

APPENDIX 1
OVERVIEW AND SCRUTINY COMMITTEE
2021-22 WORK PROGRAMME

- 7 June 2021 – Procurement / Developer Contributions**

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
Responsible Procurement Policy Review	Report on performance against stated outcomes/KPIs since the policy was introduced and how social value commitments are monitored/assessed.	Genine Whitehorne	N/A	Yasmin Ibison (Back Thrive); Simon Hannah (Unison); Cllr Adrian Garden	
Developer Contributions & Neighbourhood CIL Delivery Framework	To respond to the OSC recommendation of 23.09.20 as follows: "That further transparency is needed regarding developer contributions. This should include publishing details on the Council website of where Community Infrastructure Levy payments are generated and spent (over the last five years in each ward); a list of projects funded by CIL, NCIL and S106; and the criteria for each funding stream"	Rob Bristow	N/A	Cllr Ben Kind	<i>Recommendations to be considered ahead of Cabinet decision scheduled for July 2021.</i>

Draft deadline: 17 May

Final deadline: 25 May

Agenda publication date: 27 May

- 14 July 2021 – Health and Social Care

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
Care Home Provision and Delivery	Information on the commissioning framework; different models/types of care homes; impact of C-19 and Brexit; monitoring and inspection arrangements; challenges moving forward, including for staff, carers and service providers. This will incorporate requested information on Minnie Kidd House.	Fiona Connolly / Jane Bowie	N/A	Care home providers, including a core block provider and a smaller unit, with input from a manager and care staff. An aligned professional – e.g. a GP or a public health officer who's worked alongside the commissioning team. Service users and carers Healthwatch Lambeth Age UK Lambeth Lambeth Keep Our NHS Public	

Draft deadline: 24 June

Final deadline: 2 July

Agenda publication date: 6 July

- **12 October 2021**

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
Climate Change Update (including Road Safety)	<p>To provide an update on the issues covered by committee in July 2020, with additional information on Air Quality Reporting, the work of the Citizens' Assembly (including next steps) and information/data to help quantify the health impacts of air pollution across Lambeth.</p> <p>To provide data on road accidents/collisions across the borough for the last five years. To include an explanation, with benchmarking against other boroughs, and details on work that is taking place to reduce road danger, especially for younger people.</p>	<p>Hannah Jameson</p> <p>Ruth Hutt</p> <p>Paul Keenlyside</p> <p>Simon Phillips</p> <p>Michael Munnely</p>	TBC	Councillor Joanna Reynolds	These items may be combined or taken as two standalone reports.
Low Traffic Neighbourhoods Scrutiny Commission – Final Report	For OSC, as the parent Committee, to consider and agree the final report from the LTN Scrutiny Commission ahead of this going to Cabinet for a response.	Maria Burton	N/A	Witnesses were interviewed during the Commission's evidence gathering	Cllr Mary Atkins was Chair of the Commission

Draft deadline: 21 September

Final deadline: 29 September

Agenda publication date: 4 October

- 16 December 2021 – Moved to 10 January 2022

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
Budget	To be presented to OSC following initial Cabinet approval. Will then go to Cabinet and Council in the new year	Christina Thompson	N/A	Trade unions, BIDs, Charity representatives	
Benefits	To include: <ul style="list-style-type: none"> • Clarity on responsibility (central government, local government, partners, MPs), broad overview of the process • Services the Council funds (e.g. Centre 70, CAB), number of referrals, outcomes and how these contracts are evaluated. • Housing benefit – statistics on recipients, refusals, evictions • How the complaints process works • Comparisons with other boroughs • Current issues: Universal Credit, Test and Trace 	Natasa Patterson	N/A	Helen Hayes MP Centre 70/CAB Residents supported/affected	
Minnie Kidd House (for info only)	At OSC on 14 July 2021, the Committee requested: <ul style="list-style-type: none"> • A report on the future use of Minnie Kidd House, setting out care provided, environmental issues, including work required for the building to be compliant with fire safety standards, and next steps, be considered by Overview and Scrutiny at a future committee meeting, with input from Guy's and St Thomas' NHS Foundation Trust. 	Jane Bowie	N/A	N/A	OSC 14 July 2021

Draft deadline: 25 November

Final deadline: 03 December

Agenda publication date: 08 December

- **2 February 2022**

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
<i>Employment & Skills Strategy one year on</i>	To assess the impact of the Employment and Skills Strategy one year after its adoption	Alison May/ Jacqueline Faulkner	N/A	Employment and Skills providers (colleges etc) (Former) apprentices	
<i>Events Scrutiny Commission 2nd Update</i>	Second and final update to the Commission	Kevin Crook	N/A	Ward Councillors in affected parks Friends groups for affected parks	

Draft deadline: 13 January

Final deadline: 21 January

Agenda publication date: 25 January

- **24 March 2022 – Crime and Disorder (Provisional)**

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
<i>Safer Lambeth Partnership Scrutiny Report (Provisional)</i>					
<i>Health – communicating with diverse</i>					

Item / topic	Aims / objectives and recommendations	Lead Officer	Visits	Witnesses	Background information
<i>communities/addressing health inequalities (Provisional)</i>					

