To whom it may concern:

Re: One Stop, Unit 2, 214-238 Norwood Road, London SE27 9AQ

As Director of Public Health for Southwark (a responsible authority under the Licensing Act 2003) I wish to make representation in respect of the above.

The representation is made in respect of the following licensing objective(s):

- The prevention of crime and disorder
- Prevention of public nuisance
- Public safety

General Comments

My representation concerns the requested early start time of alcohol sales, and the type of alcohol that will be available to purchase in the store. I also note that two of the licensing objectives – Public safety and The prevention of public nuisance – have not been addressed in the application.

The applicant has requested the start time of alcohol sales to be 0600. I would like a later start time considering that early-morning alcohol purchasers are more likely to be alcohol misusers and may thereby contribute to antisocial behaviour such as street drinking.

The applicant has made no reference to the types of alcohol that will be stocked in the store. I would like some restriction on high-strength beers, lagers, and ciders, given that many purchasers of these drinks are alcohol misusers. Additionally, I would like to discourage purchases for consumption on the street by prohibiting the sale of single units of beers, lagers, ciders or similar alcohols.
Recommendation

I would request:

- the start time of alcohol sales to be 1100.
- no beers, lagers, ciders or similar alcohols to be sold in cans with an Alcohol By Volume (ABV) in excess of 5% or in bottles larger than 750ml with an ABV in excess of 5%.
- no beer or cider cans to be sold in single units. Beer and cider to only be sold in multiple packs of a minimum of 4 cans.
- that the applicant details how she will promote the licensing objectives of *Public safety* and *The prevention of public nuisance*.

If you have any further questions, please do not hesitate to contact me.

Yours faithfully,

Dr Ruth Wallis BM FFPH
Director of Public Health - Lambeth and Southwark

PLEASE RETURN ANY CORRESPONDENCE TO sarah.bradbury@southwark.gov.uk.
Mr. Gardner  
Licensing Manager  
Lambeth Borough Council  

RE: APPLICATION FOR NEW GRANT OF PREMISES LICENCE FOR ONE STOP, 214-238 Norwood Road, SE27 9AQ.

I write on behalf of the Commissioner of police for the Metropolis to raise a Representation against the grant of the above application on the grounds of the Prevention of Crime and Disorder and the Prevention of Public Nuisance.

The venue has applied for the following:  
Supply of Alcohol  
Monday - Sunday 06:00 - 23:00

The application is for an off licence that will sell food & alcohol. The premises is situated along a parade of shops, which has several other licensed premises in the nearby vicinity.

One Stop is to be based on Norwood Road, which is a hugely popular road and has a heavy footfall, with a mixture of people of all age ranges.

The dedicated police officer who covers Thurlow Park Ward stated that the area is saturated with licensed premises operating some from 7am.

The need for more licensed premises is not necessary and will further exacerbate the anti-social behaviour around Ira Court and the properties opposite.

The issue of street drinkers has been a large one in the locality which, with hard work, has been reduced considerably through police and partner agencies input. The opening of this shop with the hours specified will become further attraction to the street drinkers who frequent the area, and who are associated with the nearby estates including William Brown Court and Orford Court.
Outside William Brown Court is a seating area where the street drinkers congregate and also to the rear of Orford Court where they cause anti-social behaviour.

The introduction of a further licensed premises with off sales of alcohol starting at 0600 hours in the morning will adversely affect the problems already associated to the area.

The premises has also refused to accept a minimum volume ABV of 6% and minimum 4 cans per sale. This means super strength larger will be made available from the early hours of the morning. This is something that is favoured by street drinkers who buy single cans with the highest alcohol percentage in order to get drunk quickly.

The Metropolitan Police Service would recommend the license not be granted, however the committee should decide to do so that the below conditions proposed are put in place. It is also recommended that the premises sales alcohol from 11:00 to 23:00 hours.

**Proposed Conditions:**

1. Patrons shall be requested not to congregate outside the premises and to leave the premises quietly. Notices to this effect must be prominently displayed at the entrances of the premises.

2. No open vessels shall be allowed off the premises.

3. The supply of drinking vessels will be prohibited.

4. The use of bottle openers will be prohibited.

5. The premises shall undertake routine litter-picks to the immediate area during the business trading hours and at the terminal hour to remove all discarded litter that has come from the premises.

