

**From:** eithne eithnew  
**To:** [Owojori,Ola](#)  
**Subject:** Re: Portuguese Passion  
**Date:** 12 December 2017 21:17:44

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Hello Ola,

Having read the terms of Lambeth Licensing and the applicants comments I have to admit it doesn't fill me with any confidence that if the applicant were to be given an alcohol license that he would fulfil everything that the licensing committee are asking him to do. Having complained to the council on a couple of occasions due to late night noise emanating from his premises and his lack of community involvement so far I have little faith in his assertion that he would like to become part of the community and work with us. He has had numerous chances to engage with the local residents and explain that he was holding a TENS event. Therefore, I stand by my objection to this alcohol license being granted.

regards

Eithne Woodcock

Sent from [Outlook](#)

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**From:** Owojori,Ola <OOwojori@lambeth.gov.uk>  
**Sent:** 06 December 2017 10:39  
**To:** [REDACTED]  
**Subject:** Portuguese Passion

Dear Eithne,

Further to your representation in respect of the application for the above premises, please see the response from the applicant addressing the concerns raised in your representation. The applicant has also been sent a set of conditions for their consideration, can you let me know whether your concerns is addressed with the applicant's response below and if the proposals from Licensing is agreed by the applicant

Regards

Ola Owojori  
Interim Licensing Manager  
London Borough of Lambeth  
6th Floor International House, Canterbury Crescent, Brixton, London, SW9 7QE

**Phone:** 020 7926 1649  
**Mobile:** 077 1240 2152  
**Email:** [OOwojori@lambeth.gov.uk](mailto:OOwojori@lambeth.gov.uk)  
<http://www.lambeth.gov.uk/licensing/>

**From:** Rui Reis [mailto: [REDACTED]]  
**Sent:** 05 December 2017 19:32  
**To:** Licensing <XDESLICENSE@lambeth.gov.uk>; [REDACTED] Owojori, Ola  
<OOwojori@lambeth.gov.uk>  
**Subject:** Re: FW: Form submission from: Comment on a licence application - form

Dear Licensing / Ola

Regarding Miss Eithne Woodcock comments:

- 1- The vehicle which crashed against the wall happened when our business was closed, and further more the vehicle crashed into the building where my mother in law lives,
- 2- Regarding accidents on the road this could happen anywhere and at any time, the person who drove into the wall wasn't from the area to start with and they were travelling to work at 7am.
- 3- I am not requesting for a late licence into the early hours of the morning i have agreed to stop activity at 23:00 including Friday and Saturday with the condition to be reviewed in 6 / 12 months to extend our times to 23:00 / 00:00.
- 4- I am a family man, and i am running a family business, in recent months i have used 12 Temp Licences to do events for our local / Portuguese community, and so far non of those events have caused any issues to the local neighbourhood community or businesses.
- 5- I have only served alcohol during licence times, during non licence times i have served non alcoholic drinks. No proof has been provided by Miss Eithne Woodcock regarding her claims of selling alcohol drinks during non licence times.
- 6- Regarding her claims in public safety she mentions Scandals and Sugar Bar , and i feel these two places have caused a lot of damage to the local area, and it feels because of them i need to suffer which is not fair, no bottles are leaving the premises, no take away containers are left from the premises as we don't do take away. We have put up a signage to respect the neighbours in the local area by leaving quietly.
- 7- Public Nuisance - whenever we had an event the sound provider has brought a sound limiter so sound is kept within the premises. Also every 30 minutes we would walk to the front and to the side road to check if the sound was loud, and during these events this did not happen.
- 8- During my events i have used amplified speakers and never went over the limit, but i do agree Scandals/ Sugar Bar and Reggae Britannia Bistro do abuse the noise in the area, but again i get blamed for this like i said i am also a family man with two young children, they think i don't suffer as well, i have also understand the neighbours concerns but the council these's to speak to those premises, i just know i am willing to comply the rules given by the council so i can run my business so i can support my family the best i can. The noise i will provide is lower than the other premises and times are much shorter.

