

Licensing Act 2003 Premises Licence

Premises Licence Number

Prem2490

Version Reference

21/00150/PRMNEW

Part 1 – Premises Details

Postal address of premises including Post Town & Post Code, or if none, ordnance survey map reference or description

Theatro
69-71 Westow Hill
London
SE19 1TX

Telephone number

Where the licence is time limited the dates

-

Licensable activities authorised by the licence

Live Music (*indoors only*)
Recorded Music (*indoors only*)
Performances of Dance (*indoors only*)
Entertainment Similar to Music/Dance (*indoors only*)
Late Night Refreshment (*indoors and outdoors*)
Sale by Retail of Alcohol (*indoors and outdoors*)

The times the licence authorises the carrying out of licensable activities

Live Music

Friday & Saturday 11:00 - 01:00
Sunday - Thursday 11:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

Recorded Music

Friday & Saturday 11:00 - 01:00
Sunday - Thursday 11:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

Performances of Dance

Friday to Saturday 11:00 - 01:00
Sunday - Thursday 11:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

Entertainment Similar to Music/Dance

Friday & Saturday	11:00 - 01:00
Sunday - Thursday	11:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

Late Night Refreshment

Friday & Saturday	23:00 - 01:00
Sunday - Thursday	23:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

Sale by Retail of Alcohol

Friday & Saturday	11:00 - 01:00
Sunday - Thursday	11:00 - 00:00

Sunday prior to a Bank Holiday 11:00 to 01:00.

The opening hours of the premises

Monday to Thursday	11:00 - 00:30
Thursday to Saturday	11:00 - 01:30
Sunday prior to a Bank Holiday Monday	11:00 - 01:30

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol for the consumption both on and off the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

The Music Box Enterprises Ltd
128 Church Road
London
SE19 2NT

Email Address contact details



Registered number of holder, for example company number, charity number (where applicable)


Registered Company Number 12413267

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply or the sale by retail of alcohol

Roya Harris



Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply or sale by retail of alcohol

Personal Licence No:  Licensing Authority: London Borough of Croydon

Signed: 

On behalf of the Head
of Regulatory Services

Dated: 4th October 2021

Annex 1 – Mandatory conditions

1 MANDATORY CONDITIONS (Alcohol - on)

Condition A1.

No supply of Alcohol may be made under the Premises Licence:

- (a) At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b) At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

Condition A2

Every supply of alcohol under the Premises Licence must be made, or authorised by a person who holds a Personal Licence.

Condition A3

(1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise)

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Condition A4

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Condition A5

- (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Condition A6

The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Additional Mandatory Licensing Conditions, Minimum Drinks Pricing:

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted" price is the price found by applying the formula - $P=D+(D \times V)$ where:
 - (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the Operating Schedule

N/A

Annex 3 – Conditions attached after a hearing by the licensing authority

1. Locations of fire safety and other safety equipment subject to change in accordance with the requirements of the responsible authorities or following a risk assessment.
2. Any detail shown on the plan that is not required by the licensing plans regulations is indicative only and subject to change at any time.
3. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This
4. All such training is to be fully documented and signed by not only the employee but the person delivering the training. Training records shall be kept at the premises and made available upon request to either Police Officers or an authorised officer of Lambeth Council.
5. Waiter or waitress service will be available throughout the premises
6. Customers shall not be allowed to bring their own alcohol for consumption on the premises.
7. A direct telephone number (mobile to be held by duty manager) will be provided to neighbouring premises to be used in the event of a complaint of noise nuisance.
8. The premises shall install and maintain a comprehensive CCTV system.
 - (a) All entry and exit points must be covered enabling frontal identification of every person entering in a light condition
 - (b) The CCTV system shall continually record whilst the premises are open
 - (c) All recordings shall be stored for a minimum period of 31 days with date and time stamping
 - (d) Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of Lambeth Council.
9. A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.
10. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk/USB Stick for the Police or authorised officers of the Local Authority without difficulty, delay or charge.
11. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.