**Prevention of Crime & Disorder**

6. The management will give full and immediate cooperation and technical assistance to the Police in the event that CCTV footage is required for the prevention and detection of suspected or alleged crime.

7. The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy.

8. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk or
USB stick for the police without difficulty or delay and without charge Metropolitan Police Service.

9. Those that have been identified as street drinkers will not be sold alcohol.

10. No beers, lagers or ciders will be sold in cans or bottles with an Alcohol By Volume (ABV) in excess of 5.5% or in bottles larger than 750ml with an ABV in excess of 5.5%

11. No beer or cider cans to be sold in single units. Beer and cider only be sold in multiple packs of a **minimum of 4 cans**.

12. No miniature bottles of alcohol to be supplied. (25ml - 50ml).

13. Alcohol shall **not be located in the immediate vicinity** of the entrances and exits to the premises, but shall be in an area in which it shall be monitored by staff on a frequent and daily basis while licensable activities are taking place.

14. At all times the premises is open and undertaking licensable activity, members of staff engaged in the sale of alcohol must be able to **communicate Sufficiently** to enable them to promote the four licensing objectives and to make an effective challenge.

15. Spirits, will only be displayed behind the till counter and will not be directly Accessible to members of the public.

16. The Premises will be an active member of a Business Crime Reduction partnership

**- Constable K Zireva | PC 801 LX - Licensing & Night Time Economy Team | Lambeth Borough**

Address International House, 6th Floor, Canterbury Crescent, Brixton, SW9 7Q
WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; MC Rules 1981, r.70)

Statement of  Eugenia Govett........................................ URN:

Age if under 18  Over 18 ..........  (if over 18 insert 'over 18')  Occupation:  Area Crime Reduction Manager

This statement (consisting of: .....6..... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature:  .............................................................. Date: 30.12.15

I am employed by the Lambeth Council as an Area Crime Reduction Manager based at; International House, Canterbury Crescent, Brixton.

I make this statement in regards to the new application for a Premises Licence under the Licensing Act 2003 in respect of One Stop Stores Ltd – Unit 2, 214-238 Norwood Road London SE27 9AW.

A new application has been made by the Licensee to allow for sale of alcohol Mon-Sun 06:00 – 23:00.

I am making an objection to this application in relation to the following licensing objectives:

- Preventing crime and disorder;
- Public safety;
- Preventing public nuisance;

Norwood Road sits on the border of two wards; Streatham Hill and Thurlow Park. Anti Social Behaviour related to alcohol is a priority for the local teams in both these wards, set by the Safer Neighbourhood Ward Panel which is a group of residents and local community members set up to highlight crime and disorder priorities to their local police team.

The geographical area around the premises historically has been an area which has had issues with street drinkers and alcohol related anti-social behaviour and is still an area of concern for the local community. I have dealt with numerous complaints of street drinking and begging at Station Rise and
Tulse Hill Train Station, which is a very short distance from the premises as well as on Norwood Road itself.

Another area of concern is the area behind the Co-Operative supermarket regarding a group of street drinkers who congregate there and sit on the steps of Tulse Hill Methodist Church causing nuisance. This area is only a short distance away from 214-238 Norwood Road.

Some examples of complaints or reports that I have received about the street drinking and associated begging on Norwood Road are:

30/12/2015: I received a complaint about a beggar on Norwood Road; he was begging at the Barclays Bank which is 0.3 miles from 214-238 Norwood Road. This male has been identified as one of our known street drinkers in the area.

15/11/2015: This same male was seen begging close to St Lukes Church, Norwood Road which is approx. 0.35 miles from 214-238 Norwood Road.

30/04/2015: Report from a local police officer: two known street drinkers had their alcohol confiscated and were given direction to leave Norwood Road under the Designated Public Protection Order (controlled drinking zone) One of them was issued a fixed penalty notice for failing to hand over his alcohol (this was the same male as seen begging, above)

29/04/2015: report from Police Licensing Officer:
"ARANI 340 NORWOOD ROAD, has been selling to drunk street drinkers. There have been other breaches this week in NORWOOD RD so I am keen to visit a few more in the area".