9- Portuguese Passion is willing to work with the local community, and is willing to use his premises to hold meetings with the local neighbourhood community regarding concerns in the area, i have always been knee to work with our local residents and myself and family are all residents of the area, please provide dates and times when these meetings take place.

10- I made 1 mistake in the past, and i don't think its fair i should be reminded every time, i have now seeked new advice from my representative who is Rui Reis who said what i need to do, and i am willing to meet the residents and local authorities terms and conditions, but please remember i am trying to run a family business to support my family as well, because of one mistake i should not suffer and everyone deserves a second chance.

Regards

Ruben Silva / Rui Reis

Rui Reis  
Front of House Manager  
The Clermont Club  
44 Berkeley Square  
London, W1J 5AR  
Tel: [REDACTED]  
Mobile: [REDACTED]

On 5 December 2017 at 16:26, Licensing <[XDESLICENSE@lambeth.gov.uk](mailto:XDESLICENSE@lambeth.gov.uk)> wrote:

-----Original Message-----

From: Website On Behalf Of Lambeth Council

Sent: 29 November 2017 21:50

To: Licensing <[XDESLICENSE@lambeth.gov.uk](mailto:XDESLICENSE@lambeth.gov.uk)>

Subject: Form submission from: Comment on a licence application - form

Submitted on Wednesday, November 29, 2017 - 21:49 Submitted by user: Anonymous

Submitted values are:

==Your personal details==

Title: Miss

First name: Eithne

Last name: Woodcock

Email:

Telephone:

==Your address==

Address:

UPRN:

==Your comments==

Which application do you want to comment on? Portuguese Passion  
Café, 105 Norwood High Street, se27 9fj  
Preventing crime and disorder:

I was extremely anxious to learn that neighbours had to call the police due to the fact that clientele from one of the bars crashed their car into a wall and gate at the bottom of Waring Street. This incident is now being investigated by the Police. How does the owner propose to police such behaviour off his premises?

I am extremely concerned that as one of a handful of such bars in the area offering a late licence that there will be increase of such people and incidents.

I have already experienced some petty theft from my front garden and now don't put anything that could be stolen outside my house.

As a female I also feel rather unnerved by the fact there is an increase of drunk men/people in the area and I am worried that the cafe owner will be unable to police this, regardless of having security on the door. I am also concerned that he seems to be serving alcohol without a license and has been for quite some time. Other residents have stated that they have clearly seen this happening and not just when he is perhaps having a T.E.N.'s event.

Public safety:

#### **PUBLIC SAFETY**

We have already experienced a lot of debris due to Scandals/Sugar Bar – in the form of flyers, take-away food and the containers and bottles and cans – which quite often is discarded right outside our house. This is not only unsightly but also increases the likelihood of vermin. The broken glass is also a hazard for my child and other children who live directly in the area, of which there are several. This will only worsened with the granting of an alcohol license to the Cafe and Dunkirk Street often looks unsightly and rundown as a result.

We also have seen a number of people urinating in the street at night, which again is a public health issue as well as being completely unacceptable in a residential area.

Preventing public nuisance:

#### **PUBLIC NUISANCE**

- Increased noise levels:

Since the cafe has opened we have experienced an increase in noise coming directly from the cafe when they have hosted events

We moved into what we thought was a quiet residential area. We have already had to appeal against an extension of the Scandals/Sugar Bar licences – from which we can also hear the music and this is much further away.

There is no doubt in my mind that we will hear the music and noises coming from the Portuguese Passion Cafe as we currently already do hear it. I also expect the music to be even louder as he is planning on having amplified live karaoke. I am extremely concerned that the opening of such a licenced cafe is going to exacerbate existing noise pollution for me and my family, and we will have no recourse. Noise pollution can have serious effects on personal health causing depression as well as fatigue, stress

and anxiety.