Draft deadline: 4 March

Final deadline: 14 March

Agenda publication date: 16 March

Issues for potential future scrutiny

- Thames Water issues
- Covid related expenditure and, subject to speaking to the Chair of Corporate Committee, work that has taken place to prevent covid support fraud
- Violence affecting young people / youth violence (subject to speaking to the Chair of Children's Services Scrutiny Sub Committee)
- Care Homes Annual Report – see minutes from 14 July 2021 OSC for details
- Financial Inclusion Strategy
- Waste Strategy
- Resident Services contract performance
- Leisure Strategy/contracts
- Customer service standards
- Road Safety Strategy – *summer 2022 at the earliest*

Scrutiny Commissions

(More information on current commissions is contained in the OSC work programme report)

Title/Proposal	Status	Co-Chairs/Lead Member(s)
Maximising Benefits from Events	<i>Concluded.</i> Final report presented to Cabinet on 13 Jan 2020. First action plan update Sept 2020, second update February 2022.	Cllr Mary Atkins
Low Traffic Neighbourhoods	<i>In progress.</i> Membership and scope agreed at Dec 2020 OSC; commission meeting regularly. Final report scheduled for October 2021.	Cllr Mary Atkins

Overview & Scrutiny Committee Action Monitoring

30 January 2019: Transport / Digital Accessibility

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To support the work being done to explore the feasibility of introducing a workplace parking levy in the borough and request to be kept updated throughout the evidence gathering and decision making process	Accepted	Work stream delayed due to Covid-19	TBC	Simon Phillips	A (last update 08 November 2021)
Draft Lambeth Transport Strategy	That the Transport Strategy be amended to include guidance on motorcycle parking provision and criteria for interested residents	-	To be picked up in the Kerbside Strategy in 2021/22 November 2021: the Strategy is currently in development	TBC	Simon Phillips	A (last update 08 November 2021)

19 May 2020: Council Response to Covid-19

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Council Response to Covid-19	That a focus be placed on mechanisms to support residents experiencing food poverty in the borough	Accepted	There is significant support in place via the council and VCS organisations supporting vulnerable people to access food and other forms of support. This has been in place since the 23 rd March and continues. November 2021: This has now been absorbed into business as usual	Ongoing	Andrew Travers/ Fiona Connolly	G (last update 08 November 2021)
Council Response to Covid-19	That support be maintained to residents who are required to shield as the initial crisis period eases	Accepted	Government Guidance has been published which advises that for those individuals who are shielding currently Gov support comes to an end from the 1 st August. The Council with other	Ongoing	Andrew Travers/ Fiona Connolly	G (last update 08 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>partners will continue to support individuals who are vulnerable and the helpline that has been established since COVID will remain in place</p> <p>November 2021: Shielding for the clinically extremely vulnerable has now ended.</p>			
Council Response to Covid-19	That further work be done to establish how vacant space and additional space requirements be identified and connected to support changes in working practices in Lambeth	Accepted	Project Work to commence to consolidate all information including: location, facilities available, current usage, associated budgets etc	TBC	Andrew Travers/ Neil Euesden	A
Council Response to Covid-19	That a review of the policy on evictions be conducted and reported back to the committee, including a summary of the views of key housing association partners and clarity on the commitment that no evictions would take place “during the pandemic”		<p>In respect of tenancies, we continue to follow Government direction on the suspension of new evictions until 23 August. This means that we are not applying for any new warrants, and we have not rescheduled any evictions which were cancelled due to COVID19. As a result, we do expect to see arrears continue to increase on these types of cases and also on those where we have exhausted all avenues of collection and warrants are the next stage. In terms of possession cases, we can continue with those cases that are still being listed at Court, and we can send through any new applications.</p>	<i>Passed on to Housing Scrutiny Sub-Committee as within its ToR</i>	Neil Euesden	G (for OSC)

16 July 2020: Budget / Climate Change

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Tackling Climate Change in Light of Covid-19	That the importance of learning from best practice be highlighted, in particular the emissions baseline document produced by Bristol City Council and the organisation and transparency of the work being done by Devon Council to implement its climate emergency plan	Accepted	<p>Updated (August 2021)</p> <p>The climate change programme has, and continues, to draw on learning and practice from other councils, cities, and countries. As the sector looks to accelerate work to reach Net 0 there is a strong emphasis on collaboration and learning together. The emissions report collects and presents data consistently with the LGA framework. It also develops the borough-wide analysis as recommended by OSC.</p>	Complete	Hannah Jameson	G
Tackling Climate Change in Light of Covid-19	To urge officers to ensure that the public are fully engaged and consulted on the Citizens' Assembly and Low Traffic Neighbourhoods – including via a variety of communications methods, not just online – and that such communications be appropriately coordinated in order that residents' views on one can be used to inform the other. This communications plan should be reported back to the committee	Accepted	<p>Updated (August 2021)</p> <p>The Low Traffic Neighbourhoods programme has used a range of communication and engagement methods. Face to face engagement has been carried out when public health advice has permitted. This will continue throughout the consultations. Printed materials are used as well as online meetings and website information.</p> <p>The citizens' assembly did consider what action would need to be taken to reduce transport related emissions. The recommendations arising from this will be considered by the council and partners.</p>	Complete	Hannah Jameson / Paul Bates	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Tackling Climate Change in Light of Covid-19	That the elimination of Glyphosate be accelerated and consideration be given to an opt-in (rather than opt-out) approach		Updated (August 2021) The use of glyphosate on Lambeth's streets, parks and open space, and housing estates has now ceased.	Complete	Hannah Jameson	G
Tackling Climate Change in Light of Covid-19	That the committee endorses the innovative work being done by the London Borough of Islington on heat transfer and would like to see Lambeth explore similar approaches	Accepted	The council has begun to develop its energy strategy and will identify relevant low carbon energy opportunities as part of this work. We expect the first phase of work, to develop the evidence base, to be completed in summer 2021 with options for decarbonising heat to follow shortly after.	Late 2021	Hannah Jameson	A <i>(last update 10 November 2021)</i>

