

## **Cabinet Member Delegated Decision Report**

### **Long-term supported housing for people with mental health needs – Patch A**

**Wards:** Ferndale, Bishops, Princes, Larkhall, Clapham Town

**Report Authorised by:** Strategic Director, Commissioning – Helen Charlesworth- May

**Portfolio:** Cabinet Member for Health and Wellbeing - Councillor Jim Dickson

#### **Contact for enquiries:**

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#### **Report summary**

This report requests approval to extend the long-term mental health supported housing contract currently held by Family Mosaic. This is a Social Inclusion (SP) contract that offers support to 63 people with severe and enduring mental health needs. A 3-year contract was awarded to Family Mosaic on 30 January 2012 which included a 2-year extension option, and this option will now be utilised.

Family Mosaic is a trusted support provider who has managed support services in Lambeth for many years. The provider works successfully with people who have complex needs including substance misuse and homelessness issues, and these supported housing schemes form an important part of the mental health accommodation pathway.

These services offer long-term accommodation to people who require on-going support to manage their tenancies and remain living independently in the community. The provider offers support around mental health needs and other issues such as budgeting and social inclusion.

#### **Finance summary**

The current annual value of this contract is £436,435, and the cost of the 2-year contract extension will be £872,870.

This report has no capital implications for the authority and there will be no inflationary uplift as this is a fixed rate 2-year contract extension. This contract extension will

continue to be funded from existing budgets, and will be held within cost centre D12002 (Business Unit B218 Supporting People – Mental Health) within Health and Wellbeing.

## **Recommendations**

- That a 2-year contract extension is awarded to Family Mosaic for the provision of mental health accommodation-based services offering support to 63 people.
- To note that the cost of the contract extension will total £872,870 and it will run from 30 January 2015 to 29 January 2017.

### **1. Context**

- 1.1 This long-term supported housing contract offers accommodation and support to 63 people who require accommodation and support, some of whom have complex needs, homelessness and substance misuse issues. People referred into this housing require support around their mental health and tenancy-related advice to maintain their accommodation. Many people would otherwise have been placed in higher support placements such as residential care.
- 1.2 The service is a long-term Social Inclusion (SP) service that aims to support people to live as independently as possible. Family Mosaic has been providing these services since 30 January 2012, after successfully winning a mini-tender exercise linked to the Supporting People Four Borough Framework preferred providers' list.
- 1.3 The services will support delivery of Lambeth Council's Community Plan (2013-2016), including the following outcomes:
  - people are healthier, for longer
  - vulnerable children and adults get support and protection
  - older, disabled and vulnerable people can live independently with control
  - Lambeth residents have more opportunities for better quality homes
  - all Lambeth communities feel they are valued and are part of their neighbourhoods
  - people achieve financial security

- people have the skills to find work.

The service will also deliver on the Lambeth Living Well Collaborative's 'Big 3 Outcomes':

- improving recovery and staying well including:
  - quality of life
  - physical and mental health
- making own choices and achieving personal goals, including:
  - self-determination and autonomy
- participating on an equal footing in daily life including:
  - connecting with family, friends and neighbours
  - giving in the community such as community activities, volunteering, peer support;
  - inclusion, especially in relation to education, employment, receiving an adequate income, and securing stable housing;
  - participating on an equal footing with others, with reduced stigma and discrimination

1.4 This is a Gateway 3 Cabinet Member Delegated Decision report.

## **2. Proposal and Reasons**

2.1 A 3-year contract was awarded to Family Mosaic on 30 January 2012 which included a 2-year extension option. As the contract will now end on 29 January 2015, the contract will be extended for a further 2 years. The service is strategically important as it offers good quality support to people with severe and enduring mental health needs, enabling them to live independently in the community rather than more institutional settings.

2.2 This contract is being extended for the following reasons:

- the provider has been supporting people with a range of needs and has been successfully managing safeguarding and other issues within the supported housing schemes.
- there are high levels of need and demand for mental health supported housing in Lambeth and these services are an important part of the mental health accommodation pathway which prevent admission to hospital or residential care placements.

- 2.3 By utilising the available contract extension option commissioners can consider future options for the services. Lambeth health and social care, lead by NHS Lambeth CCG, are about to develop a new contract arrangement as a 'proof of concept'. This prototype will test whether there is a better way to contract with providers, enabling improved and more personalised services to be offered at a cheaper cost. Should this approach be successful a wider tender exercise may then be completed, which could include services such as the Social Inclusion (SP) schemes. It would therefore be preferable to delay considerations about the future procurement of this and other mental health services for the time being.

### **3 Finance**

- 3.1 A 2 year revenue-only contract will start on 30 January 2015 and run until 29 January 2017. The contract will be held within cost centre D12002 (Business Unit B218 Supporting People – Mental Health) within Health and Wellbeing.
- 3.2 The annual cost of this contract is £436,435 and the total charge for this 2 year extension is £872,870.
- 3.3 The contract allows for amendments to be made to contract value, or indeed the contract to end with three months notice, so allows for future budget uncertainty whilst meeting the need to establish an important and urgent service.
- 3.4 There will be no inflationary uplift over the length of the contract and no additional funding, or capital, is required.

