

Officer delegated decision

Decision Due: 9 April 2015

Report title Cyrenians Contract Extension

Wards: All

Report Authorised by: Strategic Director, Commissioning Helen Charlesworth May

Portfolio: Cabinet Member for Health and Wellbeing, Councillor Jim Dickson

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Report summary

Report proposes a 2 year contract extension for the personalised supported accommodation contract provided by Cyrenians Ltd. The 3 year contract ends on 31 March 2015.

Finance summary

The annual contract value is £380,080, so the two year extension will be £760,160 in total. The contract is funded by Lambeth CCG who have a S.256 with Lambeth Council. The S.256 agreement enables funds to be transferred from the CCG to the Council.

Recommendations

- (1) To note a two year contract extension from 1 April 2015 to 31 March 2017 to London Cyrenians for the delievery of personalised supported accommodation to mentally ill adults
- (2) To note the change in annual contract value from £340,080 to £380,080 following a contract variation approved on 25 November 2014 by the Mental Health Integrated Board in Lambeth Clinical Commissioning Group (CCG)

1. Context

- 1.1 London Cyrenians were awarded a 3 year contract following a competitive tender exercise to provide personalised supported accommodation to mentally ill adults. The original contract value was £340,080 per annum. A contract variation awarded on 25 November 2014 by the mental Health Integrated Board resulted in an additional 40K being awarded to provide assistive technology and partial registration of the service to allow the delivery of domiciliary care to customers residing in the Kingsmead cluster. As the contract variation was less than 100k because it was in the third year of the contract approval was sought independent of the ACS Procurement Board. Approval was given by the Integrated Director for Commissioning.
- 1.2 London Cyrenians currently provide support to 35 adults who have a wide range of mental health needs. Twenty individuals in five of the homes require floating support while those within the Kingsmead cluster have more complex needs and require the administration of their medication as well as assistance with personal care. The service works in a recovery focussed manner with all customers and where possible promotes the move-on to lower level supported accommodation. In addition, it has responded creatively to meeting the complex needs of some of the customers through the delivery of personal care via partial registration of the three homes within the Kingsmead Cluster and implementation of assistive technology.

2. Proposal and Reasons

- 2.1 Lambeth CCG is presently implementing an alliance contract comprising of Thamesreach, Certitude, Lambeth Council and SLaM to deliver integrated personalised support packages of care to 190 service users who are presently in high costing inpatient and residential care placements. The aim of the alliance is to break the historical pattern of service activity through the delivery of personalised packages of support and care that aim to better meet the needs of service users.
- 2.2 In April 2014, Lambeth Council (procurement board) and NHS Lambeth CCG gave approval for commissioners to commence a process aimed at entering into an alliance contract agreement with a selected group of providers to support the transformation of mental health rehabilitation services. This encompasses in-patient NHS bed services and residential care placements funded by the Council. Both bodies agreed to this negotiated approach as a 'development pilot' or 'proof of concept'. This was justified on the grounds that this is a highly complex service transformation that requires providers who have demonstrated commitment to the co-production programme that the Council and CCG have been supporting through the Lambeth Living Well Collaborative (the LLWC). Providers also need to be able to work on a collaborative basis to deliver integrated personalised care in a relatively new and untested contractual approach (alliance contracting) framework within health and social care. Proposals include the creation of a multi-agency community rehabilitation service to provide personalised recovery packages of support. This will enable move on from institutional care settings for c90 people through the provision of social housing, personal budgets and intensive care and support. The proposal also offers the CCG and Council c23% savings against the current £12.285m annual budget over three years.

- 2.3 It is hoped that in the service provided by London Cyrenians will also become part of an alliance contract as the alliance aims to deliver personalised packages of care and support to service users who have a similar profile of need to those presently supported by the Cyrenians. The two year extension will enable the alliance contract to be tested and to ascertain whether this is a viable option for this service. It is for this reason primarily that this report is requesting a retrospective waiver to undertake a competitive tender.
- 2.4 This service offers Value for Money (VfM) as it is currently providing care and support via its partial registration to customers who could have been placed in more costly residential or nursing home placements. Customers with similar needs to those placed within the Kingsmead Cluster could have been placed in residential and nursing home placements which can cost between £600 to £800 per week. The service works in a recovery and support focussed manner aiming to provide personalised interventions that address the individual needs and aspirations of the customers. Staff employed are paid above the London living wage and service users are proactively supported to achieve independent living. It is because of the VfM that the service provides that the report is requesting a two year contract extension.