28/04/2015: Report from a local police officer: three known street drinkers were issued an ASB warning letter for alcohol related ASB (one of them was the same male as above)

24/11/2014: Report from a local Police Officer:
"With regards to Devane Way (which is approx. 0.5 miles from 214-238 Norwood Road) I paid a visit to the location and found a street drinker present drinking from a strong can of lager. His alcohol was seized and the shop that supplied it to him was fined £90.00. This is now part of a continuing effort to clamp down on this issue and my colleagues and I are endeavouring to continue patrols in that area along with St Lukes Church yard to identify troublesome individuals and hold the suppliers to account. I
21/11/2014: Report from the chair of the Knights Hill Ward Panel:
Some snaps attached of Devane Way debris (as at yesterday). There’s a mixture of Polish brands, strong brands and vodka bottles. Suggests that those drinking there may get significantly ‘under the influence’. Also a pic of a used condom packet (opened). Can’t say what is actually going on but needs assessing.

27/03/2104: Received by the then Sergeant of the Thurlow Park Safer Neighbourhood Team:
I have received reports of local off licenses breaking their conditions in Norwood Road and the Tulse Hill Area? I would like to focus the licensed premises near to the Tulse Hill BR area and either side of it on Norwood Road”.

25/03/14: Received by a local trader, Station Rise:
“I have just had a lady come into the shop saying a beggar had grabbed her. It was Anthony. She was startled and a bit shaken. All action is welcomed asap”.

24/03/2014: Complaint received by a local trader, Station Rise:
“I have just seen the protagonist block a lady such that she walked in the road to get away from him and he then grabbed a man’s arm resulting in a physical confrontation.

At what point will action be taken? Once there has been a fight? If I see him lay a hand on a female, he seems to like to target them, I will intervene but I hope it doesn’t get to this point.

With regards exact times and locations of street drinking and begging just come to Station Rise for a couple of hours any day you choose. The begging is persistent and drinking is, like the behaviour of the drinkers, unpredictable, and a constant cause for concern”.

10/03/14: Complaint received by the Thurlow Park Ward Panel Chair:

“There has been a huge increase in street begging in around Station Rise.Having spoken to the ward PCSO they are also aware.

Key points

- It would appear that there is a newly opened mental health unit in the local.
- It would appear that there are about 3 or 4 new beggars.
- Begging starts as early as 0700 (witnessed by pcso's on the way to work and by early morning retailers)
- Retailers have banned one beggar (whose name appears to be Antony 6ft tall well built, black) from premises but he does not take any notice.
- “Antony” is very aggressive especially towards women, often physically grabbing hold of them on the way to the train, or blocking their path.
  Any earnings seem to be spent in the nearby betting shop
  Traders are having shop doorways blocked by him and they claim it is driving away customers
  It appears that there are two other residents of this unit who are also begging.
- There are a couple of other regular beggars who are not as aggressive who work the same area, which is quite well defined.
- I am aware that they also have been asked to leave the local charity shop on the accusation of shop lifting (info from the manager)

Some traders believe that this will lead to violence.

I myself am aware of a number of women who feel unsafe now and they take refuge in the various café’s when the beggars are around – naturally they talk about this and I am personally aware of one woman whose husband now has to escort her to the station. His temper is at boiling point!!

Street drinking itself is at low level at present but it normally has an increase as it gets warmer!
The other who are cc’d are all local business partners. I would be grateful if they could be copied in of any action plan developed”.

19/06/2013 I witnessed an incident myself with one of the known street drinkers in Norwood Road, who at the time was known for causing issues around Leigham Vale and Norwood Road:

“On Thursday 19th June 2013 at approximately 16:50hours I was walking up Christchurch Road with officers from the Streatham Hill Safer Neighbourhood Team heading towards Hillside Road when I noticed a male walking towards us. He was carrying a black plastic bag in one hand and a can of larger in the other. It looked like there where other cans in the bag. The male was slightly unsteady on his feet but I did not pay much attention to him at this time.
A short while later at approx 17:15 I was in my car waiting at the traffic lights at junction of Leigham Vale and Norwood Road (to turn left onto Norwood Road) I saw the same male again. He stumbled out in front of my car and approached the driver of the car on the right of me who was also stationary; the driver was female and I could see that the driver's window was fully open. I saw the male lean in towards the window and talk to her although I could not hear or see what he was saying. I saw though that the driver was firmly shaking her head and looking straight ahead; I thought she looked quiet nervous.

After a few seconds he came back in front of my car and onto the pavement on my left; he stumbled by a man his child and as he went round them and I heard him loudly shout “FUCK OFF” as he did so. He was very close to both the man and child at this time and they both looked extremely shocked at his actions. There was a female with a baby in the pram who also looked concerned.

