To Whom It May Concern:

I am writing to provide information about the disorder and disruption made by the patrons and owners of Scandals Bar and Club, 82-84 Norwood High Street. I and my husband find it very difficult to park in the car park attached to our block of flats when the club is on (which is usually every other night), as as a large number of people drive to the club and park in the car park, which means that people who live in the flats cannot park there as there is no space. Patrons of the club also park on the pavement of both sides of the road, blocking pavements and driveways. We have both separately seen people come out of the club, finish a bottle of booze, and then leave the bottle on the side of the road and drive off. I have also seen people having sex on the wall behind the bus stop directly opposite the club late at night, on two separate occasions. When putting rubbish out or going to our car, we usually see at least 3 guys urinating over our rubbish bins on nights when the club is on. We have seen cleaners from the club put huge amounts of rubbish in the two shared bins for our block of flats - and it is obvious that this is all from the club, as it is all empty bottles of spirits, beer, etc (my husband and I attempted to speak to the cleaner who was putting bottles in our bins about this issue, and he reacted aggressively so we did not pursue the matter). I regularly see people wandering out of the club at 5.30AM when I get up for work, and they are loud, shouting to people across the high street. I have had to ring the police numerous times about fights (both verbal and physical altercations) which hapen in both the car park behind our block of flats and in the main road. At times because of parking and large crowds of people in front of the club, buses and ambulances have trouble driving down the high street.

The club security closes Windsor Avenue when the club is on by putting cones in the road, so people who live down this road have to stop and explain that they live there before security will let them down their own road.

The Scandals Club is an awful neighbour, and we both hope that their premises license is revoked.

Sincerely,

Rowan Harris and Richard Bukin
Submitted on Friday, December 30, 2016 - 13:22 Submitted by user: Anonymous Submitted values are:

==Your personal details==
Title: Mr
First name: steven
Last name: robertson
Email: [email protected]
Telephone: [redacted]

==Your address==
Address: [redacted] west norwood, london, se27

UPRN:

==Your comments==
Which application do you want to comment on? Scandals Nightclub,
82-84 Norwood High Street, se27 9nw
Preventing crime and disorder:
Public safety:
Preventing public nuisance:
Protecting children from harm:
Any other comments:
To whom it concerns

As a resident in West Norwood, I would like to object to a
license re-newall for Scandals Nightclub. I would like to tell
you about my concerns regarding the license review for Scandals
Nightclub.

I am a homeowner in Dunkirk Street and over the course of the
past couple of years the noise nuisance and public disorder
emanating from this club has steadily increased and seems to have
got worse in 2016.

I am sure that not only are they breaking their licensing by
opening later than allowed, not asking their patrons to leave the
premises in a quiet and orderly fashion and creating loads of
noise and illegal littering but, I am also concerned about public
safety in the area. I live on what was once a quiet cul-de-sac
and on a Saturday and Sunday morning this has now become
virtually a no go zone with people in cars coming and going,
drunken people screaming and shouting, public urination and worse
occurring and abusive language being used in a threatening
manner. As the father of a 5 month old baby, with many of my
surrounding neighbours also with small children, I often feel threatened by this behaviour. The noise often keeps myself and my family awake and my small baby is constantly disturbed by car doors banging, horns blaring and screaming drunken people on the roadside.

As a result of the above I strongly object to their license being renewed.

Regards

Steve Robertson.

Supporting evidence 1:
Supporting evidence 2:
Supporting evidence 3:

Lambeth council has set out plans for the latest budget savings - find out more at http://lambeth.gov.uk/toughchoices
Dear Licensing Section,

I am a resident and flat owner at Norwood Highstreet, SE27 9NW. I have been a resident at this address for over ten years. I hereby wish to request SCANDALS’s club late license is revoked. Firstly in my opinion there shouldn’t be a Club at all in this residential area and secondly club has been making our life miserable since starting trading. The club leaves the doors out onto the back garden open 50% of the year, the music is so loud I can hear it my windows closed. The clubbers are very loud (we can even hear their conversations) when at the back and disorderly when leaving the club at the front around 3am/4am on average at weekends.