23 September 2020: Economic Recovery

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Economic Resilience Strategy / Draft Skills & Employment Strategy	That targeted support is needed to assist older people (e.g. those over 50) who are out of work, such as training and job search skills, and a review of current provision should be carried out to ascertain whether suppliers have sufficient knowledge and expertise to provide effective support to this cohort	Accepted	Those aged over 50 are identified as a priority group in the Skills and Employment Strategy and will benefit from actions focused on providing high quality employment support and addressing wider barriers to employment.	Oct 2021	Nabeel Khan	G <i>(last update 11 November 2021)</i>
Economic Resilience Strategy / Draft Skills & Employment Strategy	That the importance of optimising local spend to generate social impact be highlighted and that clear targets be set for increasing the amount of spend that is retained locally	Accepted	The Enterprise & Economy Strategic Programme Board will be exploring the potential to set local spend targets through the council's supply chain and through new development s106 process. November 2021: This is being taken forward as part of the Council's new Responsible Procurement Policy update.	Dec 2021	Christina Thompson	A <i>(last update 11 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Economic Resilience Strategy / Draft Skills & Employment Strategy	That the committee is sympathetic to small businesses trying to remain afloat through the pandemic, as well as minor landlords, and wishes to see the Council taking whatever action it can to ensure rent increases do not lead to local firms going out of business	Accepted in part	The council is not able to take any action in relationships between commercial landlords and tenants. Any business needing advice can access the support offered through the London Business Hub.	N/A	Nabeel Khan / Matt Blades	A <i>(last update 11 November 2021)</i>
Economic Resilience Strategy / Draft Skills & Employment Strategy	That further transparency is needed regarding developer contributions. This should include publishing details on the Council website of where Community Infrastructure Levy payments are generated and spent (over the last five years in each ward); a list of projects funded by CIL, NCIL and S106; and the criteria for each funding stream	Accepted	Report taken to OSC on 7 June	June 2021	Eleanor Purser/ Sara Waller	G
Economic Resilience Strategy / Draft Skills & Employment Strategy	That strategic approaches should be taken to maximising 5G connectivity, including working proactively with providers to reduce the proliferation of masts	Accepted	Updated (August 2021) The council adopted its digital strategy in March 2021 and agreed an investment of £17m across a range of programmes and projects. The councils property terms is in regular dialogue with 5G providers in relation to mast installations on council property. Although not enforceable due to the permissive legislation round telecommunications, the council is writing to 5G providers to share facilities and remove any redundant equipment.	March 2021	Fiona McDermott	G
Jobs For All Scrutiny Commission Action Plan Update	That consideration be given to widening the scope of the Opportunity Lambeth website to ensure it better connects residents seeking work with appropriate jobs available in the borough	Accepted	The feedback from the Committee and during the development of the Skills and Employment Strategy has highlighted the need to improve the user experience of the Opportunity Lambeth website, and to ensure it is used as a single point of access for promoting local job, apprenticeship and work experience opportunities. This will	Oct 2021	Nabeel Khan / Alison May	A <i>(last update 11 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			be a priority for the coming six months.			
Jobs For All Scrutiny Commission Action Plan Update	That the relative costs and benefits of social value measures be calculated to ensure the focus is on those initiatives which are proven to give rise to net positive outcomes	Accepted	A comprehensive review of Social Value at Lambeth Council was carried out in January 2021. This resulted in Management Board approving an organisation-wide approach to identifying, measuring and monitoring social value outcomes. Work is currently underway to calculate the impact of social value gains and prioritise methods of deriving <i>additional</i> value from contracts and partnerships.	Oct 2021	Paul Bates	A <i>(last update 14 November 2021)</i>