The male then came up to my car on the passenger side and bent down as if to talk but at this time the traffic light changed and I drove off.

Station Rise and Tulse Hill Train Station has been an area where action had to be taken by the authorities to clamp down on antisocial behaviour from a group of violent street drinkers and beggars outside the station. Examples of such action have been to remove an awning at Tulse Hill Station, where drinkers and beggars used to stand under when raining. There have also been a number of visits to all the off licenses in this area and Norwood Road, to check that they are adhering to their licencing conditions, and acting in a responsible manner in regards to sales of alcohol. These visits have shown that there are some premises not acting in a responsible manner in regards to their alcohol sales and management of the premises:

27/05/15 a Trading Standards Notice was issues to a premises for the following offences:
Under age sale of alcohol to a 15 year old girl.
Alcohol summary must be displayed
The full version alcohol licence not kept at the premises.
Four (4) 200ml bottle of Wray & Nephew rum. Foreign (market) wording (in English) - no details of UK supplier. Suspected HMRC duty not paid.
The Sales Assistant admitted claiming unemployment benefit. He must not work and claim benefit.

27/05/15 a Trading Standards Notice was issued to a premises for the following offences:
Four (4) 70cl bottles of High Commissioner Scotch Whisky suspected duty diverted.
One(1) 70cl bottle of Glens vodka (as above)
Open packets of cigarettes behind the counter
The full version of your alcohol licence not kept at the premises
Not pricing of goods
_This particular premises has been seen on previous operations where the staff disappear if Police or Trading Standards are in the area and the shop shut up._

30/12/14 a premises licenced to sell alcohol off sales failed a test purchase to an underage person.

While the action taken had improved this area somewhat, it has not eliminated drinkers and beggers from the area and it remains an area of concern, especially in warmer months.

The most recent police statistics regarding crime and anti social behaviour in this area (www.police.uk) show that within the immediate vicinity of 214-238 Norwood Road and Tulse Hill Station there have been a number of reports made to police of anti-social behaviour (8 reports made between July – November), public order (15 reports made between July - November) and violent/sexual offences (41 reports made between July – November)

Whilst I do not have the full circumstances of these offences it is my concern that if a new premise is allowed a license to sell alcohol off sales then this will only increase offences linked to alcohol and will exasberate issues with street drinkers and encourage more to the area; an area that is already troubled with alcohol related ASB. This in turn would have a detrimental effect on the area, and it is probably that we will see an increase in crime such as shoplifting, begging, public order and anti social behaviour.

There are already 19 premises licensed to sell alcohol off sales on Norwood Road, which is approx. 1.3 miles long. 11 of these sit within 0.36 miles of the proposed premises at 214-238 Norwood Road. In my professional opinion there are enough premises licenced to sell alcohol off sales in this small stretch of road already, and due to the fact that this area is a cause for concern for Lambeth and the police for alcohol related ASB I object to the application for a new license.
Home address: .................................................................................................................................................................
.........................................................................................................................................................................................
Postcode: ...........................................................................................................................................................................

Home telephone number .............................................................. Work telephone number ............................................................... 

Mobile/pager number ...................................................................... Email address: ..............................................................................................

Preferred means of contact: ...........................................................................................................................................................

Male / Female (delete as applicable) Date and place of birth: ...........................................................................................................

Former name: ................................................................. Height: ...................................................................................... Ethnicity Code: ......................................................................................

Dates of witness non-availability ....................................................................................................................................................
...........................................................................................................................................................................................................

Witness care

a) Is the witness willing and likely to attend court? Yes / No. If ‘No’, include reason(s) on MG6. What can be done to ensure attendance?

b) Does the witness require ‘special measures’ as a vulnerable or intimidated witness? Yes / No. If ‘Yes’ submit MG2 with file.

c) Does the witness have any specific care needs? Yes / No. If ‘Yes’ what are they? (Healthcare, childcare, transport, disability, language difficulties, visually impaired, restricted mobility or other concerns?)

