

OVERVIEW AND SCRUTINY COMMITTEE 2022-23 WORK PROGRAMME

29 June 2022

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
SERCO Waste Contract	<ul style="list-style-type: none"> • Outline of what the contract covers, its period of operation and break clauses and any assurances related to it made by SERCO. • Key performance indicators and how SERCO is performing against them (also performance compared to the previous service provider). • Issues of concern and a record of any complaints (or compliments) received related to the contract. • Comparison with neighbouring boroughs. 	Doug Perry		<ul style="list-style-type: none"> • Residents 	
Parks and Tree Policy	<ul style="list-style-type: none"> • On Parks and Tree policy and how it differs from previous policies and the rationale for the changes. • Detail how different parks are now managed, how many partnerships boards are in existence and how they are working. • Park maintenance and to what extent we rely on volunteer help. • Resident feedback, satisfaction surveys, common complaints, what do residents most appreciate. • Trees policy - planting numbers and what kind, replacing and consultation with residents, dangerous trees on Lambeth Council property • Powers in relation to dangerous trees elsewhere. • Comparison with neighbouring boroughs. 	Kevin Crook		<ul style="list-style-type: none"> • Partnership and Friends Groups • Residents 	
Sub-Committee Membership	<ul style="list-style-type: none"> • To agree sub-Committee membership and co-optees prior to agreement of Full Council. 	David Rose	N/A	N/A	N/A

Pre-meet with Lead Officers: 9 June 2022

Draft deadline: 8 June 2022

Final deadline: 16 June 2022

Agenda publication date: 21 June 2022

14 September 2022

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
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Pre-meet with Lead Officers: tbc

Draft deadline: 23 August

Final deadline: 1 September

Agenda publication date: 6 September

8 November 2022

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
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Pre-meet with Lead Officers: tbc

Draft deadline: 18 October

Final deadline: 26 October

Agenda publication date: 31 October

7 December 2022 - Budget

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
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Pre-meet with Lead Officers: tbc
Draft deadline: 16 November
Final deadline: 24 November
Agenda publication date: 29 November

24 January 2023

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
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Pre-meet with Lead Officers: tbc
Draft deadline: 3 January
Final deadline: 11 January
Agenda publication date: 16 January

14 March 2023 – Crime and Disorder

Item/Topic	Aims/Objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
Safer Lambeth Partnership Scrutiny Report	<ul style="list-style-type: none"> • Annual Crime and Disorder item, to focus on: • Trust and confidence in the Police and how these can be improved/resolved • Stop and search • County lines • Safer Neighbourhood Panels and their effectiveness • The process for police complaints, particularly for groups such as young people and BAME people • How the Council and Police work together on areas such as anti-social behaviour • Violence affecting young people / youth violence 	Trevor East		•	
	•			•	

Pre-meet with Lead Officers: tbc

Draft deadline: 21 February

Final deadline: 1 March

Agenda publication date: 6 March

Issues for potential future scrutiny

The following items had been identified by the previous OSC for potential addition on this year's agendas:

1. Care Home Provision and Delivery
2. Integrated Care Partnership and Health and Wellbeing Board
3. Covid – 19 Update
4. Climate Change Update
5. Road Danger/Safety
6. Net Zero Progress
7. Tree Planting Strategy and Park Management
8. Employment and Skills Strategy
9. Customer service standards
10. Thames Water
11. Homes for Lambeth

- 12. Lambeth Parks
- 13. Developer Contributions & Neighbourhood CIL Delivery Framework
- 14. Responsible Procurement Policy Review
- 15. LTNs and Air Pollution
- 16. Waste Strategy
- 17. Leisure Strategy/contracts
- 18. Road Safety Strategy

Scrutiny Commissions

More information on current commissions is contained in the OSC work programme report where applicable.

Title/Proposal	Status	Co-Chairs/Lead Member(s)

Overview & Scrutiny Committee Action Monitoring

30 January 2019: Transport / Digital Accessibility

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To support the work being done to explore the feasibility of introducing a workplace parking levy in the borough and request to be kept updated throughout the evidence gathering and decision making process	Accepted	Work stream delayed due to Covid-19	TBC	Simon Phillips	A <i>(last update 08 November 2021)</i>
Draft Lambeth Transport Strategy	That the Transport Strategy be amended to include guidance on motorcycle parking provision and criteria for interested residents	-	To be picked up in the Kerbside Strategy in 2021/22 November 2021: the Strategy is currently in development	TBC	Simon Phillips	A <i>(last update 09 February 2022)</i>

19 May 2020: Council Response to Covid-19

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Council Response to Covid-19	That further work be done to establish how vacant space and additional space requirements be identified and connected to support changes in working practices in Lambeth	Accepted	Project Work to commence to consolidate all information including: location, facilities available, current usage, associated budgets etc	TBC	Andrew Travers/ Neil Euesden	A