20 October 2020: Health and Social Care

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Covid-19 in Lambeth: Lessons Learned in Health and Care	That a better understanding is required regarding any unmet social and health need due to Covid-19, together with robust systems to monitor and address such need.	Accepted	The Integrated Council and CCG Health and Care Team, working with Lambeth Together partners, will continue to assess population need alongside, access to care, referrals and the take up of services on an ongoing basis, in order to assess unmet care needs. November 2021: This has been absorbed into business as usual	Ongoing	Andrew Eyres / Fiona Connolly / Ruth Hutt	G <i>(last update 08 November 2021)</i>
Covid-19 in Lambeth: Lessons Learned in Health and Care	That the valuable coordinating role of Voluntary and Community Sector organisations be recognised, and that appropriate support be provided to the sector, especially those organisations experiencing difficulties with their own volunteers and workforce.	Accepted	The contribution of the sector is widely recognised and acknowledged and will continue to be a key part of our work on Covid-19 and vaccine. A	TBC	Paul Bates	A <i>(last update 14 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			refreshed VCS strategy will be confirmed in 2021 (timings TBC).			
Covid-19 in Lambeth: Lessons Learned in Health and Care	That partnership-based support mechanisms in local communities involving stakeholders such as Primary Care Networks and ward councillors are integral to addressing health inequalities and delivering more integrated health and care in Lambeth and such approaches should be supported.	Accepted	<p>Neighbourhood Alliance developing local networks which will include key health, social care and VCS partners and will actively involve ward councillors.</p> <p>November 2021: Learning from the success of the Covid-19 Food Hubs response, the Lambeth Together Neighbourhood & Wellbeing Delivery Alliance (NWDA) has supported the establishment of three Thriving Communities in Stockwell, North Lambeth and HBD (Herne Hill/Tulse Hill/Thurlow Park) and are developing additional new Thriving Communities in Streatham and Vassall and Coldharbour.</p> <p>The Thriving Communities Model, initiated by Thriving Stockwell, is an innovative approach to tackling health inequalities through developing a thriving community in local neighbourhoods in Lambeth. It is an asset-based community development process that facilitates collaborative working in a neighbourhood, bringing together local residents, the voluntary and community</p>	December 2021	Andrew Eyres	<p>G (last update 24 November 2021)</p>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>sector (VCS), local businesses, housing providers, schools, local ward councillors and the health and care sectors. It has been key to work in collaboration with local ward councillors and other elected members to integrate with existing their local networks and other existing borough-wide structures like Lambeth Made Community and Lambeth Forum etc.</p> <p>Through partnership working, the model seeks to support those in most need with a holistic support for their wider social, economic and wellbeing needs on top of traditional health and care services. Additionally the NWDA partners are exploring how to scale this model across all neighbourhoods in Lambeth and developing a sustainable business case to invest in the infrastructure to underpin these local resident-led networks to deliver real health & care impact to Lambeth communities.</p>			
Covid-19 in Lambeth: Lessons Learned in Health and Care	That the Committee be kept up to date with resident survey data, including the Pulse survey and future research work, as and when this becomes available.	Accepted	This is agreed in principle. Officers will liaise further with members regarding desired format and timings.	Ongoing	Paul Bates	A <i>(last update 14</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			November 2021: Officers will hold a briefing with Members on the latest Residents' Survey – to be arranged			<i>November 2021)</i>
Covid-19 in Lambeth: Lessons Learned in Health and Care	That messaging regarding vulnerable residents and their entitlements (for example, with regards to exemptions from certain Covid-19 guidelines) be clarified.	Accepted	Officers will look into this in more depth and report back.	TBC	Paul Bates	A <i>(last update 14 November 2021)</i>
Annual Public Health Report: Climate Change and Health	To note and commend the report; however, to request that the Committee is given future oversight of the quarterly Public Health reports to Health & Wellbeing Board.	Accepted	We will ensure that in future OSC has access to these reports which are a matter of public record as part of the HWB board papers. It should be noted that due to the Covid19 response the PH quarterly reports have not been done for the first half of 20/21 but we will develop an extended 2-3 quarter version and re-establish the quarterly pattern.	Jan 2021	Ruth Hutt	G
Annual Public Health Report: Climate Change and Health	That more transparency and communication are needed on the necessary fiscal trade-offs inherent in actions to tackle climate change and how to mitigate them in future.		This sits within the overall climate change and sustainable growth agenda not within public health – but should be picked up as part of the Citizens' Assembly and further development of local strategy.	TBC	Hannah Jameson	A <i>(last update 10 November 2021)</i>
Annual Public Health Report: Climate Change and Health	That a whole Council approach be taken to the public health and climate change challenge, and that the Citizens' Assembly informs that response.	Accepted	Public Health are members of the Climate Change Board and the part of the objective of the Citizens' Assembly is to explore exactly the wider issues which cover council wide responsibilities. November 2021: This has now been absorbed as a council-wide approach	TBC	Ruth Hutt / Hannah Jameson	G <i>(last update 12 November 2021)</i>
Annual Public Health Report: Climate Change and Health	That the effectiveness of the partnership with Thames Water be monitored to ensure it results in a reduction in flooding and improvements to the environment.		Agreed. To be aware, the partnership is intended to reduce the risk of surface water flooding.	TBC	Hannah Jameson	A <i>(last update 10</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
		Accepted in part	This does not include flooding arising from leaks.			November 2021)
Annual Public Health Report: Climate Change and Health	That joined up working is required between the Thames Water partnership referred to by officers and existing ongoing dialogue between the local MP, ward councillors and Thames Water.	Accepted in part	Officers will find out about existing conversations. However, it should be clear that the strategic partnership is addressing surface water flood risk and not flooding arising from leaks. This is a separate part of Thames Water that deals with this.	TBC	Hannah Jameson	A (last update 10 November 2021)
Public Health Grant Allocation and Budget Summary	To endorse the call for PrEP funding to be continued.	Accepted	Currently funded for 2020/21. No announcement for 21/22 on Public Health funding. November 2021: The Spending Review 2021 committed to maintaining the PH grant in real terms, and whilst the final settlement by authority has not been published, we are assuming that we would be able to continue to fund PREP from the PH grant which was uplifted to include this in 2021/22.	April 2021	Ruth Hutt	G (last update 12 November 2021)
OSC Work Programme	To consider a review of customer service approximately three months after the reopening of the reconfigured customer centre (potentially at the OSC meeting scheduled for 23 March 2021).	Accepted	To be considered in conjunction with second update of Accessibility of Council Digital Services Scrutiny Commission	March 2021	Gary O'Key	G