• Parking hazards/noise:

Parking has become an increasing problem in the street directly outside our house, not only because people drive to various bars in the area and are often extremely noisy when they leave late at night - but also because they often leave their cars parked directly across our only access in and out of our house which is most certainly a fire hazard. The cars are often left until the following morning. I am concerned that a new licensed café hosting events will only increase this level of congestion.

Also the noise of cars and people leaving both/either the Sugar Bar or Scandals has also woken my son whose bedroom is to the front of the house. Again the addition of another licensed premises will not reduce this level of noise and will also inevitably lead to more drunken anti-social behaviour and the use of Waring Street/Dunkirk Street as a public toilet.

I am also concerned that the license applicant has already shown disregard for his neighbours with anti-social behaviour at events already receiving complaints to the licensing department and Lambeth council during the summer. One of these events prior to his initial application was raised by residents at the licensing hearing in January and when it came to light it probably tipped the panel into not granting an alcohol license. I would be very concerned if, this time he was granted a license as since his first failed application he has not communicated with the local neighbourhood and this has resulted in further complaints.

Protecting children from harm:

Any other comments:

I would strongly urge Lambeth licensing to consider the many detrimental effects that the granting of this licence will have on the residents in both direct vicinity and in the surrounding area and to not grant this licence.

I would also like to add that the conversations that I have had with the owner on his premises did little to allay my fears, as I felt neither he nor his clientele were open to hearing the concerns of the residents and property owners, and that any measure he may have taken or propose to take will not be properly implemented nor tackle the problems I have outlined above.

Supporting evidence 1:

Supporting evidence 2:

Supporting evidence 3:

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<http://love.lambeth.gov.uk/better>

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## Rep 2

**From:** steven robertson  
**To:** [Owojori,Ola](#)  
**Subject:** Re: FW: Form submission from: Comment on a licence application - form  
**Date:** 12 December 2017 21:03:23

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Ola,

I still stand by everything that I stated in my objection to the application. Restricting his opening hours will not make the issue of noise and public nuisance go away nor improve the quality of life for many of the residents in this area. The comments that the applicant made about selling alcohol without a license also are very disrespectful to myself and are tantamount to calling me a liar. I can only take photos of what I see and I certainly don't have the time to "set him up/play games".

He has already admitted that he can't stick to the timings of his TENS license and the fact that neighbours complained a few times about late night "parties also lead me to believe that he can't be expected to stick to the licensing hours of a license (if granted).

This license would be detrimental to an already noisy and polluted neighbourhood and would really question if, I want to remain in West Norwood and bring up my family here.

yours sincerely

Steve Robertson

---

**From:** Owojori,Ola <OOwojori@lambeth.gov.uk>  
**Sent:** 06 December 2017 10:45  
**To:** [REDACTED]  
**Subject:** FW: FW: Form submission from: Comment on a licence application - form

Dear Mr Robertson,

Further to your representation in respect of the application for the above premises, please see the response from the applicant addressing the concerns raised in your representation. The applicant has also been sent a set of conditions for their consideration, can you let me know whether your concerns is addressed with the applicant's response below and if the proposals from Licensing is agreed by the applicant.

Regards

Ola Owojori  
Interim Licensing Manager  
London Borough of Lambeth  
6th Floor International House, Canterbury Crescent, Brixton, London, SW9 7QE

**Phone:** 020 7926 1649  
**Mobile:** 077 1240 2152  
**Email:** [OOwojori@lambeth.gov.uk](mailto:OOwojori@lambeth.gov.uk)  
<http://www.lambeth.gov.uk/licensing/>



**From:** Rui Reis [REDACTED]  
**Sent:** 06 December 2017 06:53  
**To:** Licensing <XDESLICENSE@lambeth.gov.uk>; Owojori,Ola <OOwojori@lambeth.gov.uk>; [REDACTED]  
**Subject:** Re: FW: Form submission from: Comment on a licence application - form

Dear Licensing / Ola

Regarding the comments of Steven Robertson, i appreciate his concerns, again i feel because of the other 2 venues causing issues to the local area, i am being prejudice of trying running a family business to support my family, i also have a small family with two young daughters similar to Mr Robertson, and i am just trying to build a small business without try to harm any locals especially my neighbours.