16 July 2020: Budget / Climate Change

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Tackling Climate Change in Light of Covid-19	That the committee endorses the innovative work being done by the London Borough of Islington on heat transfer and would like to see Lambeth explore similar approaches	Accepted	The council has begun to develop its energy strategy and will identify relevant low carbon energy opportunities as part of this work. We expect the first phase of work, to develop the evidence base, to be completed in summer 2021 with options for decarbonising heat to follow shortly after.	Late 2021	Hannah Jameson	A <i>(last update 10 November 2021)</i>

23 September 2020: Economic Recovery

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Economic Resilience Strategy / Draft Skills & Employment Strategy	That the importance of optimising local spend to generate social impact be highlighted and that clear targets be set for increasing the amount of spend that is retained locally	Accepted	The Enterprise & Economy Strategic Programme Board will be exploring the potential to set local spend targets through the council's supply chain and through new development s106 process. November 2021: This is being taken forward as part of the Council's new Responsible Procurement Policy update.	Dec 2021	Christina Thompson	A <i>(last update 11 November 2021)</i>
Economic Resilience Strategy / Draft Skills & Employment Strategy	That the committee is sympathetic to small businesses trying to remain afloat through the pandemic, as well as minor landlords, and wishes to see the Council taking whatever action it can to ensure rent increases do not lead to local firms going out of business	Accepted in part	The council is not able to take any action in relationships between commercial landlords and tenants. Any business needing advice can access the	N/A	Nabeel Khan / Matt Blades	A <i>(last update 11 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			support offered through the London Business Hub.			
Jobs For All Scrutiny Commission Action Plan Update	That consideration be given to widening the scope of the Opportunity Lambeth website to ensure it better connects residents seeking work with appropriate jobs available in the borough	Accepted	The feedback from the Committee and during the development of the Skills and Employment Strategy has highlighted the need to improve the user experience of the Opportunity Lambeth website, and to ensure it is used as a single point of access for promoting local job, apprenticeship and work experience opportunities. This will be a priority for the coming six months.	Oct 2021	Nabeel Khan / Alison May	A <i>(last update 11 November 2021)</i>
Jobs For All Scrutiny Commission Action Plan Update	That the relative costs and benefits of social value measures be calculated to ensure the focus is on those initiatives which are proven to give rise to net positive outcomes	Accepted	A comprehensive review of Social Value at Lambeth Council was carried out in January 2021. This resulted in Management Board approving an organisation-wide approach to identifying, measuring and monitoring social value outcomes. Work is currently underway to calculate the impact of social value gains and prioritise methods of deriving <i>additional</i> value from contracts and partnerships.	Oct 2021	Paul Bates	A <i>(last update 14 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Covid-19 in Lambeth: Lessons Learned in Health and Care	That the valuable coordinating role of Voluntary and Community Sector organisations be recognised, and that appropriate support be provided to the sector, especially those organisations experiencing difficulties with their own volunteers and workforce.	Accepted	The contribution of the sector is widely recognised and acknowledged and will continue to be a key part of our work on Covid-19 and vaccine. A refreshed VCS strategy will be confirmed in 2021 (timings TBC).	TBC	Paul Bates	A <i>(last update 14 November 2021)</i>
Covid-19 in Lambeth: Lessons Learned in Health and Care	That the Committee be kept up to date with resident survey data, including the Pulse survey and future research work, as and when this becomes available.	Accepted	This is agreed in principle. Officers will liaise further with members regarding desired format and timings. November 2021: Officers will hold a briefing with Members on the latest Residents' Survey – to be arranged	Ongoing	Paul Bates	A <i>(last update 14 November 2021)</i>
Covid-19 in Lambeth: Lessons Learned in Health and Care	That messaging regarding vulnerable residents and their entitlements (for example, with regards to exemptions from certain Covid-19 guidelines) be clarified.	Accepted	Officers will look into this in more depth and report back.	TBC	Paul Bates	A <i>(last update 14 November 2021)</i>
Annual Public Health Report: Climate Change and Health	That more transparency and communication are needed on the necessary fiscal trade-offs inherent in actions to tackle climate change and how to mitigate them in future.		This sits within the overall climate change and sustainable growth agenda not within public health – but should be picked up as part of the Citizens' Assembly and further development of local strategy.	TBC	Hannah Jameson	A <i>(last update 10 November 2021)</i>
Annual Public Health Report: Climate Change and Health	That the effectiveness of the partnership with Thames Water be monitored to ensure it results in a reduction in flooding and improvements to the environment.	Accepted in part	Agreed. To be aware, the partnership is intended to reduce the risk of surface water flooding. This does not	TBC	Hannah Jameson	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			include flooding arising from leaks.			
Annual Public Health Report: Climate Change and Health	That joined up working is required between the Thames Water partnership referred to by officers and existing ongoing dialogue between the local MP, ward councillors and Thames Water.	Accepted in part	Officers will find out about existing conversations. However, it should be clear that the strategic partnership is addressing surface water flood risk and not flooding arising from leaks. This is a separate part of Thames Water that deals with this.	TBC	Hannah Jameson	A (last update 10 November 2021)