9 December 2020: Budget / Homes for Lambeth Governance

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Financial Planning Report 2020/21 to 2024/25	That the committee notes the heavy reliance on income generation (particularly in Resident Services) to address the budget gap and requests further updates on how these proposals are progressing against stated targets,	Accepted	Appendix 4 of the Revenue and Capital Budget to Cabinet and Council provides the current year fees and charges budgets and the forecast outturn. Budget and Performance Monitoring is	Ongoing	Christina Thompson	A (last update 10 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	including the impact of raising fees and charges on users and the take-up of services		reported to Cabinet on a quarterly basis.			
Financial Planning Report 2020/21 to 2024/25	That the committee is concerned at the plans for a whole Council structural review in 2022-24 and the adverse effect this may have on service delivery, and in particular on low paid and BAME staff. The committee therefore requests further detail on these proposals as and when they emerge and urges the Council leadership to consult with and empower staff throughout the process, both via the trade unions and directly	Accepted	Work is underway to identify possible savings, though this is at an early stage. Further detail will be provided to the committee in future months as details become clearer	Ongoing	Fiona McDermott	A <i>(last update 10 November 2021)</i>
Financial Planning Report 2020/21 to 2024/25	That a thorough options appraisal be carried out regarding the future of the leisure contract, including consideration of an in-house option	Accepted	A thorough options appraisal has been completed. From the long-list of options, two emerged as most favourable and appropriate for Lambeth - an in-house model and an external concessions contract. Evaluation is underway and this will form the core of a Cabinet decision report which is scheduled for Cabinet. The report will recommend a preferred option for leisure services delivery post from April 2022 and then detailed procurement reports and an implementation plan will be produced for later in the year. August 2021: work is now complete and a report is scheduled for Cabinet consideration in September 2021.	July 2021	Kevin Crook	G
Financial Planning Report 2020/21 to 2024/25	That the committee supports the intention to maintain an appropriate level of reserves in order to safeguard the Council's viability and enable the authority to continue effective service delivery, in particular those services aimed at the most vulnerable, and requests further future updates regarding the reserves position	Accepted	Section 25 of the Local Government Act 2003 requires the Chief Financial Officer (CFO) (in Lambeth's case the Director of Finance) to report to the Authority on two areas: a)The robustness of the estimates made for the purpose of the calculations	Ongoing	Christina Thompson	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			b)The adequacy of the proposed reserves See paragraph 2.74 of the Revenue and Capital Budget to Cabinet and Council 8 February 2021 and 3 March 2021			
Financial Planning Report 2020/21 to 2024/25	That the committee notes the bigger than usual lag in capital investment spend this year due to the pandemic and requests further updates on the capital programme to monitor how this is addressed	Accepted	Budget and Performance Monitoring is reported to Cabinet on a quarterly basis and includes the monitoring of the capital programme.	Ongoing	Christina Thompson	A <i>(last update 10 November 2021)</i>
Financial Planning Report 2020/21 to 2024/25	That the committee supports the expansion of HMO licensing as a means of both raising housing standards and generating income, and requests further details of the options being considered, including the projected revenue	Accepted	Update (August 2021) The proposal to extend HMO licensing was consulted on in late 2020/early 2021. A report proposing adoption is scheduled to be agreed by the Cabinet Member for Housing and Homelessness in August. There is a 3 month stand still period so the new licensing regime will be live in November 2021.	Sept 2021	Sandra Roebuck	G
Homes for Lambeth Governance Review	That the committee reiterates the necessity for ongoing scrutiny and oversight of Homes for Lambeth. This should include regular reports back to the committee and to Corporate Committee, on the structure and progress of projects, and performance against KPIs.	Accepted	Reporting is provided to the Council through the Ownership and Stewardship Panel on the progress of projects and performance against KPIs. These meetings are being held more frequently (quarterly) and papers for these meetings are published online here . A comprehensive new performance report is being developed which includes project progress and performance against KPIs. This new report standard will be used for presentations as a matter of routine.	Ongoing	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Homes for Lambeth Governance Review	That the committee requests a further review of the OSP and for the terms of reference to be circulated to the committee.	Accepted	<p>The review of Ownership and Stewardship Panel is on-going, and has been informed by the external governance review undertaken by Bevan Brittan.</p> <p>The updated Shareholder Agreement was executed on 12 April 2021. Further changes to this agreement, including an update of the OSP Terms of Reference will be brought to OSP for consideration and shared with the committee once finalised</p>	Sept 2021	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That a more structured approach to resident involvement is required, with residents on project boards, and wider Lambeth forums and with leaseholder and tenant representatives on the Homes for Lambeth board.	Accepted in part (see response)	<p>The approach to resident Board recruitment will be set out in HFL's Resident Engagement Strategy which will be presented for approval in July.</p> <p>In addition benchmarking research is being conducted to look at the approach to resident Board Members within similar organisations and LA wholly owned companies. The benchmarking will be considered by HFL's Remuneration & Nominations Committee in July.</p>	<p>Aug 2021</p> <p>On-going for resident engagement</p>	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	To request an update on future board structures, ideally including an organogram, and details of increased reporting to the council.	Accepted	Updates on any changes to the Homes for Lambeth Board structure will be reported to Ownership and Stewardship Panel, along with the regular reporting referred to above.	On-going	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