Preventing crime and disorder:

The types of crowd will not change, mostly it will be Portuguese like it is now, then we have builders or bus drivers who pop in time to time.

I am not requesting for a late licence like the other 2 bars already have, activity of music and alcohol will stop at 23:00, with the condition as requested for a review in 6 / 12 months time to extend to 23:00 / 00:00.

Liter has always been a problem in that area, no one is to leave the premises with any drink or takeaway containers, again i think the people who drop liter and being disrespectful is coming from other venues, and not from our premises, regarding selling alcohol when not licensed this is false, in recent months i have done around 12 events which i have applied for a Temp Licence only with this licence i have sold alcohol, the picture don't have a date or time stamp, but picture one which is late in the evening shows a man in shorts holding a bottle, hard to say if its an alcohol or non alcohol beer, but this seems to an event evening as i can see the tables are put in a row, so that means i am allowed to sell alcohol because i would of had a Temp Licence, regarding picture 2 it shows a person from the back not showing images from the front not sure why with 2 bottles, to start with i don't sell those types of drinks, & who is the person i don't know, was i set up

thats a questions i can't answer, but whatever drink that is, its not sold in my premises, so yes i think its a set up / or playing games.

Public safety:

As mentioned as before, we are are not apply for a nightclub licence, we will stop selling alcohol at 23:00, and stop music activity at 23:00, premises will be closed by midnight on Fridays and Saturdays, i also live in the area and my family too, and again this issues is to deal with the other 2 properties which Mr Robertson keeps mentioning, no bottles will be allowed to keep the premises, and we do not do takeaways so no containers.

Preventing public nuisance:

On the previous 12 events since Rui Reis has helped me there have not been any issues with parking during the hours i was using a Temp because i was finished by 23:30, this problem does happen in the early hours in the morning which i am already closed, i live next door to 105, and i have family who live in the corner where the zebra crossing is and we also hear this but this normally takes place at 2am onwards, again my business is closed at these hours. Yes i admit in the past i went over by 30 minutes as per my agreed licence time, but since Rui Reis stepped in to advice me and the 12 Temps we applied we have agreed to all conditions agreed by the local authority and Rui Reis and we have done everything possible to meet the standards which is required.

I would also like to put on record i am willing to work with the local community, and attending local business meetings with local businesses and meetings with local residents to make Norwood High Street a likeable area for all, i am also willing to hold once month meetings in my premises for the locals residents to have their meetings for free of charge with prior notice, like i mentioned above i am also part of a small family and i am just trying to support my family by running a small business, i just hope you can change your views because i shouldn't get blamed for the two venues problems.

Regards

Ruben Silva / Rui Reis

Rui Reis  
Front of House Manager  
The Clermont Club  
44 Berkeley Square  
London, W1J 5AR  
Tel: [REDACTED]  
Mobile: [REDACTED]

On 5 December 2017 at 16:27, Licensing <[XDESLICENSE@lambeth.gov.uk](mailto:XDESLICENSE@lambeth.gov.uk)> wrote:

-----Original Message-----

From: Website On Behalf Of Lambeth Council

Sent: 29 November 2017 21:06

To: Licensing <[XDESLICENSE@lambeth.gov.uk](mailto:XDESLICENSE@lambeth.gov.uk)>

Subject: Form submission from: Comment on a licence application - form

Submitted on Wednesday, November 29, 2017 - 21:05 Submitted by user: Anonymous

Submitted values are:

==Your personal details==

Title: Mr

First name: steven

Last name: robertson

Email:

Telephone:

==Your address==

Address:

UPRN:

==Your comments==

Which application do you want to comment on? Portuguese passion café, 105 Norwood High Street, West Norwood, Se27 9jf

Preventing crime and disorder:

I am a local home owner with a small family. Our property on Dunkirk Street is a short distance from the café and their garden is to the right of our property.