### **4. Legal and Democracy**

- 4.1 The delegated authority to deal with these matters is the Departmental Cabinet Member, who should exercise his authority following recommendation by the Procurement Board.
- 4.2 Where contracts are extended or varied beyond the timescales or values authorised under a previous officer delegated decision without further competition, that extension will be a waiver of the Contract Standing Orders. However, the Contract Standing Orders contain provision allowing officers to waive the rule that contracts valued at £100,000 or more be competitively tendered where it is demonstrably in the Council's best interests to do so.
- 4.3 Health and Social Services are categorised in Part B of Schedule 3 of the Public Contracts Regulations 2006, meaning the full rigour of the EU procurement regime does not apply to this award. The Council's duty under these circumstances is to act reasonably in its evaluation of the efficacy of continuing to contract with a particular service provider.
- 4.4 This proposed key decision was entered in the Forward Plan on 12 December 2014 2014 and the necessary 28 clear days notice will be given before the decision is taken. In addition, the Council's Constitution requires the report to be published on the website for five clear days before the proposed decision is approved by the Cabinet Member. Any representations received during this period must be considered by the decision-maker before the decision is taken. A further period of five clear days - the call-in period

– must then elapse before the decision is enacted. If the decision is called-in during this period, it cannot be enacted until the call-in has been considered and resolved.

## **5. Consultation and co-production**

Previous consultations with residents took place during provider surveys and they expressed satisfaction with the service.

Commissioners also attend the weekly mental health placement panel where care coordinators request referral to services. This is a useful way to gauge their views about services and pick-up on any concerning issues.

## **6. Risk management**

- 6.1 There are no risks associated with extending this contract. Family Mosaic has a proven track record in service delivery and good relationships have been developed with commissioners and other stakeholders.

Previous monitoring visits by Procurement Officers have confirmed that Family Mosaic provides a good and supportive environment for service residents. A Contract Performance Review last took place in June 2013 and a score of 39 out of 50 was awarded. Any required follow-up actions have now been completed by the provider.

## **7. Equalities impact assessment**

- 7.1 An EIA was previously developed for all Social Inclusion (SP) mental health services, including this service. There are no equalities implications to be considered during the period of this contract extension.

## **8. Community safety**

- 8.1 Mental health service users are sometimes linked with anti-social behaviour and substance misuse but are more likely to be at risk of exploitation and violence themselves. Through services such as those provided by Family Mosaic the likelihood of such exploitation will be significantly reduced.

The provider is expected to assist in monitoring and engaging service users to link in with mental health and universal support services including peer support. The provider is also expected to encourage medication compliance and develop coping strategies to reduce the potential for breakdown or relapse.

The provider will deal with anti-social behaviour or nuisance occurring in or around service users' homes, and will liaise with Safer Neighbourhood and Community Safety teams to deal with such issues. It is a contractual requirement that all current

providers' staff should possess an enhanced CRB and POVA clearance, that all staff receive training on the safeguarding of vulnerable adults and that they meet the National Minimum Standards in this respect, as well as measures to safeguard children.

## **9. Organisational implications**

9.1 The services comply with responsible procurement in the following ways:

**Social responsibility:** Organisations such as Family Mosaic have strong records in employing a representative mix of the community and are undertaking work to train and support service users within their organisations. This includes encouraging access to work opportunities and developing peer support services.

**Economic responsibility:** This contract was previously competitively tendered through the Four-Borough Framework. This Framework shortlisted a range of providers specialising in the delivery of Social Inclusion (SP) services, and ranked them according to quality and price. All providers on the preferred provider list for accommodation-based mental health services were invited to submit further information and re-ranked according to their revised score. This process ensured that the most competitive price was achieved alongside best quality and expertise.

**Environmental responsibility:** Each provider has an environmental policy, describing how they will meet their obligations in this field.

9.2 There are no staffing or accommodation issues.

## **10. Timetable for implementation**

- Officers will issue the relevant contract extension documentation to the provider.
- The contract will be monitored by the Procurement Officer responsible for reviewing mental health Social Inclusion (SP) services.

<b>Audit trail</b>				
<b>Consultation</b>				
<b>Name/Position</b>	<b>Lambeth cluster/division or partner</b>	<b>Date Sent</b>	<b>Date Received</b>	<b>Comments in para:</b>
Helen Charlesworth May, Strategic Director	Commissioning	12/06/14	29.06.15	
Maria Millwood – Commissioning Director	Commissioning			
Denis O'Rourke – Assistant Director	Commissioning	15/12/14	19/12/14	
David Thomas	Governance and Democracy - Legal	18/12/14	19/12/14	4
Katy Shaw	Governance and Democracy	18/12/14	19/12/14	4
Wayne Cooper	Finance	10/12/14	18/12/14	3
Finance Clearance	Finance	18/12/14	09/02/15	3
Cllr Jim Dickson	Cabinet Member: Health and Wellbeing	09/02/15	20/3/15	

<b>Report history</b>	
Original discussion with Cabinet Member	Sent 03/12/14
Report deadline	10/12/14
Date final report sent	N/A
Report no.	N/A
Part II Exempt from Disclosure/confidential accompanying report?	No
Key decision report	Yes
Date first appeared on forward plan	12/12/14
Key decision reasons	Value over £500k
Background information	Long-term supported housing for people with mental health needs (Patch A) contract Gateway 4 report Contract Performance Review report
Appendices	None

**APPROVAL BY CABINET MEMBER OR OFFICER IN ACCORDANCE WITH SCHEME OF DELEGATION**

**I confirm I have consulted Finance, Legal, Democratic Services and the Procurement Board and taken account of their advice and comments in completing the report for approval:**

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Post: Karen Clarke**

**Senior Commissioning Officer**

**I approve the above recommendations:**

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Helen Charlesworth May**

**Strategic Director, Commissioning,**

**I confirm I have consulted the relevant Cabinet Members, including the Leader of the Council (if required), and approve the above recommendations:**

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Jim Dickson, Cabinet Member, Health and Wellbeing**

**Any declarations of interest (or exemptions granted): None**

**Issue**

**Interest declared**