9 December 2020: Budget / Homes for Lambeth Governance

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Financial Planning Report 2020/21 to 2024/25	That the committee notes the heavy reliance on income generation (particularly in Resident Services) to address the budget gap and requests further updates on how these proposals are progressing against stated targets, including the impact of raising fees and charges on users and the take-up of services	Accepted	Appendix 4 of the Revenue and Capital Budget to Cabinet and Council provides the current year fees and charges budgets and the forecast outturn. Budget and Performance Monitoring is reported to Cabinet on a quarterly basis.	Ongoing	Christina Thompson	A (last update 10 November 2021)
Financial Planning Report 2020/21 to 2024/25	That the committee is concerned at the plans for a whole Council structural review in 2022-24 and the adverse effect this may have on service delivery, and in particular on low paid and BAME staff. The committee therefore requests further detail on these proposals as and when they emerge and urges the Council leadership to consult with and empower staff	Accepted	Work is underway to identify possible savings, though this is at an early stage. Further detail will be provided to the committee in future months as details become clearer	Ongoing	Fiona McDermott	A (last update 10 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	throughout the process, both via the trade unions and directly					
Financial Planning Report 2020/21 to 2024/25	That the committee supports the intention to maintain an appropriate level of reserves in order to safeguard the Council's viability and enable the authority to continue effective service delivery, in particular those services aimed at the most vulnerable, and requests further future updates regarding the reserves position	Accepted	Section 25 of the Local Government Act 2003 requires the Chief Financial Officer (CFO) (in Lambeth's case the Director of Finance) to report to the Authority on two areas: a)The robustness of the estimates made for the purpose of the calculations b)The adequacy of the proposed reserves See paragraph 2.74 of the Revenue and Capital Budget to Cabinet and Council 8 February 2021 and 3 March 2021	Ongoing	Christina Thompson	A <i>(last update 10 November 2021)</i>
Financial Planning Report 2020/21 to 2024/25	That the committee notes the bigger than usual lag in capital investment spend this year due to the pandemic and requests further updates on the capital programme to monitor how this is addressed	Accepted	Budget and Performance Monitoring is reported to Cabinet on a quarterly basis and includes the monitoring of the capital programme.	Ongoing	Christina Thompson	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That the committee reiterates the necessity for ongoing scrutiny and oversight of Homes for Lambeth. This should include regular reports back to the committee and to Corporate Committee, on the structure and progress of projects, and performance against KPIs.	Accepted	Reporting is provided to the Council through the Ownership and Stewardship Panel on the progress of projects and performance against KPIs. These meetings are being held more frequently (quarterly) and papers for these meetings are published online here . A comprehensive new performance report is being	Ongoing	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			developed which includes project progress and performance against KPIs. This new report standard will be used for presentations as a matter of routine.			
Homes for Lambeth Governance Review	That the committee requests a further review of the OSP and for the terms of reference to be circulated to the committee.	Accepted	<p>The review of Ownership and Stewardship Panel is on-going, and has been informed by the external governance review undertaken by Bevan Brittan.</p> <p>The updated Shareholder Agreement was executed on 12 April 2021. Further changes to this agreement, including an update of the OSP Terms of Reference will be brought to OSP for consideration and shared with the committee once finalised</p>	Sept 2021	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That a more structured approach to resident involvement is required, with residents on project boards, and wider Lambeth forums and with leaseholder and tenant representatives on the Homes for Lambeth board.	Accepted in part (see response)	<p>The approach to resident Board recruitment will be set out in HFL's Resident Engagement Strategy which will be presented for approval in July.</p> <p>In addition benchmarking research is being conducted to look at the approach to resident Board Members within similar organisations and LA wholly owned companies. The</p>	Aug 2021 On-going for resident engagement	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			benchmarking will be considered by HFL's Remuneration & Nominations Committee in July.			
Homes for Lambeth Governance Review	To request an update on future board structures, ideally including an organogram, and details of increased reporting to the council.	Accepted	<p>Updates on any changes to the Homes for Lambeth Board structure will be reported to Ownership and Stewardship Panel, along with the regular reporting referred to above.</p> <p>Ownership and Stewardship Panel papers will be published online here in the usual way and will be available for members of OSC to review</p>	On-going	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That the committee be updated on any proposals for Homes for Lambeth to become a community benefit society.	Accepted	Should Homes for Lambeth wish to progress with plans to become a community benefit society then Officers will ensure that the committee is updated.	On-going	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That any material changes to financial predictions, including income, expenditure and additional funding requirements, be brought to the attention of the committee as and when they occur.	Accepted	Material changes in the financial plans for the HFL programme – the HFL annual Business Plan and the Joint Delivery Plan – as approved prior to the start of each financial year will be brought to the Committee for information and discussion, in a similar	Annual	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			fashion to the finance presentation in July 2020.			