The club’s guest have also been trespassing our private property for as long as the club has been in business. They have been parking in our parking lot at the back of our property, particularly on Friday and Saturday nights, collecting their cars very loudly at 3am or 4am at weekends. The landlords (myself included) got so fed up that we put a lock on our gates at the beginning of September of this year and of course, the first week we locked the gates some of the clubbers’ cars got locked inside. There were 1 car and 1 white van locked inside our car park on 17 September. I only realised this when at 3.15am, right under my open window, they were rather loudly trying to crack the lock open (they were even contemplating getting a hammer). They started shouting at me when I advised them to call UKPC (our parking wardens) the next morning to get their cars (and be charged a penalty fee for unauthorised parking). A woman (owner / driver of the car locked in) became verbally abusive. She even said she was held against her will and would call the police - I told her I would call the police myself but that the small pedestrian gate door was open anyway, she was free to walk away. Then 3 burly guys (other clubbers) started pushing the metal gates with force to open them so at that point I called the police. A woman (not the one locked in), who came at the back and shouted so we let the others out, said she was the Secretary of the club next door (Scandals) and "promised" that she / the Club would no longer advise people to park here. So clearly the Club had been telling their customers to use our car park all along. If you would like to know more about this incident, the police call reference and summary of the call is [redacted] / 17 Sept 2016.

I truly hope my comments will be taken into account when reviewing the Club’s licence.

Thank you in advance for your help.

Best regards

Audrey Maslard
Dear Mr Gardiner

I write in support of the application to review the licensing hours of the above venue Scandals. I have been a councillor in the Gipsy Hill ward for six years and throughout this time Scandals and the way it operates has been a source of contention for local residents. Residents have had to put up with noise, loud music from the venue and patrons’ cars, nuisance and public disorder at all hours of the early morning.

I do not propose to go into details about the public disorder as it is well documented in the application and supporting documents. I must reiterate however that the behaviour forming the basis of the application is not a one off incident but encapsulates the a pattern of behaviour from patrons of Scandals over many years regardless of the management.

It is unacceptable that residents have to live with the consequences of a poorly run nightclub which goes on until 4am. At the end of a hard week’s work residents are entitled to a restful weekend, it is inconceivable that local residents should have to put up with noise and disturbance at 4am in the morning and beyond. The current management has blatantly disregarded the licensing terms and by doing so has contributed to the disorder and public nuisance experienced by local residents. The manner in which the venue has operated is detrimental to local residents’ physically and mental well being and should not be permitted to continue.

I ask that Lambeth resolves this situation by drastically reducing the hours of operation to those stated in the application. The new hours should reflect the fact that the area in which the club operates is, for the most part, residential. As a local councillor I will always support a well run business, I however have no confidence that the managers of the venue have the ability to improve the way their business operates. They have had many opportunities to do so, but have instead chosen to run the club contrary to the terms of the license.
To whom it may concern:

Re: Scandals Bar & Club, 82-84 Norwood High Street London SE27 9NW

The representation is made in respect of the following licensing objective(s):

- The prevention of crime and disorder
- Prevention of public nuisance
- Public safety
- The protection of children from harm

On behalf of the Acting Director of Public Health for Lambeth (a responsible authority under the Licensing Act 2003) I wish to express my concern over the alleged issues, including persistent disturbance to residents caused by public nuisance issues from the above premises. Persistent sleep disturbance puts individuals at an elevated risk of numerous long term health conditions and mental health issues as well as low mood, fatigue and diminished professional performance the following day. These risks are even more prominent amongst vulnerable population groups including children. Given the consistent nature of these incidents, I have concerns regarding the operation and management of this premises.

Therefore I fully support that the opening hours for the above premises Sun–Thur 10:00–23:00 and Fri–Sat 10:00–00:00.

If you have any further questions, please do not hesitate to contact me.

Yours faithfully,

Carolyn Sharpe
on behalf of Dr Sarah Corlett, Acting Director of Public Health

From: McLean, Calvin [mailto:CMcLean@lambeth.gov.uk]
Sent: Friday, December 02, 2016 11:48 AM
To: Licensing-LX@met.pnn.police.uk; 'firesafetyregulationSW@london-fire.gov.uk'; Public Health Licensing; Food Health and Safety; Planning Enforcement; TradingStandards; CYPS Directory; Licensing
Subject: Premises Licence Review - Scandals Bar & Club, 82-84 Norwood High Street, SE27 9NW

Dear Responsible Authorities

Please see the attached premises licence review submitted by the Community Safety Team (Environmental Health)

Kind regards
Lambeth – a cooperative council

Lambeth council has set out plans for the latest budget savings - find out more at http://lambeth.gov.uk/toughchoices Disclaimers apply - full details at https://www.lambeth.gov.uk/email-disclaimer

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Hi

I would like to comment on the complaints made towards Scandal’s night club on Norwood High Street, as invited to do so by yourselves via mail.