· Preventing crime and disorder

The alcohol licence will attract a different sort of crowd to that who frequent the Portuguese Café during its current regular operating hours. On Norwood High Street, there are currently two late licence bars in West Norwood, so the need for another one seems tenuous in what is a heavily residential area . This will inevitably include drunken groups and individuals that will cause rowdy noise and disorder – we are regularly awoken by people leaving Scandals and The Sugar Bar on the road as it is, and having a bar backing on to our property will only increase this.

On occasion when TENs have been used by Portuguese Passion Cafe; Dunkirk Street and Waring Street - which lie directly behind the property - has been used as a toilet, with the street covered in litter, empty bottles etc.

I also believe that the café has been serving alcohol illegally even though they are unlicensed. See photos attached below as

proof of drinking on the premises.

Public safety:

· Public safety

When any late night event occurs at Scandals or The Sugar Bar the following morning brings detritus (take away food containers, beer cans, event flyers) strewn across Dunkirk Street and Waring Street. On occasion this has included broken glass bottles. Such a situation can only be made worse by another late licence property adjacent to this residential cul de sac. This is regardless of the use of plastic glasses, as I have witnessed drinkers return to their cars to consume cans and bottles after- and during – late nights events.

Preventing public nuisance:

· Preventing public nuisance

As was successfully argued during the last appeal against the Scandals licence extension, the presence of late night bars in Crystal Palace to the South and Brixton to the North means clientele will not, in all likely-hood, come from these areas. However, this end of Norwood High Street is not served by any East-to-West/West-to-East late night public transport meaning some of those likely to frequent the bar after hours will drive (this is certainly what occurs with Scandals).

This means that Dunkirk Street and Waring Street will be used as a car park, often meaning one cannot park or manoeuvre vehicles. This can even mean parked cars blocking access to the street from my property – in itself a fire safety hazard for my family (something raised with the council but not dealt with).

I believe the granting of an alcohol licence will increase the number of cars parking here (often not picked up until late the following day), increase the noise of people revving cars and getting in and out of vehicles on the street directly outside (which has awoken my 16 month old daughter on several occasions), and block access to my property.

In addition to car noise, the sound of recorded music filters through straight into our bedroom. Despite noise dampening measures; bass and faint repetitive beats can always be heard when played. This disturbance would also increase with another licence on the street.

On two occasions the Portuguese Passion Café have displayed a real disregard for their neighbours with hosting events that were noisy and ran over into the early hours. In my opinion the

applicant showed very little regard for his neighbours and makes no effort to communicate to local residents when events are taking place. I direct you to neighbours complaint references below.

The first event was one of the reasons why the first application was turned down earlier this year.

It is my strong feeling that, despite the seemingly sincere intentions of the bar manager, many of the problems the new licence will cause are simply out of his control. I ask that the council considers the significant opposition to this licence from local residents, as expressed in the number of representations received and the experience of (and prior appeal against) this café.

Protecting children from harm:

Any other comments:

Supporting evidence 1:

[https://www.lambeth.gov.uk/system/files/webform/comment-on-licence-application/IMG\\_20170930\\_221756\\_edit.jpg](https://www.lambeth.gov.uk/system/files/webform/comment-on-licence-application/IMG_20170930_221756_edit.jpg)

Supporting evidence 2:

<https://www.lambeth.gov.uk/system/files/webform/comment-on-licence-application/file-4.jpeg>

Supporting evidence 3:

<https://www.lambeth.gov.uk/system/files/webform/comment-on-licence-application/Complaint%20ref%27s%20Portuguese%20Passion.doc>

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## Rep 3

**From:** trevor van minnen  
**To:** [Owojori.Ola](mailto:Owojori.Ola)  
**Subject:** Re: FW: FW: Comments for Licensing Application 17/00306/PRMNEW  
**Date:** 17 December 2017 08:12:59

---

Dear Mr. Owojori

I am not mistaken by what I witnessed. My father was with me when he saw the customers smoking. And I have heard music blasting from venue and seen customers drinking several times in a single month.