23 March 2021: Crime and Disorder

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Accessibility of Council Digital Services Scrutiny Commission Update	To request a further paper to OSC at a future meeting on customer service standards		To be considered by committee when determining work programme for 2022/23	TBC	OSC	A

7 June 2021: Developer Contributions / Responsible Procurement

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Developer Contributions	To ensure there is a transparent and democratic localised consultative mechanism for identifying NCIL priorities outside of Neighbourhood Plans	Accepted	This is also secured through the new proposals agreed by Cabinet (see para 2.12 of the Cabinet Report of 5/7/21 for details of the strengthened local consultation mechanisms)	TBC (Discussions currently taking place with Strategy and Comms Team)	Rob Bristow	A <i>(last update 08 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Developer Contributions	That the committee requests further information regarding the likely impact of the Government White Paper on Lambeth and that steps are taken to ensure local people can continue to have a say over how CIL is allocated	Accepted	At the time of writing (August 2021) further details are still awaited from Government on how the White Paper proposals will be implemented. Once these are published officers will be able to produce further analysis on the likely impacts on Lambeth. In respect of ensuring local people can continue to have influence over the allocation of CIL, this will be achieved through the strengthened consultation mechanisms mentioned in para 2.12 of the Cabinet Report – and the priorities that emerge from this process will in turn be taken into account in allocation decisions by the Council. February 2022: Further details on the White Paper proposals are still awaiting.	TBC (subject to Government pronouncements)	Rob Bristow	A (last update 08 February 2022)
Developer Contributions	That further information be provided regarding the Community Connections fund, including how success will be measured	Accepted	At the time of writing, details of the Community Connections Fund are still being worked up in discussion with the relevant members of Cabinet – details can be shared with OSC once available.	TBC – subject to ongoing discussions with the relevant Cabinet member/The Leader	Rob Bristow	A (last update 08 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Developer Contributions	That a more detailed breakdown is required going forward of how developer contributions are accrued and spent, to ward level	Rejected	This recommendation was carefully considered but ultimately not accepted for the reasons set out at para. 2.11 of the Cabinet Report of 5/7/21.	July 2021	Rob Bristow	R
Developer Contributions	To ensure spending on infrastructure is properly managed at a project level in order that schemes which are overspending can be readily identified and issues addressed	Accepted	Spending by project is managed in accordance with the Council's established financial management systems, and is undertaken by the relevant project team with oversight from Finance and the relevant Directorate Management Team or Transformation Board. In addition a new Capital Programme Board is being set up from October this year to monitor capital spending across programmes to ensure that spending is optimised and any overspends/underspends can be appropriately addressed.	October 2021	Rob Bristow	A <i>(last update 08 November 2021)</i>
Developer Contributions	That greater transparency is needed regarding the decision making process for spending developer contributions, including how these link to resident views and relevant policy priorities (for example, Borough Plan outcomes)	Accepted	Measures to achieve greater transparency around spending decisions for developer contributions and demonstrating that these are linked to resident priorities were agreed by Cabinet, and the measures to achieve this are set out in paras 2.12 and 2.13 of the Cabinet Report of	TBC – this is subject to discussions on the timing of implementation of these measures with Strategy	Rob Bristow	A <i>(last update 08 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			5/7/21; with greater accountability ensured through more detailed reporting to Cabinet, as set out in para 2.15 of the report.	and Comms colleagues and Finance colleagues		
Lambeth Responsible Procurement Update	To ensure the Responsible Procurement policy is applied in an effective and transparent manner, including setting tangible targets on social value priorities, spot checks on compliance, appropriate training for all contract managers in using the electronic contract management system, transparency of data to the maximum extent possible, and penalties for failing to meet social value targets.	Accepted	The council is committed to ensure that the Responsible Procurement policy is consistently applied across all procurement activity and that we are able to proactively report on deliverables and impact. As such the responsible procurement is an integral part of the development of a new corporate contract management framework which will include comprehensive guidance materials and training for contract managers. Phase 2 of the development of the council's new electronic management system (eCMS) will enable more efficient reporting against responsible procurement commitments. The contract management will include clear guidance for the effective management of contracts including non-performance. This will be further supported by the development of a new Commercial Advisory team	March 2022	Sasa Glisic	A (last update 10 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			supporting contract managers with complex performance issues.			