Witness Consent (for witness completion)

a) The criminal justice process and Victim Personal Statement scheme (victims only) has been explained to me

b) I have been given the leaflet ‘Giving a witness statement to police — what happens next?’

c) I consent to police having access to my medical records in relation to this matter:

d) I consent to my medical record in relation to this matter being disclosed to the defence:

e) I consent to the statement being disclosed for the purposes of civil proceedings e.g. child care proceedings (if applicable)

f) The information recorded above will be disclosed to the Witness Service so they can offer help and support, unless you ask them not to. Tick this box to decline their services:

Signature of witness: .............................................................................................................................................................

Statement taken by (print name): .....................................................................................................................................................

Station: .............................................................................................................................................................................................

Time and place statement taken: .......................................................................................................................................................

Signature of witness: .................................................................................................................................................................
KESTREL SUPER PREMIUM LAGER 500ML AT 9% ABV

PRODUCER: Brookfield Drinks Ltd

SUMMARY OF DECISION

PRODUCT NAME: ACCEPTABLE
COMBINATION CAN SIZE AND ABV: UNACCEPTABLE

The Independent Complaints Panel ruled that the product in its current packaging did encourage immoderate consumption as one 500ml can contained 4.5 units (0.5 units above the Government’s lower risk daily guidelines for men and 1.5 units over those for women). Furthermore, because of the container type (size and resealability) it was reasonable to expect that the contents would be consumed by one person in one session. The product was found in breach of Code rule 3.2(f).

LICENSEE ACTION AND TIMETABLE FOR IMPLEMENTATION

Licensees are asked not to place orders for stocks of Kestrel Super Premium 9% ABV in the existing 500ml can packaging, as shown, after 31 March 2015. Licensees who place orders before this date should consider limiting the order to the quantity that would normally be sold by this date.
CARLSBERG SPECIAL BREW
500ML CAN AT 9% ABV

PRODUCER: Carlsberg UK

SUMMARY OF DECISION

PRODUCT NAME: ACCEPTABLE
COMBINATION CAN SIZE AND ABV: UNACCEPTABLE

The Independent Complaints Panel ruled that the product in its current packaging did encourage immoderate consumption as one 500ml can contained 4.5 units (0.5 units above the Government’s lower risk daily guidelines for men and 1.5 units over those for women). In addition, because of the container type (not easy to resell once opened) and the assumption that the product quality would degrade quickly once the can was opened, the contents were intended to be consumed by one person in one session. The product was found in breach of Code rule 3.2(f).

LICENSEE ACTION AND TIMETABLE FOR IMPLEMENTATION

Licensees are asked not to place orders for stocks of Carlsberg Special Brew 9% ABV in the existing 500ml can packaging, as shown, after 31 March 2015. Licensees who place orders before this date should consider limiting the order to the quantity that would normally be sold by this date.
SKOL SUPER 500ML CAN AT 9% ABV

PRODUCER: Carlsberg UK

SUMMARY OF DECISION

PRODUCT NAME: ACCEPTABLE
COMBINATION CAN SIZE AND ABV: UNACCEPTABLE

The Independent Complaints Panel ruled that the product in its current packaging did encourage immoderate consumption as one 500ml can contained 4.5 units (0.5 units above the Government’s lower risk daily guidelines for men and 1.5 units over those for women). In addition, because of the container type (not easy to reseal once opened) and the assumption that the product quality would degrade quickly once the can was opened, the contents were intended to be consumed by one person in one session. The product was found in breach of Code rule 3.2(f).

LICENSEE ACTION AND TIMETABLE FOR IMPLEMENTATION

Licensees are asked not to place orders for stocks of Carlsberg Special Brew in the existing 500ml can packaging, as shown, after 31 March 2015. Licensees who place orders before this date should consider limiting the order to the quantity that would normally be sold by this date.
1.0 Representation against the application for a new grant premises licence by One Stop Stores Ltd - Sarah Marklew, premises address Unit 2, 214 - 238 Norwood Road, Tulse Hill, SE27 9AQ

1.1 My name is Robert Gardner and I am the Licensing Manager for the London Borough of Lambeth, making this representation against the application for a new grant premises licence by One Stop Stores Ltd.

1.2 The representation is made in respect of the following licensing objectives:

- The prevention of crime and disorder
- Public safety
- Prevention of public nuisance; and

2.0 The Application

2.1 The application is for the Supply of alcohol off the premises

   Monday – Sunday 06:00 – 23:00

3.0 Home Office Guidance

3.1 The most recent edition of the Guidance to the Licensing Act 2003 October 2014 issued under S182 of the Act sets out that applicants are expected to have regard to the statement of licensing policy for the area.