As for the Portuguese community losing out on a venue to drink at there are several to choose from in West Norwood.

Trevor

On 12 Dec 2017 22:21, "Owojori,Ola" <[OOwojori@lambeth.gov.uk](mailto:OOwojori@lambeth.gov.uk)> wrote:

Dear Mr Van Minnen

Further to your representation in respect of the application for the above premises, please see the response from the applicant addressing the concerns raised in your representation. The applicant has also been sent a set of conditions for their consideration, can you let me know whether your concerns are addressed with the applicant's response below and if the proposals from Licensing is agreed by the applicant

Regards

Ola Owojori

Interim Licensing Manager

London Borough of Lambeth

6th Floor International House, Canterbury Crescent, Brixton, London, SW9 7QE

**Phone:** [020 7926 1649](tel:02079261649)

**Mobile:** [077 1240 2152](tel:07712402152)

**Email:** [OOwojori@lambeth.gov.uk](mailto:OOwojori@lambeth.gov.uk)

<http://www.lambeth.gov.uk/licensing/>

**From:** Rui Reis  
**To:** [Licensing](#)  
**Cc:** [Rui Reis](#)  
**Subject:** Re: FW: Comments for Licensing Application 17/00306/PRMNEW  
**Date:** 05 December 2017 17:42:52

---

Dear Licensing

Regarding Mr Trevor Van Minnen comments i think he must be mistaken:

This date he mentioned was a Monday, and Portuguese Passion had no music on this day.

Ruben is also a family man with two young daughters and a wife, they are also non smokers.

He mentioned people smoking inside, this has never happened, Portuguese Passion has two smoking areas, and front of the premises, and at the rear where the garden is, we also have signage to show this.

Alcohol drinks have only been served while having a Temp licence, all other days yes they serve food and non alcohol drinks.

It feels like because what other venues do we are getting punished, our cliental is completely different compared to the other 2 bars in the area.

I would be happy to meet with Mr Trevor Van Minnen to discuss these issues with him.

Regards

Ruben Silva / Rui Reis

Rui Reis

Front of House Manager

The Clermont Club

44 Berkeley Square

London, W1J 5AR

Tel: 0207 493 5587

Mobile: 07785276137

On 5 December 2017 at 16:24, Licensing <[XDESLICENSE@lambeth.gov.uk](mailto:XDESLICENSE@lambeth.gov.uk)> wrote:

---

**From:** [donotreply@lambeth.gov.uk](mailto:donotreply@lambeth.gov.uk) [mailto:[donotreply@lambeth.gov.uk](mailto:donotreply@lambeth.gov.uk)]

**Sent:** 20 November 2017 18:43

**From:** donotreply@lambeth.gov.uk  
**To:** [Licensing](#)  
**Subject:** Comments for Licensing Application 17/00306/PRMNEW  
**Date:** 20 November 2017 18:43:32

---

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 6:43 PM on 20 Nov 2017 from Mr Trevor van Minnen.

### **Application Summary**

**Address:** 105 Norwood High Street London SE27 9JF

**Proposal:** Premises Licence (new application)

**Case Officer:** Mr Ola Owojori

[Click for further information](#)

### **Customer Details**

**Name:** Mr Trevor van Minnen

**Email:** [REDACTED]

**Address:** [REDACTED] Waring Street, London SE27 9LH

### **Comments Details**

**Commenter Type:** Neighbour/Public

**Stance:** Customer objects to the Licensing Application

**Reasons for comment:** - Objection to application

**Comments:** 6:43 PM on 20 Nov 2017 We can hear this venue's music from our property when they play music and have parties there. I have walked past and seen people smoking inside and drinking when there has been no temporary licence issued for the day. There is enough antisocial behaviour and littering around here from the two other venues that drinking licenses have been issued to and another venue would just add to it. I and my family object to this application.

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