Lambeth Responsible Procurement Update	To ensure a process is in place to review social value commitments and associated KPIs whenever a contract is renewed	Accepted	The contract management framework will include clear guidance regarding review of contracts as part of the annual review process and at key contract milestones including when enacting an option to extend.	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	To ensure contracts are monitored to ensure commitment to and compliance with the modern slavery charter	Accepted	Compliance against modern slavery charter will be built into the contract management assurance framework and form part of annual contract reviews.	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	That a clear process is required to demonstrate how the aims of the Responsible Procurement policy link to other Council priorities and strategies (such as the Borough Plan)	Accepted	In March 2021 work was carried out to link the Responsible Procurement policy with Lambeth's Societal Impact Framework that the Council has developed. This framework reflects the Council's priority areas set out in key strategies (including the Borough Plan as well as the UN Sustainable Development Goals). Section 9 of the current Policy sets out how it supports the Borough Plan. At the policy's next review point, the intention is to align the language in the Responsible Procurement policy to this	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			framework and create further opportunities for social and environmental benefits through procurement. This work will be completed alongside strategy and policy leads from across the Council.			
Lambeth Responsible Procurement Update	To endorse the Preston model as a means of prioritising the needs of local business and the community	Accepted	Further guidance is being developed to support the update of the Responsible Procurement Policy. This will include a number of case studies showcasing best practice (both internal and external). It is important to recognise that the approach in Lambeth already exceeds the outcomes achieved in Preston however these successes are not effectively communicated. The case studies will help to more effectively share the learning, As a part of this process, it is intended to include further information on external models (including the Preston example).	Dec 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	That the Council should actively consider insourcing services whenever feasible	Accepted	When commissioning services it is already mandatory that a range of options are considered as part of developing the business case. These options include assessing the council's ability	Dec 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			to deliver the services in-house. This options appraisal will be further strengthened by new guidance that will provide commissioners / service managers with more information about factors to consider when undertaking a make or buy assessment.			
Lambeth Responsible Procurement Update	To ensure the Transformation & Efficiency Champion is fully involved in the coordination of responsible procurement with related initiatives such as societal impact of spend and the performance management and appraisal process, and to request a future report back on how this is working	Accepted	The Transformation & Efficiency Champion is already well engaged in discussions regarding our approach. This will continue as work develops and the Champion will be invited to be an active participant in the update of the Policy to inform and shape priorities going forward.	March 2022	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	To ensure an appropriate balance is struck between value for money and social value commitments in the procurement system	Accepted	Social value is an important consideration in our procurement activity. When evaluating tenders, it is important that careful consideration is given to the split between price and quality as part of the evaluation methodology. This split will vary depending on the type of services being procured and the way in which is it being sourced. It has recently been agreed to introduce a mandatory 10% social value criteria for all procurements	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			over £500k. Social value must be included as part of the evaluation methodology for procurements below £500k though the percentage will be decided as appropriate for the type and value of contract being awarded.			
Lambeth Responsible Procurement Update	To review the role of consultant advisors in the tender process to ensure value for money and transparent delivery of social value commitments	Accepted	Consultants and specialist advisors play an important role in many of our procurement projects. For very complex or technical areas it is vital that the council benefits from expert knowledge in order to ensure the best outcomes are delivered for Lambeth residents. The Council has recently established a new Commercial and Advisory team creating greater internal capability to assess commercial opportunities. The use of external consultants should always be assessed to ensure it represents best value and to determine how social value commitments can be supported. Consultants must adhere to council policies.		Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	That the Opportunity Lambeth website be significantly enhanced and that all jobs arising from procurement activities be advertised on the site	Accepted	The 'Opportunity Lambeth' service has secured £150,000 capital funding to further develop its digital functions and will commence	Dec 2021	Sasa Glisic	A <i>(last update 10</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			development once project manager is in place. The Skills and Employment team remain committed to advertising all employment opportunities arising from procurement activities. We are now working to establish a corporate approach to ensure that the team are notified of these new opportunities in a timely fashion and that we have a consistent approach to monitoring outcomes. The Skills and Employment division have ringfenced resource to support this activity.			<i>November 2021)</i>
Lambeth Responsible Procurement Update	That more consistency is required regarding data collection and publication and that the establishment of a monitoring committee to oversee social value commitments be considered	Accepted	Data and reporting are being addressed as part of the further development of eCMS. The governance of the reporting is yet to be decided and the appropriateness of the establishment of a monitoring committee will be considered. However, it is important to understand the role, purpose and remit of such a committee. This will be considered in consultation with the lead Cabinet Member and the Transformation and efficiency champion.	Dec 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>