I have been increasingly aggravated by the actions of the customers at Scandal’s over the past few months. Myself and my partner are regularly awoken during the night on most Fridays and Saturdays by people who have left the night club – often parking outside my home – and shouting to each other across the street. Obviously this is highly disruptive to our sleeping patterns, and not something we appreciate on a weekend. I awoke this Saturday morning to also find someone had vomited on the wall in front of my house overnight, and on the front garden.

Earlier in the year in May, as I’m sure you’re aware, two women were also knocked down not far from my home early one Sunday morning. I find it difficult to believe this did not have something to do with the nightclub as well, as it was only about 50 metres away and it happened around the time the club closes.

I would be very happy if the club were to lose its license, or at least its license to open after 11pm, as I feel it has a very negative effect upon the residents along Norwood High Street.

If you need any further details, please let me know.

Kind Regards,
Tom

Tom Hewer
Principal Consultant

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Dear Calvin,

I am writing to you in response to your letter regarding the licence review of Scandals. I am very pleased that you have written to me as we have had a number of issues since moving to the area two years ago.

There have been a number of incidents involving public nuisance and disorder, which mostly relate to the use of our carpark at the back of our block of flats (68-74 Norwood High Street). They include:

- **Use of our private car park:**
  - blocking our cars in (which was a real worry when I was pregnant)
  - rowdy behaviour which wakes us up regularly, even through double glazing (arguing, fighting, drinking, shouting and swearing etc.). If asked to keep the noise down, we are often met with threatening behaviour, so we don't usually say anything now.
  - damage to our cars
  - damage to our gates into the car park
  - threatening behaviour to residents (police reference: 1329/17 Sep 2016)
  - urinating and defecating in the car park

- On the main High Street, there is always a lot of noise, fighting and general disturbance. There is always so much litter left in the street, including Scandals flyers, the next morning.
- The music from the club can be heard in our flat.

It seems that there are a large number of Scandals customers that drive to and from the venue, which seems unusual for a London club, and I am always worried about drink driving.

I hope that I have provided enough information - please do let me know should you have any questions.

Kind regards,
Jade
My name is Jenny Gannon and I live on Norwood High Street SE27 9TB. I am fairly exasperated by Scandals. Every single Saturday night we are woken up at 3am by the noise of people leaving Scandals. They shout, laugh, yell at each other as if they were at the market. They show no respect whatsoever for local residents. Most weekends there’s a fight outside the club, with groups attacking each other, throwing objects, crying, threatening violence, sometimes they end up arguing in the middle of the road and blocking traffic, so horns are heard from cars trying to drive past. There’s no proper parking on the road, so people leaving by car (often drunk) also cause mayhem. Clubbers also litter the street with take aways containers, cups and bottles. In the morning it’s like waking up in some sort of third world country. Often they dump litter in our garden. Norwood High Street has serious problems with littering as it is, most commercial properties leaving garbage outside for the foxes to feast on. At weekends it’s even worse.
We are people who work all week and have the right to a good night’s sleep at weekends. And for the past couple of years it hasn’t been possible. Not only a night club shouldn’t be located on a residential road, they should be made responsible for their customers’ appalling behaviour. At present whoever owns this club has showed no attempt at managing its customers. Please close down Scandals or force them to move to a location where such anti social behaviour won’t impact local residents.
Kind Regards
Jenny Gannon
As a local resident Scandals has become a source of noise, litter and anti-social behavior that has become a blight on the street. In particular when the club disgorges on to a residential road in the early hours of the morning on a weekend. The club's patrons show zero regard for people sleeping they, litter the gardens with food and broken glass, as separate from the noise from the club itself, this has become intolerable. This section of the street has a quite appalling litter problem, with inadequate provision of bins and food dumped in plastic bags strewn around by foxes and this is compounded by the litter dumped by club users. The cars rev their engines hoot horns and the patrons scream and shout as they leave I can not recall the last time I had a nights unbroken sleep on a weekend as a result.

D Williams

Norwood High street

SE27
Green, Marcia

From: Erika Davies
Sent: 05 December 2016 15:29
To: Licensing
Subject: Erika Davies Scandals Bar and Club

Categories: rep supp review

To whom it may concern,

I recently received an email about the review of the premise licence for Scandals' night club on Norwood High Street.
I am a resident who lives on Norwood High Street, a few buildings down from Scandals nightclub. I have lived in West Norwood for almost 2 years and every weekend (and most Wednesday nights) I have been woken up by a) the music coming from the night club including the music base, b) residents leaving the club screaming and getting into flights on the street outside and c) car horns beeping at the club leavers. Finally the morning after the street is littered with rubbish and bottles. I would like to see the premise revoked of its licence as I don't think having this nightclub on the high street does anything positive for the neighborhood.