3.2 Applicants are, in particular expected to obtain sufficient information to enable them to demonstrate, when setting out the steps they propose to take to promote the licensing objectives, that they understand:-

   The layout of the local area and physical environment including crime and disorder hotspots, proximity to residential areas and proximity to areas where children may congregate;

   Any risk posed to the local area by the applicants’ proposed licensable activities; and any local initiatives (for example local crime reduction initiatives or voluntary schemes including local taxi-marshalling schemes, street pastors and other schemes) which may help to mitigate potential risks.
4.0 **Lambeth Licensing Policy**

The policy (Annex 1) would classify this premise as ‘off licence’ in local centre/shopping parades. The recommended terminal hours for the area are Monday – Sunday 23:00.

The policy suggests that an off-licence in areas with an identified problem with street drinkers it may be appropriate to set a locally suitable time for a business to commence trading alcohol. The areas immediate adjacent to and in the proximity of this trader have a recognised street drinking problem. Therefore should the committee agree to grant the licence the preferred latest opening time should be reduced from 6:00 to 11:00 hours daily.

5.0 **Summary**

I would ask the Committee to carefully consider this application and support the representations submitted by the other responsible authorities however if the committee is minded to grant the application I would ask to reduce the opening hours to 11:00 A.M. and propose the following conditions to be added on the premises licence.

**Proposed Conditions**

1. The Supply of Alcohol shall only be between 11:00 and 23:00 hours daily.

2. There shall be no sale of cans of beer or bottles larger than 750ml of lager, cider, alco-pops or similar over **5.5% ABV** in strength.

3. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. Induction training must be completed and refresher training thereafter at intervals of no more than eight weeks. All restricted sales training undertaken by staff members shall be fully documented and signed by the employee and the DPS before commencing work behind the counter. All training records shall be retained for 12 months and made immediately available upon request to the Local Authority Licensing Officers and Police Licensing Officers.

4. The premises shall at all times maintain and operate a sales refusals log and an incident log will be kept on the premises to record all refusals and incidents of crime or disorder. These will be kept near the counter and shall be reviewed and signed by the Designated Premises Supervisor at intervals of no more than four (4) weeks. The log should show the date and the time of the event; the product sought; the gender and approximate age of the customer together with a description of the customer. Feedback shall be given to staff to ensure these are used on each occasion that a refusal or incident occurs at the premises. These records shall be made immediately available upon request to the Local Authority Licensing Officers and Metropolitan Police Licensing Officers.

5. Beers, lager, ciders, alco-pops or similar shall only be sold in minimum packs of 4
6. There shall be no sale of miniature bottles of spirits (25ml - 50ml).

7. The premises licence holder shall ensure that no spirits shall be purchased in resealed boxes.

8. The premises licence holder shall ensure that a report will immediately be made to Trading Standards and the police of any instance of a caller to the shop attempting to sell alcohol, cigarettes and/or tobacco products.

9. Alcohol shall not be located in the immediate vicinity of the entrances and exits to the premises, but shall be in an area in which it shall be monitored by staff on a frequent and daily basis while licensable activities are taking place.

10. Spirits will only be displayed behind the till counter and will not be directly accessible to members of the public.

11. The sale of plastic cups, drinking vessels and use of bottle openers will be prohibited.

12. No customer shall be permitted to leave the premises with open vessels and no facility shall be provided to customers to open vessels (open shall be taken to mean an opening of the original manufacturers sealing of the vessel).

13. The premises licence holder shall ensure that notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.

14. The premises licence holder shall take all reasonable steps to ensure that any persons loitering outside the premises disperse quickly and do not congregate outside the premises and at the entrance to the shop on the right hand side.

15. The premises licence holder shall ensure that any persons highlighted by the police as a 'street drinker' and is barred from the premises, shall not be sold alcohol.

16. The premises licence holder shall operate a ‘Challenge 25’ or similar, scheme at the premises whereby anyone who appears to be under the age of 25 shall be asked to provide proof of age that he or she is over 18. Proof of age shall only comprise of a passport, a photo – card driving licence or any industry approved proof of age identity card or validated proof of age cards bearing the “PASS” mark hologram. The list of approved ID may be amended or revised subject to prior written agreement with Metropolitan Police Service.