3. Finance

- 3.1 A 2 year revenue-only contract will start on 1 April 2015 and run until 31 March 2017. The contract will be held within cost centre D12051 (Social Inclusion). This contract is commissioned by the CCG and paid by the Local Authority. Funds are recharged via a S256 agreement.
- 3.2 The annual cost of this contract is £380,080 and the total charge for this 2 year extension is £760,160.
- 3.3 There will be no inflationary uplift over the length of the contract and no additional funding, or capital, is required.

4. Legal and Democracy

- 4.1 The power to authorise Council expenditure of over £500,000 in the way set out in this report has been delegated to the relevant Cabinet Member. Before exercising that power, the approval of the Procurement Board must be obtained.
- 4.2 The Public Contracts Regulations 2015 allow for the negotiated award of contracts without prior publication of a contract notice where additional services are required and those services are a repetition of similar services entrusted to the economic operator to which the same contracting authority awarded an original contract which was awarded following a prescribed procedure.
- 4.3 This proposed key decision was entered in the Forward Plan on 10 April 2015 and the necessary 28 clear days notice has been given. In addition, the Council's Constitution requires the report to be published on the website for five clear days before the proposed decision is approved by the Cabinet Member. Any representations received during this period must be considered by the decision-maker before the decision is taken. A further period of five clear days - the call-in period - must then elapse before the decision is

enacted. If the decision is called-in during this period, it cannot be enacted until the call-in has been considered and resolved.

5. Consultation and co-production

5.1 This service was commissioned in collaboration with NHS Lambeth, so a number of commissioners and other specialist staff with relevant expertise have been consulted on this. As well as this an independent review was carried out. Everybody who had any involvement or who was otherwise consulted felt that the service needed modernising. This report will be sent to Councillor Jim Dickson who is the Councillor for health and social care.

6. Risk management

6.1 There is no anticipated risk in relation to the award of a 2 year contract extension.

7. Equalities impact assessment

7.1 An equalities impact assessment has been undertaken prior to this service being commissioned which concluded that there would be a low impact in relation to the award of a contract to Cyrenians. In relation to the contract extension this impact remains low. The delivery of personalised services aims to address the ethnicity and individual needs of users. This is the direction of travel in all mental health services which are commissioned in Lambeth.

8. Community safety

8.1 The provision of supported housing services to mentally ill adults is essential in enabling service users to either maintain independent living or move-on to lower level supported accommodation. Without such support these groups would be highly vulnerable as well as likely to be managed in inappropriate settings such as residential care.

9. Organisational implications

9.1 Environmental

None

9.2 Staffing and accommodation

None

9.3 Procurement

The service provider will be informed that they must ensure that they meet the requirements of the relevant policies (most notably, Corporate Health and Safety policy, Corporate Complaints Policy, Freedom of Information Policy and Adult Protection Procedures). Use of and compliance with the corporate responsibility policies will be monitored through the contract. The successful provider will sign the Borough's Environmental Policy and address Social Sustainability, Environmental Sustainability and Economic Sustainability. In line with the personalisation agenda the intention is to

explore the development of personalised services within a supported housing environment. A clause has been built into the contract to develop personalised services in year 2 and 3 of the proposed three year contract. The first year of the contract will require the provider to develop a culture that enables the values that underpin the personalisation agenda to be embedded.

9.4 Health

There are no organisational health issues.

10. Timetable for implementation

	Item Description	Date
1	Presentation of ODDR to PB	21 May 2015
2	Publication for on-line decision	15 June 2015
3	Notification of contract extension sent to provider	1 July 2015

10.1 Please see below a table of the KPI's and anticipated outcomes of the contract which will be continued to be monitored by ACS Procurement.