12. An incident log shall be kept at the premises and retained for a period of 12 months and made available on request to an authorised officer of Lambeth Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system
 - (f) any refusal of the sale of alcohol and the name of the member of staff who refused the sale
 - (g) any visit by a relevant authority or emergency service.
13. On occasions when the premises are providing licensable activities beyond 0000, the deployment of door staff will be on a risk assessed basis.
14. Where door staff are provided the following conditions will apply:
 - (a) All SIA staff must sign a register detailing the information stated below. This register must be kept available immediately upon the request of the police of an authorised officer of Lambeth Council:
 - (i) Start and end of shift times
 - (ii) SIA badge registered number
 - (iii) Full Names
15. Only a security provider who has been awarded Approved Contractor Status by the Security Industry Authority be authorised to deploy door supervisors or manned guard positions.
16. Off sales of alcohol shall be limited to the delivery of alcohol ordered as part of a meal to be delivered to a customer's home address and ancillary to that meal.
17. Any person entering the premises who appears to be under the influence of alcohol or drugs shall in the interests of other members of the public using the premises be requested to leave the premises.
18. The Premises will operate an anti-theft policy, which will include the reporting of theft, safe storage of found items, storage and disposal procedures for all items of property found or discarded at the premises. Signage will be on display in prominent places advising customers to safeguard their property.
19. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
20. Adequate and appropriate first aid equipment and materials will be kept on site, regularly checked and kept in an easily accessible place for staff.
21. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
22. Staff must ensure that all empty glasses and bottles are promptly cleared away from the public areas.

23. All windows and external doors shall be kept closed after 2100 hours, or at any time when regulated entertainment takes place, except for immediate access and egress to persons
24. Save for customers who wish to temporarily leave the premises for the purposes of smoking there shall be no entry/re-entry after 2300
25. After 22:00 patrons temporarily leaving the premises to smoke shall be limited to no more than 6 at any one time at the front of the premises.
26. Patrons temporarily leaving the premises e.g. to smoke, shall not be permitted to take drinks or with them
27. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
28. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of Public Protection, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from Public Protection and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with Public Protection. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised Officer of Public Protection. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
29. Should any queue form of persons waiting to gain entry to the premises, such queue shall be properly organised and monitored so as to mitigate any impact on the public highway.
30. No rubbish including bottles will be moved, removed or placed in outside areas between 00:00 hours and 08:00 hours.
31. A written dispersal policy shall be in place and implemented at the premises to move customers from the premises and the immediate vicinity in an orderly fashion.
32. A copy of the dispersal policy shall be kept on the premises and made available to the police and responsible authorities on request.
33. The premises licence holder will provide training for all staff to ensure that they are familiar with the dispersal policy
34. Patrons shall be requested not to loiter outside the premises and to leave the premises quietly. Notices to this effect must be prominently displayed at the entrances of the premises.
35. Management/staff shall proactively monitor the conduct and behaviour of patrons on the public highway to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting and people congregating in large groups on pavement obstructing the public highway). Those patrons deemed to be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly
36. The highway and public spaces in the vicinity of the premises are kept free of litter from the premises at all material times to the satisfaction of the Council.

37. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
38. Signage advertising the aforementioned proof of age scheme shall be prominently displayed throughout the premises with a particular emphasis on the alcohol display area and service area.
39. That a refusals register is maintained recording when sales of alcohol are refused and the reason why.
40. All delivery orders of alcohol shall be to a registered residential or business address. There shall be no deliveries of alcohol to public/communal areas or open spaces.
41. Vehicles used for delivery should not be left idle outside the premises to ensure residents in the locality are not disturbed.
42. For all orders taken over the phone or via the internet, customers should be informed of Challenge 25 and the requirement to have ID ready for inspection should the need arise before receipt of alcoholic beverages.
43. The Premises Licence Holder shall ensure all persons associated with the handling, transportation and delivery of alcohol shall employ due care and attention at all times to ensure:
 - a. The delivery vehicle engine is not left running needlessly on or off the premises
 - b. There shall be no obstruction of the public highway whilst deliveries are taking place
 - c. No persons drivers/couriers shall engage in loud talking/shouting/door slamming or emit loud music from their vehicle whilst on or off the premises
 - d. All glass bottles/vessels, goods and waste to be handled carefully whilst being transported into and out of the premises and to the clients' address to prevent/minimise noise disturbance to residents within the vicinity.
44. Records of all customers shall be stored for a minimum period of 6 months and shall be forwarded to police or trading standards officers actively investigating allegations of underage purchases from the business.
45. The Premises Licence Holder shall arrange staff training in relation to underage sales. This training shall include how to seek ID in accordance with the Challenge 25 proof of age scheme. All staff training shall be documented and made available to the Responsible Authorities on request.

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Prem2490

Version Reference

21/00150/PRMNEW

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London
SE19 1TX

Telephone number

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Entertainment Similar to Music/Dance (*indoors only*)
Late Night Refreshment (*indoors and outdoors*)
Sale by Retail of Alcohol (*indoors and outdoors*)

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Alcohol for the consumption both on and off the premises

Name, (registered) address of holder of premises licence

The Music Box Enterprises Ltd
128 Church Road
London
SE19 2NT

Registered number of holder, for example company number, charity number (where applicable)

Registered Company Number	12413267
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Name of designated premises supervisor where the premises licence authorises the supply or sale by retail of alcohol

Roya Harris

State whether access to the premises by children is restricted or prohibited

Restricted