Kind Regards,
Erika
Dear Sirs,

I received a letter dated Dec 2nd regarding the review of the current licence of Scandals Bar and Club at 82 - 84 Norwood High Street.

I would like to submit a comment regarding these premises regarding the noise from the club and also the resulting ASB of its patrons on the leaving its premises.

The music is extremely loud - I live on Dunkirk Street and can hear it a good 400 ft away - it often keeps me up or wakes me and my child up.

In addition to this, its patrons often park on both Dunkirk and Waring Street - they have no regard for the residents and are often loud, play music in their cars and rev their cars on leaving. They also use both streets to pee and defecate, as well leaving food, glass bottles and drug paraphernalia on the ground, making it unsafe and unsavoury for residents. We sometimes have altercations here as well, from drunk people. The club also leaves flyers every where which litter the streets.

I'd like to be kept informed of any outcome relating to these premises. If there is a public hearing could you please let me know the dates.

Kind regards
T Tarling
Dear Calvin McLean,

Thank-you for your recent letter regarding the planning application for Scandals Nightclub reference 16/10459/LICAPP.

I am a local resident and am the owner of the property at Norwood High Street which is fairly close to the nightclub.

I find the noise and anti-social behaviour associated with this nightclub unacceptable and would like to make an appeal that the license is not renewed.

When the nightclub is open there is noise, shouting and loud music and people walking up and down the road often until 5 am. People also tend to use the private car park at the back of our property to either park their cars or hang around which creates a lot of noise right next to my bedroom window. The road becomes very busy with cars parked along it all the way outside our window which creates noise all through the night at the weekends.

If you require any further information please let me know.

Many thanks for this opportunity.

Kind regards

Kelly Pegrum

(Acting) General Manager - Sexual Health and HIV Services
South Staffordshire and Shropshire Healthcare NHS Foundation Trust
Hello,

this is in regards to the letter I recently received informing residents of an application to review the license of Scandals Bar and Club in West Norwood. As this is something very close to me that affects my life every week, I felt compelled to pass on my comments.

It is about time. I've lived in this area for nearly 5 years now, and for three of those it has been nearly impossible to get to sleep before 5am on a Friday and Saturday night, and sometimes on days during the week. At the times that people are going into the club and when they kick people out, we the residents are subjected to anything between 1 to 2 hours or more of shouting, fights, loud music from cars, horns and engines revving over and over, a completely gridlocked road, urination on houses, people smoking drugs in and around their cars, among other things. I've had to close my windows during the summer due to the noise and the stench of marijuana smoke. Even a burger van has started to show up recently, and has sometimes parked on the pavement right outside my house because the street is so blocked with cars. Aren't there laws about burger vans in residential areas? Not to mention parked on a public pavement!!? So other people are using the crowd from Scandals for their own businesses, this is highly inappropriate and creates more noise and trouble at night.

A look at the street in the morning after one of these nights, there is rubbish everywhere. Drinks cans and bottles, gas canisters, discarded flyers, food and food containers.. it's disgusting. I've made several calls to the police at night about noise and problems relating to the nightclub, and not much has been done. You feel like you're at your wits end. It's only in the last few months that they've placed a very poorly displayed sign requesting that their patrons be quiet at kickout times. Of course this sign goes completely ignored.

If you were to look at this area at any other time, you would see that it is not a "clubbing" area. It's very residential, with a lot of families and elderly people. This is not a party area. It's actually quite a nice and quiet area. Just except for the hours that Scandals is open.

I understand that Scandals was formerly a regular pub with little problems and noise, but over the last few years since it became a nightclub, it has gotten seriously out of hand.

They have an advert in their window for an event taking place on the 25th of December at night. I'm dreading this. This is extremely unfair to the people who live here and wish to enjoy a nice and quiet christmas with their families. No one will appreciate being kept up until 5am with the usual noise that comes with that place, especially on Christmas Day.

It is sad that a lot of music venues are being forced to close recently. I felt that the recent closure of Fabric nightclub was wrong and unjust. The difference with Scandals is that no one would miss it if it was gone, they do nothing to contribute to the community, no one local attends the club (which is why it's so noisy at kickout times with most of their customers driving in). And while this might be passable in a city centre, this is very much a residential area and the club is completely inappropriate for this street. It's a shame that a decent, well managed and well respected club such as Fabric has to close while Scandals gets away with murder with absolutely no
consequences. We gave Scandals a chance, and they slapped us in the face. They do not respect the residents of this area.

yours sincerely,

A Resident, West Norwood High Street
(if you wish to discuss these comments further then do not hesitate to email me back and I’d be happy to talk)