OUTCOME / MEASURE	TARGET (all targets are based on annual results)
Quality and Value for Money	
Availability of Service	95%
Utilisation of Service	95%
Staffing of the Service	95%
Service users with a Person Centred Plan within one month of service take up	95%
Service Users with a Support Plan within 6 weeks of service take up	95%
Service users receiving support plan reviews at least 6-monthly	95%
Service users supported to have attended a 6-monthly CPA	95%
Complaints resolved as a percentage of those received	95%
Economic Wellbeing	
Service users personal arrears	2%
Service users undergoing a ' benefit entitlement health	95%

check' within 2 months of service take up	
Service users in paid part-time, full-time or sheltered employment	15%
Enjoy and Achieve	
Service users achieving or having achieved the goals outlined in their Person Centred Plan at each review.	90%
Service users achieving their goals through engagement with external agencies.	80%
Service users engaging with structured education, training, voluntary or supported employment schemes.	40%
Service users engaging in unstructured, meaningful occupation and leisure opportunities, which are linked to their goals.	80%
The % of service users who attend a tenants meetings on a fortnightly basis.	50%
Be Healthy	
Psychiatric hospital admissions as % of service availability	2.5%
No. and % of service users with substance misuse as an identified secondary support need, which are engaging with appropriate specialist services	60% at any one time
Service users registered with a GP	100%
Service users having had a medical health check within the year	80%
Service users supported to have a medication review at least annually	100%
Stay Safe	
No. and % of service users registered on the councils housing register for choice based lettings	90%
Annual customer throughput	35%
Planned moves	90%
Service users still occupying planned move-on accommodation one year after leaving service	100% (% 'unknown will also be recorded, where contact cannot be made)
Service users supported to sustain their tenancy or terminate their tenancy in a planned way while in hospital or prison	100%
Service users charged with a new criminal offence whilst in receipt of support	Not to exceed 10%
Making a Positive Contribution	
Service users enabled to access services more effectively through the provision of language/ translation services or provided with information in a format relevant to their	95%

disability	
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Audit trail				
Consultation				
{This is important as it shows that consultation has been undertaken in the preparation of the report and provides a quick reference point for specific comments. It is important that officers remember to liaise with relevant councillors such as the Cabinet Member and the relevant Ward Members.}				
Name/Position	Lambeth cluster/division or partner	Date Sent	Date Received	Comments in para:
Helen Charlesworth May	Strategic Director, Commissioning	8 June 2015	10 August 2015	
Denis O'Rourke	Lambeth CCG Assistant Director for Integrated Commissioning – Mental Health	10 March 2015	10 March 2015	All
Wayne Cooper	Business Partnering – Lambeth ACS	10 March 2015	10 March 2015	Finance
Michael Ohora	Enabling: Integrated Support – Lambeth Legal Services	10 March 2015	12 March 2015	Legal
Wayne Chandai	Democratic Services, Enabling: Corporate Affairs	19 March 2015	9 April 2015	
Councillor Jim Dickson	Cabinet Member: Health and Well Being	19 March 2015	2 April 2015	
Internal Officer Board	Date of meeting			
Procurement Board	21.05.2015			?
External				

Report history	
Original discussion with Cabinet Member	N/A
Report deadline	21.05.15
Date final report sent	XX.XX.14
Report no.	/14-15 Democratic Services to complete
Part II Exempt from Disclosure/confidential accompanying report?	No
Key decision report	Yes
Date first appeared on forward plan	10 April 2015
Key decision reasons	Financial – expenditure or savings of over £500,000
Background information	None
Appendices	None.

APPROVAL BY CABINET MEMBER OR OFFICER IN ACCORDANCE WITH SCHEME OF DELEGATION

I confirm I have consulted Finance, Legal, Democratic Services and the Procurement Board and taken account of their advice and comments in completing the report for approval:

Signature _____ **Date** _____

Post Brent Withers

Commissioning and Contract Manager – Mental Health

Signature _____ **Date** _____

Post

CABINET MEMBER: Councillor Jim Dickson, Cabinet Member for Health and Wellbeing

Any declarations of interest (or exemptions granted):

Issue

Interest declared