17. Signage advertising the “Challenge 25” policy will be displayed in prominent locations in the premises and shall include the point of sale and the area where the alcohol is displayed, as a minimum of 2 A4 signs.

18. Lockable shutters shall be installed on fridges and shelves and are to be used outside the permitted hours ensuring it is not exposed for sale.

19. The premises licence holder shall ensure that staff shall be vigilant in relation to litter issues, checking 50 metres either side of the premises at least twice a day during opening hours to ensure they are clean and tidy and clearing all litter. A record of this should be maintained and produced on demand for inspection by the police or council officer.
20. The Premises Licence Holder shall obtain a suitable trade waste agreement pursuant to Section 34 of the Environmental Protection Act 1990 and Waste (England and Wales) Regulations 2011 to deal with all waste generated and maintain such documentation for a period of up to two years. This documentation is subject to inspection on demand at any time and/or by service of a statutory notice.

21. Digital CCTV and appropriate recording equipment to be installed in accordance with Home Office Guidelines relating to UK Police Requirements for Digital CCTV System, operated and maintained throughout the premises internally and externally to cover all public areas, including the entrance to the premises and shall as a minimum cover the counter and the entrances/ exits. The system shall be on and recording at all times the premises license is in operation.

22. The CCTV cameras and recording equipment must be of sufficient quality to work in all lighting levels inside the premises at all times.

23. CCTV footage will be stored for a minimum of 31 days with date and time stamping. Recordings shall be made available following the reasonable request of Police or authorised officer throughout the preceding 31 day period on production of the appropriate data protection request form.

24. The management will give full and immediate cooperation and technical assistance to the Police in the event that CCTV footage is required for the prevention and detection of suspected or alleged crime.

25. The CCTV images will record and display dates and times, and these times will be checked regularly to ensure their accuracy.

26. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk or USB stick for the police without difficulty or delay and without charge to Metropolitan Police Service.

27. Any breakdown or system failure will be notified to the police immediately & remedied as soon as practicable. Once the fault is rectified, the Licensing Authority and the Police are to be informed.

28. At all times the premises is open and undertaking licensable activity, members of staff engaged in the sale of alcohol must be able to communicate sufficiently to enable them to promote the four licensing objectives and to make an effective challenge.

29. When it has been identified by Metropolitan Police Service or Local Authority that there is a significant risk, SIA door supervisor(s) shall be employed. Those performing the role of SIA Door Supervisor will not perform any other role when engaged for the purpose of Door Supervision activities. (A minimum of 48 hours written notice required from the Police Licensing Team).

30. The DPS or a Personal Licence Holder will be on the premises, in a working capacity, when the premise is open for the sale of alcohol.

31. All staff members employed at the premises must have emergency contact.
numbers for the Premises License Holder or delegated responsible person readily available while operating under the premises license.

32. The premises licence holder shall ensure that no alcoholic goods, cigarettes or tobacco products will ever be purchased or taken from persons calling to the shop.

33. The Premises will join and be an active member of a Business Crime Reduction Partnership or similar Group where there is one in operation. The premises shall be represented at 75% of all meetings as a minimum. The premises shall comply with all decisions collectively made by the group. A radio link, or similar, will be maintained with other group members and used in accordance with the Business Crime Reduction Partnership.

34. The premises licence holder shall ensure that invoices (or copies) for all alcoholic goods on the premises will be kept at the shop and made available to officers from the council, police or HMRC upon request.

35. The premises licence holder shall ensure that a stock control system will be introduced, so that the licensee can quickly identify where and when alcoholic goods have been purchased.

36. The premises licence holder shall ensure that if any spirits bought by the business have UK Duty stamps that do not fluoresce under ultra-violet light, or are otherwise suspicious, the licensee shall identify the supplier to Trading Standards and/or HMRC as soon as possible.

37. The premises shall install and maintain fire fighting equipment which shall be readily available for use, serviced regularly and any records of such maintenance kept on site for inspection by authorised officers.

38. The premises licence holder shall ensure that before any person is employed at the premises sufficient checks will be made of their bona fides to ensure they are legally entitled to employment in the U.K. these checks should be recorded and include:

- Proof of identity (such as copy of their passport);
- Nationality;
- Current immigration status
- Details of their full name and address
- Date of birth
- Employment history
- Education
- Criminal convictions
- Permission to contact the current/previous employer will be sought