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			Ownership and Stewardship Panel papers will be published online here in the usual way and will be available for members of OSC to review			
Homes for Lambeth Governance Review	That the committee be updated on any proposals for Homes for Lambeth to become a community benefit society.	Accepted	Should Homes for Lambeth wish to progress with plans to become a community benefit society then Officers will ensure that the committee is updated.	On-going	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>
Homes for Lambeth Governance Review	That any material changes to financial predictions, including income, expenditure and additional funding requirements, be brought to the attention of the committee as and when they occur.	Accepted	Material changes in the financial plans for the HFL programme – the HFL annual Business Plan and the Joint Delivery Plan – as approved prior to the start of each financial year will be brought to the Committee for information and discussion, in a similar fashion to the finance presentation in July 2020.	Annual	Eleanor Purser / Sara Waller	A <i>(last update 10 November 2021)</i>

23 March 2021: Crime and Disorder

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
2. 2020 Safer Lambeth Partnership Scrutiny Report	That a thorough and widely publicised process be established to enable local organisations and individuals to work effectively with the police, especially regarding the needs of young people and women, when seeking to organise future events such as vigils or protests	Accepted	<p>The local authority play a key role in supporting effective working of the police in this process.</p> <p>Details are being collated to explain the process and will be shared in due course.</p> <p>UPDATE: 30.06.21: The process and information in relation to events is publicised by</p>	July 2021	Chief Supt Colin Wingrove (MPS)	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>Lambeth Council (who will link in with the Police) and by The Met Police, who would similarly link with Council colleagues.</p> <p>Both websites (below) contain information, advice and contact information. On the Met website there is an online form and this then routes the enquiry to the appropriate team or borough.</p> <p>https://eventlambeth.co.uk/organising/planning-your-event/</p> <p>https://www.met.police.uk/tua/tell-us-about/eo/af/events-processions/</p> <p>Where additional support is required, this should be flagged in the application process.</p>			
8. 2020 Safer Lambeth Partnership Scrutiny Report	That the police be urged to assess whether existing practices are conducive to building and maintaining trust and confidence, and consider what more might be done to improve this (for example, work with the relevant Lambeth Made Safer work stream and ensure all officers are aware of the importance of this work stream)	Accepted	<p>The BCU has developed an engagement plan in line with the Met Engagement plan devised by Commander Ali Heydari; The Mayor's Action Plan; & local strategies including Lambeth Made Safer & Southwark Stands Together. Links to these are below:</p> <p>Mayor's Action Plan: https://www.london.gov.uk/publications/action-plan-transparency-accountability-and-trust-policing#actions</p>	Oct 2021	Chief Supt Colin Wingrove (MPS)	G (last update 06 October 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>Southwark Stands Together: https://www.southwark.gov.uk/engagement-and-consultations/tackling-racial-inequalities-racism-and-injustice-southwark-stands-together</p> <p>Lambeth Made Safer: https://moderngov.lambeth.gov.uk/documents/s122975/Appendix%20A%20-%20Lambeth%20Made%20Safer%20Strategy%20v19.pdf</p> <p>We are still waiting for details of the Met Engagement plan devised by Commander Ali Heydari.</p> <p>The BCU Commander has now attended every Lambeth Made Safer Community Forum with the Cabinet Lead for Jobs, Skills & Community Safety demonstrating the level of commitment to engaging with residents and improve community safety and address underlying issues that contribute to crime and ASB including Environment; Health; Employment; Education; Inequalities.</p> <p>The MPS and BCU is reviewing effectiveness and support for local Safer Neighbourhood Ward panels including refreshing priorities, empowering local</p>			