14 July 2021: Care Home Provision and Delivery in Lambeth

Item	Recommendation / Action	Accepted/ Rejected	Respons	Deadline	Owner	RAG rating
Care Home Provision and Delivery in Lambeth	To improve person centred care planning and ensure care pathways were joined up and understood by the public, Adult Social Care should: <ul style="list-style-type: none"> - Develop guidance, including a plain English route map, to help service users and carers navigate the system; - Provide a single point of contact for questions about care home provision and delivery in Lambeth; and - Ensure each care home resident had a dedicated point of contact so both service users and carers know who to contact if they have a question about their care. 	Accepted	<ol style="list-style-type: none"> 1. Producing guidance including a map 2. Establishing a SPoC for all care home residents <p>November 2021: Adult Social Care is working with agencies on this. When agreed will produce updated guidance, update website, produce a map and clarify SPOC for users and families</p>	<ol style="list-style-type: none"> 1. Guidance – March 2022 2. December 2021 	Jane Bowie/Fiona Connolly	A (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	The Council introduces a care worker of the year award, to recognise the outstanding care provided across the borough.	Accepted	Establish award event, to align with Council staff awards, for 2022 with nominations including from sector for 21-22	July 2022	Jen Burgess/Jane Bowie	A (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	To aid recruitment, to investigate whether it would be possible for Opportunity Lambeth to work with Care Homes across the borough.	Accepted	Investigate potential	January 2022	Jade Holvey/Jane Bowie	A (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	The Council sign up to UNISON's Ethical Care Charter and ensure those working in care homes receive payment of their salary for periods when they are on sick leave, are given appropriate training, receive regular appraisals/pay reviews and feel supported.	Under consideration	UNISON's Ethical Care Charter relates to home care not care home services – the regulator CQC and commissioners retain oversight that care home staff do remain supported including through completion		Jane Bowie	A (last update 17 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Respos	Deadline	Owner	RAG rating
			of appraisals and provision of training and adoption of all the remaining elements of the Charter for home care services is currently under political consideration.			
Care Home Provision and Delivery in Lambeth	Lessons learnt in relation to Covid-19 should be shared with the Overview and Scrutiny Committee within 6 – 12 months. This should cover matters in relation to both care home provision and delivery during the pandemic, with input from service users and carers. To ensure service users and carers are listened to and heard, thought should be given to the methodology that is used, and by who, to capture these experiences.	Accepted	Build on review report completed by public health April 2021 by collating views / experiences of residents and carers to produce 1 composite report	July 2022	Jane Bowie/Ese lyasere/ Healthwatch?	A (last update 10 November 2021)
Care Home Provision and Delivery in Lambeth	An annual report on care homes be provided to both Overview and Scrutiny and Cabinet to provide details on: <ul style="list-style-type: none"> - Monitoring and inspection, including data from the Care Quality Commission (CQC) and Lambeth's own commissioners; - How CQC ratings in Lambeth compared to other boroughs; - The challenges and opportunities for staff and service providers – including information on staffing levels, vacancies and future staffing requirements; - The experiences of service users and carers, including feedback on the care and services received; - The number of complaints received as well as lessons learnt; and - The impact of Brexit and Covid-19, including the supply of personal protective equipment (PPE). 	Accepted	To draft as supplement to annual ASC complaints report.	September 2022	Jane Bowie	A (last update 17 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Respos	Deadline	Owner	RAG rating
Care Home Provision and Delivery in Lambeth	An officer briefing on future care models be provided to Councillors.	Accepted	Briefing with outline timelines to be presented	January 2022	Jade Holvey/Jan e Bowie	A <i>(last update 17 November 2021)</i>

12 October 2021: Climate Emergency Response/LTN Commission

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth's Climate Emergency Response: Progress Update	That the findings of the Citizens' Assembly form the basis of the Council's carbon reduction action plan, and that the Council continue to involve residents in discussions on climate change.	Accepted		April 2022	Hannah Jameson	A
Lambeth's Climate Emergency Response: Progress Update	That the Council does more to encourage reduction in household and business waste generation and to increase reuse and recycling in line with targets, through the use of incentives, penalties, improved communication and best practice from equivalent authorities and community reuse schemes.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Council prioritises the retrofitting of its most energy inefficient homes, particularly on-street properties.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response:	That the option of incentivising private occupiers and landlords to improve the energy efficiency of their homes be explored, particularly through co-operative and community energy providers.	Accepted		April 2022	Hannah Jameson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Progress Update						
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided a strategic overview of how the Council and its partners work together on climate change mitigations and adaptations.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the targets, outcomes and evidence for the interventions included in the report and action plan be provided to the Committee.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided details of how the Council will continue to involve residents in the development of its carbon reduction action plan.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the Communications Strategy and how it will be publicised to residents be provided to the Committee.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided details of flood mitigation actions to be taken in the near future, including targets and expected outcomes.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response:	That the Council works with partners, particularly Thames Water, to ensure that flooding is addressed in an adequate and timely manner.	Accepted		April 2022	Hannah Jameson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Progress Update						
Lambeth's Climate Emergency Response: Progress Update	That the Council's targets on transport emissions be clarified to the Committee and that a 2030 target for net zero emissions relating to transport be adopted.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the forthcoming Road Safety Strategy be provided to the Committee, particularly regarding the involvement of young people in its development and the work of partners such as Transport for London and schools.	Accepted		April 2022	Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided with details of the Council's current demolitions policy, the Mayor of London's guidance on demolitions and the Royal Academy of Engineering's proposals on a presumption against demolition.	Accepted		April 2022	Hannah Jameson	

