

**From:** [Matthew Onakoya](#)  
**To:** [Pam Riley](#)  
**Cc:** [Bina Patel](#)  
**Subject:** FW: Mitigation Measures -Case Ref: DSFX1639758635876, 21/00359/PRMVAR and 21/00272/PRMDPS :-Variation Application - Gopuff, Unit 25 Zennor Road London SW12 OPS  
**Date:** 19 January 2022 14:24:31  
**Attachments:** [image001.png](#)  
[image954628.png](#)  
[image137674.png](#)  
[image463120.png](#)  
[image010850.png](#)  
[image121629.png](#)  
[image477635.png](#)

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Hello Pam,

Please see the email with details of the information requested from the applicant's agents – mitigation measures / Standard Operating Procedures in support of the application.

Best Regards



Matthew Dare Onakoya (EHO) MSc; BSc(Hons); PgDip. Acoustics & Noise Control  
Regulatory Noise Officer  
Lambeth Public Protection, Assurance and Regulated Services  
Environment Directorate- Resident Services

[Redacted contact information]

Website: <http://www.lambeth.gov.uk>

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**From:** Marcus Lavell [Redacted]  
**Sent:** 19 January 2022 14:14  
**To:** Matthew Onakoya <MONakoya@lambeth.gov.uk>  
**Subject:** RE: Mitigation Measures -Case Ref: DSFX1639758635876, 21/00359/PRMVAR and 21/00272/PRMDPS :-Variation Application - Gopuff, Unit 25 Zennor Road London SW12 OPS

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Dear Matthew

Happy New Year!

I hope this email finds you safe and well as we start 2022. Sorry for the delay in responding to your query, but the holiday season made taking instructions difficult.

In response to your query, I can confirm that the following Standard Operating Procedures will be introduced to promote the Licensing Objectives, with specific focus on Public Safety and the Prevention of Public Nuisance:

1. All deliveries will be carried out on electric vehicles to prevent noise nuisance and pollution.
  - a. The all-electric fleet also avoids engines being left running in vehicles outside the premises.
2. All drivers/riders will receive training on how to behave respectfully and responsibly both at the premises and out on deliveries eg: no shouting, no use of horns, no loud music etc.

- a. Please note that the Premises Licence Holder does not use delivery services such as Deliveroo or Uber Eats to fulfil deliveries. Rather, they bring in workers to deliver under the Gopuff brand and therefore can provide direct training and ensure standards are met.
3. The drivers/riders will wait inside the premises for their orders in the designated waiting area.
4. There will be signage reminding the drivers/riders to leave quietly on the exits of the premises.
5. Drivers/riders will be instructed not to loiter in the vicinity of residential premises throughout their shift.

I hope that the above addresses your concerns relating to the extension of hours at this premises. Should you have any queries or require further information, please call me on 07921 361387 or email me at this address.

Kind regards



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KEYSTONE LAW



**From:** Matthew Onakoya [redacted]  
**Sent:** 17 January 2022 13:56  
**To:** Marcus Lavell [redacted]  
**Subject:** FW: Mitigation Measures -Case Ref: DSFX1639758635876, 21/00359/PRMVAR and 21/00272/PRMDPS :-Variation Application - Gopuff, Unit 25 Zennor Road London SW12 OPS

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**From:** Matthew Onakoya  
**Sent:** 31 December 2021 12:02  
**To:** 'marcus.lavell' [redacted]  
**Subject:** RE: Mitigation Measures -Case Ref: DSFX1639758635876, 21/00359/PRMVAR and 21/00272/PRMDPS :-Variation Application - Gopuff, Unit 25 Zennor Road London SW12 OPS

Dear Mr Marcus Lavell,

I refer to our telephone discussion earlier today regarding the Premises License Variation Application with references detailed above .

I have examined the variation application submitted to Lambeth Licensing Team for consideration-with specific reference to the key licensing objectives: 1) Public safety and 2 Preventing public nuisance respectively.

**Therefore , as discussed please submit evidences or documents detailing proposed mitigation measures for the purposes of achieving the identified 2 key objectives detailed above.**

Awaiting your response.

Best Regards



Matthew Dare Onakoya (EHO) MSc; BSc(Hons); PgDip. Acoustics & Noise Control  
Regulatory Noise Officer  
Lambeth Public Protection, Assurance and Regulated Services  
Environment Directorate  
Resident Services

[Redacted contact information]

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