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>officers to use data and statistics in a meaningful way to drive action and outcomes suited to local communities. Details of timelines and objectives will be shared with the Committee when available.</p> <p>The review of the Safer Neighbourhood Ward Panels is part of the Mayor's Action Plan (link above).</p> <p>As part of the reinvigoration of the Ward Panels, the Metropolitan Police Service has recently issued guidance to the Ward panels on priority setting. The guidance seems to have been well received.</p> <p>At present we do not have any hard timelines for the completion of the review. With this in mind, details of this review process will be shared with the OSC in due course.</p> <p>October 2021: The review has been completed and is available to Members.</p>			
11. 2020 Safer Lambeth Partnership Scrutiny Report	That the latest Lambeth stop and search data (to include statistics on complaints received and details of subsequent action taken) be shared with the committee together with the justification for continuing with the current stop and search strategy given the low incidence of positive outcomes	Accepted	<p>Data on stop and search in Lambeth can be found here: https://www.met.police.uk/sd/stats-and-data/met/stop-and-search-dashboard/</p> <p>Lambeth experiences some of the highest rates of violence and knife crime in London. The positive outcome rate for stop and search</p>	Oct 2021	Chief Supt Colin Wingrove (MPS)	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>has averaged 26% in 2021 this is a 4% improvement on same period in 2020. Stop and search remains an important and effective response to knife crime, robbery and violence, and drivers of crime such as drug offending. It is one tool as part of a range of police and partnership interventions and activity.</p> <p>The BCU is developing a stop and search improvement plan, with insight and feedback from community members and organisations such as Black Thrive and through the Lambeth Made Safer <i>Disrupt and Deter</i> work stream. This is to improve overall quality of encounter and seek greater local community feedback, scrutiny and involvement. The Improvement Plan should be approved by the end of June and will be shared with the Committee when available.</p> <p>UPDATE: 30.06.21: The Plan has been reviewed by both the Lambeth Made Safer Implementation Board and Strategy board this month (June). The Plan is being shared with Cllr Dyer this week (w/c Monday 28th June) to review. Once feedback has been collated from across this review process, the LMS Programme Manager will liaise with the Disrupt and Deter workstream lead (DS Neerav</p>			

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			Patel) with regards to sharing the plan – including forwarding the document with the OSC.			
13. 2020 Safer Lambeth Partnership Scrutiny Report	That further information be requested from the Probation service regarding any potential issues which may affect commissioned services during the reintegration process, and how any potential risks are being managed	Accepted	<p>The unification of the Probation services commenced on Saturday 26th June 2021. There will be 12 probation regions across England and Wales (11 in England and Wales) each overseen by a Regional Probation Director. London has its own regional director, with Lambeth being part of the SE London district. Pippa Beeston remains as part of the borough's governance structure, taking the role of Head of Probation Delivery Unit – Lambeth.</p> <p>Services previously delivered by the CRC (Community Rehabilitation Companies) have been absorbed into the unified Probation Service with staff being transferred in the process to allow for continuity of service. For example, Unpaid Work (Community Payback) that is now under the remit of the HM Prison and Probation Service will build on the innovative work delivered by CRCs.</p> <p>If the OSC or colleagues would like to nominate a community project for Community Payback, please use the following email address: CP_@justice.gov.uk.</p>	Oct 2021	Pippa Beeston (National Probation Service)	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Accessibility of Council Digital Services Scrutiny Commission Update	To request a further paper to OSC at a future meeting on customer service standards		To be considered by committee when determining work programme for 2021/22	TBC	OSC	A
Accessibility of Council Digital Services Scrutiny Commission Update	That information on the Lambeth website regarding the council structure and employee information/contact details be enhanced and standardised	Accepted	<p>The basic Council structure and organisational chart covering senior management grades are currently published on the Lambeth website. In addition it is proposed to review and improve our active directory, automated switchboard and revisit our Contact Us page.</p> <p>Update (Sept 2021) - As a part of the overall call centre technology improvements, where we are looking to implement new cloud based and AI empowered solution, we will review all customer journeys and overall access to services, which would give improved experience to residents and easier access to services. It is not envisaged that full employee information other than published ones will be in scope, however, these improvements should reduce the need for individual officers. Current plan will see these delivered in phases by the end of the year.</p>	Aug 2021	Nataša Patterson	G
Lambeth Scrutiny Review	To approve the action plan set out at Appendix 2.	Accepted	Actions to be taken forward by committee members and Democratic Services as outlined in the action plan	To be implemented throughout 2021/22	OSC / Dem Servs	G