10 January 2022: Minnie Kidd House/Medium Term Financial Strategy/Benefits

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Minnie Kidd House	<p>That the following questions be forwarded to officers for response outside the meeting:</p> <ul style="list-style-type: none"> Members requested the report, or an extract, from the external review referred to in Appendix 1. There were discrepancies on the affected residents, such as the third resident who had not moved by December 2020 who was not referred to in Appendix 1. 	Accepted		July 2022	Jane Bowie/GSTT	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	<ul style="list-style-type: none"> • Members had been informed that a decision on the site would be made in spring 2021, but the building was still empty, and requested that other uses, such as accommodation for NHS staff, be considered. • Consultation with the local community on the future of the site was essential, and residents would like the site to continue to be used for health purposes. • Members requested that the Council and GSTT apologise to affected families. • Members requested that more information on the legal basis on the oversight of the plans for Minnie Kidd House. • More consideration and scrutiny on the decision-making process was needed, particularly given the issues that were made earlier in the process. 					
Medium Term Financial Strategy	To provide the Committee information on commissioning small organisations and the third sector, including on the role of Integrate and an equalities analysis of the organisations commissioned.	Accepted		July 2022	Christina Thompson/Procurement	
Medium Term Financial Strategy	That the Council be mindful of retaining and supporting staff, and to consult and fully inform them of proposed changes in the Council.	Accepted		July 2022	Christina Thompson	
Medium Term Financial Strategy	That the delivery of social returns in relation to fees and charges be prioritised, be assessed annually, and that outcomes be monitored.	Accepted		July 2022	Christina Thompson	
Medium Term Financial Strategy	To consult with the Mayor of London to ensure local and London-wide advertising policies align.	Accepted		July 2022	Christina Thompson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Medium Term Financial Strategy	That the Committee welcomes the absence of new savings targets, but that the Committee be provided with a six-monthly update on progress and the impact on residents.	Accepted		July 2022	Christina Thompson	
Medium Term Financial Strategy	To update both Overview and Scrutiny Committee and Housing Scrutiny Sub-Committee on a quarterly basis on performance of HRA contractors on repairs and voids, to include details of any penalties issued.	Accepted		July 2022	Christina Thompson/ Housing (Neil Euesden)	
Benefits and Welfare Support	That the Council recognise the need for additional community help for recent migrants, including access to interpretation and translation	Accepted		July 2022		
Benefits and Welfare Support	To explore further methods of improving the Council's relationship with DWP.	Accepted		July 2022		
Benefits and Welfare Support	To further improve and revise communications with residents and to trial with users within six months.	Accepted		July 2022		
Benefits and Welfare Support	To acknowledge the value of the Council's relationships with external organisations such as Centre 70 and CAML, and the work of external organisations, and calls for their continued support.	Accepted		July 2022		
Benefits and Welfare Support	To provide additional opportunities for residents to provide feedback on the service they receive, and to report on this annually.	Accepted		July 2022		
Benefits and Welfare Support	That officers provide the Committee with the Advice Service Review report.	Accepted		July 2022		
Benefits and Welfare Support	To provide specific benefits advice for people on zero hours contracts.	Accepted		July 2022		

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Benefits and Welfare Support	To analyse the number of people without recourse to public funds approaching the Council.	Accepted		July 2022		

02 February 2022: Events Scrutiny Commission/Employment and Skills

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Events Scrutiny Commission Action Plan Update	That job opportunities relating to events be maximised, particularly in disadvantaged areas such as Tulse Hill.			July 2022	Kevin Crook	
Events Scrutiny Commission Action Plan Update	That the impact of the Covid-19 pandemic on events continue to be reviewed, and that the appropriateness of the framework be considered.			July 2022	Kevin Crook	
Events Scrutiny Commission Action Plan Update	That the Committee requests that the Council prioritise personal safety in parks, both during events and normal use, in light of the murder of Sarah Everard and continuing youth violence.			July 2022	Kevin Crook	
Events Scrutiny Commission Action Plan Update	That the Council listens and engages with key stakeholders to minimise and mitigate against potential negative impacts from events.			July 2022	Kevin Crook	
Skills and Employment Strategy - One Year On	That the Committee be provided with the full evaluation of the Skills and Employment Programme.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That the findings of the review of the South London BID Recruitment Service be shared with the Committee and be used to inform future, more strategic programmes.			July 2022	Alison May	
Skills and Employment	That vulnerable groups, particularly Black, Asian and Multi-Ethnic people, at risk of falling out of			July 2022	Alison May	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Strategy - One Year On	employment be identified with a view of helping them return to work, including the aftercare provided after the end of programmes.					
Skills and Employment Strategy - One Year On	That programmes be designed with flexibility, particularly for parents and carers, such as the use of flexible hours, subsidised childcare and the consideration of a four-day week pilot.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That the work between schools and Employment and Skills continue, and that the Careers Strategy be shared with the Committee.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That social media messaging and promotion of programmes, particularly those aimed at young people, be continued and improved.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That the role of Youth Hubs be reviewed for their effectiveness in helping young people into work.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That the value for money of grants to external organisations be properly assessed, with clear benchmarks for each programme.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That care leavers continue to be prioritised in being prepared for work, considering the additional challenges faced.			July 2022	Alison May	
Skills and Employment Strategy - One Year On	That as far as possible, migrants be identified to ensure they can be well-informed of their rights and the support available in a systematic manner.			July 2022	Alison May	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Safer Lambeth Partnership Board	The Metropolitan Police needed to improve identifying officers who abuse their position; and its vetting, recruitment, and training to ensure that officers adhere to the highest standards of the service and merit trust; and to provide details of how new recruits are assessed in Lambeth and their retention rates.			September 2022	Trevor East	
Safer Lambeth Partnership Board	To improve black and ethnic minority communities' representation on community monitoring structures, neighbourhood forums, panels and in the Police itself; and to provide details of current and target Black, Asian and minority ethnic representation.			September 2022	Trevor East	
Safer Lambeth Partnership Board	To provide more detailed and effective oversight on the principles and grounds for stop and search; and improve and increase community-led training for police officers.			September 2022	Trevor East	
Safer Lambeth Partnership Board	To establish a model of best practice and structure by which ASB is prioritised and investigated in a multi-agency approach, including taking appropriate action to help design out crime, such as installing more cameras and involving more partners to improve safety. This should include improving preventative measures such as identifying where other services' involvement would improve resolution and more careful consideration of mental health issues presenting as ASB.			September 2022	Trevor East	
Safer Lambeth Partnership Board	To ensure the MPS was more representative of communities it serves and identify reasons why officers left the service; and for the Partnership to provide the Committee with metrics and targets for Black, Asian and minority ethnic officer recruitment, retention, and progression to senior leadership.			September 2022	Trevor East	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Safer Lambeth Partnership Board	To ensure schools and other organisations know how to challenge the Police, with stronger relations and wider involvement with community groups such as the Youth IAG and Safer Neighbourhood Board. Additionally, to ensure that this information, such as presented to the Stop and Search Monitoring Group, was published on the Lambeth website.			September 2022	Trevor East	
Safer Lambeth Partnership Board	To ensure the MPS worked actively and more positively with a diverse range of organisations, such as the Council, Transport for London, and local businesses; to guarantee Lambeth as a safe place to live and work. This should include increasing visible neighbourhood policing with more police officers patrolling the streets in high crime areas and town centres in Lambeth.			September 2022	Trevor East	
Safer Lambeth Partnership Board	The implementation of the Disrupt and Deter Strategy should include a senior representative to ensure better communications with local communities and explain the reason for operations, their outcome, and future plans; to provide reassurance and mitigate trauma; and to increase engagement with ward councillors.			September 2022	Trevor East	
Health Inequalities	To ensure that migrants are aware of health entitlements and receive the support from local health services that were responsive to their specific needs.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To provide statistical data to the Committee on health inequalities, including Healthwatch Lambeth EDI and KPI data, in future reports to evidence progress and collate research to			September 2022	Ruth Hutt and Bimpe Oki	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	enable the Council and partners to understand Lambeth's long-term medical conditions, how these affected residents, and mitigations thereof.					
Health Inequalities	To provide analysis and mitigations of the impact of rising cost of living on health inequalities.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To provide hyper-local positive health interventions, such as HWB buses and professional advice provision, particularly on estates, in discussion with local bodies such as TRAs or local forums, as well as ward councillors.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To hold at least two dedicated health and wellbeing events per year for Lambeth's diverse communities, including for Black, Latin American and LGBTQ+ groups.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To promote and improve the showcasing of positive work undertaken with Lambeth's diverse populations.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To embed the All-Party Parliamentary Group (APPG) recommendations across Lambeth's health services, including black maternal health and cultural competency training.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To provide the Committee with research on hesitancy and mitigations to healthcare access.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To provide the Committee with more information on the buddying scheme, including aims, outcomes, and future work-strands.			September 2022	Ruth Hutt and Bimpe Oki	
Health Inequalities	To provide statistics on health inequalities in Lambeth with targets for reduction; such as for diabetes, weight, or high blood pressure.			September 2022	Ruth Hutt and Bimpe Oki	