7 June 2021: Developer Contributions / Responsible Procurement

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Developer Contributions	That the CLIP approach be revised to ensure the proceeds of growth are shared across the whole borough, with a focus on the most deprived areas	Accepted	In essence this is what the new proposals agreed by Cabinet on the 5 th July do. The agreed proposals revise the approach to NCIL such that the whole of the borough is regarded as the local area, which enables spend to take place on the basis of need. See Para 2.14 (b) of the Cabinet Report from 5/7/21 in this regard.	September 2021	Rob Bristow	G
Developer Contributions	To ensure there is a transparent and democratic localised consultative mechanism for identifying NCIL priorities outside of Neighbourhood Plans	Accepted	This is also secured through the new proposals agreed by Cabinet (see para 2.12 of the Cabinet Report of 5/7/21 for details of the strengthened local consultation mechanisms)	TBC (Discussions currently taking place with Strategy and Comms Team)	Rob Bristow	A <i>(last update 08 November 2021)</i>
Developer Contributions	That the committee requests further information regarding the likely impact of the Government White Paper on Lambeth and that steps are taken to ensure local people can continue to have a say over how CIL is allocated	Accepted	At the time of writing (August 2021) further details are still awaited from Government on how the White Paper proposals will be implemented. Once these are published officers will be able to produce further analysis on the likely impacts on Lambeth. In respect of ensuring local people can continue to have influence over the allocation of CIL, this will be achieved through the strengthened consultation mechanisms mentioned in para 2.12 of the Cabinet Report – and the priorities that emerge from this process will in turn be taken into account in allocation decisions by the Council.	TBC (subject to Government pronouncements)	Rob Bristow	A <i>(last update 08 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Developer Contributions	That further information be provided regarding the Community Connections fund, including how success will be measured	Accepted	At the time of writing, details of the Community Connections Fund are still being worked up in discussion with the relevant members of Cabinet – details can be shared with OSC once available.	TBC – subject to ongoing discussions with the relevant Cabinet member/The Leader	Rob Bristow	A <i>(last update 08 November 2021)</i>
Developer Contributions	That a strategy is needed regarding changes in the use of space as a result of the pandemic, both in terms of working and where people choose to live	Accepted	The Draft Revised Lambeth Local Plan, which will be reported to Cabinet and Full Council in September for adoption, is the lead strategy for the Council in this regard, and has recently been declared sound by a Government Inspector following an Examination in Public. This document has been informed by a raft of evidence including the new London Plan (adopted earlier this year) and our own JLL office study which advised on the future of office space in the borough following the pandemic.	September 2021	Rob Bristow	A <i>(last update 08 November 2021)</i>
Developer Contributions	That a more detailed breakdown is required going forward of how developer contributions are accrued and spent, to ward level	Rejected	This recommendation was carefully considered but ultimately not accepted for the reasons set out at para. 2.11 of the Cabinet Report of 5/7/21.	July 2021	Rob Bristow	R
Developer Contributions	To ensure spending on infrastructure is properly managed at a project level in order that schemes which are overspending can be readily identified and issues addressed	Accepted	Spending by project is managed in accordance with the Council's established financial management systems, and is undertaken by the relevant project team with oversight from Finance and the relevant Directorate Management Team or Transformation Board. In addition a new Capital Programme Board is being set up	October 2021	Rob Bristow	A <i>(last update 08 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			from October this year to monitor capital spending across programmes to ensure that spending is optimised and any overspends/underspends can be appropriately addressed.			
Developer Contributions	That greater transparency is needed regarding the decision making process for spending developer contributions, including how these link to resident views and relevant policy priorities (for example, Borough Plan outcomes)	Accepted	Measures to achieve greater transparency around spending decisions for developer contributions and demonstrating that these are linked to resident priorities were agreed by Cabinet, and the measures to achieve this are set out in paras 2.12 and 2.13 of the Cabinet Report of 5/7/21; with greater accountability ensured through more detailed reporting to Cabinet, as set out in para 2.15 of the report.	TBC – this is subject to discussions on the timing of implementation of these measures with Strategy and Comms colleagues and Finance colleagues	Rob Bristow	A <i>(last update 08 November 2021)</i>
Lambeth Responsible Procurement Update	To ensure the Responsible Procurement policy is applied in an effective and transparent manner, including setting tangible targets on social value priorities, spot checks on compliance, appropriate training for all contract managers in using the electronic contract management system, transparency of data to the maximum extent possible, and penalties for failing to meet social value targets.	Accepted	The council is committed to ensure that the Responsible Procurement policy is consistently applied across all procurement activity and that we are able to proactively report on deliverables and impact. As such the responsible procurement is an integral part of the development of a new corporate contract management framework which will include comprehensive guidance materials and training for contract managers. Phase 2 of the development of the council's new electronic management system (eCMS) will enable more efficient reporting against responsible procurement commitments. The contract management will include clear	March 2022	Sasa Glisic	A <i>(last update 10 November 2021)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			guidance for the effective management of contracts including non-performance. This will be further supported by the development of a new Commercial Advisory team supporting contract managers with complex performance issues.			
Lambeth Responsible Procurement Update	To consult with staff regarding their views on working conditions when a contract change results in them working under a different company	Accepted	For all contracts that may impact staff working on the existing service, the council must consider whether Transfer of Undertakings (Protection of Employment) regulations (TUPE) applies. Where TUPE does apply, the employer (this may be the council where a contract has previously been delivered in-house or another third party contractor) must consult employees or their representatives about anything to do with the transfer that could affect them. The council works with incumbent providers and new contractors to ensure transition and mobilisation of new services are effectively managed and the impact to workers is mitigated wherever possible.	July 2021	Genine Whitehorne	G
Lambeth Responsible Procurement Update	To ensure a process is in place to review social value commitments and associated KPIs whenever a contract is renewed	Accepted	The contract management framework will include clear guidance regarding review of contracts as part of the annual review process and at key contract milestones including when enacting an option to extend.	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible	To ensure contracts are monitored to ensure commitment to and compliance with the modern slavery charter	Accepted	Compliance against modern slavery charter will be built into	Oct 2021	Sasa Glisic	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Procurement Update			the contract management assurance framework and form part of annual contract reviews.			<i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	That Trade Union membership and involvement be championed for staff employed under Council contracts	Accepted	The council ensures that all potential contractors adhere to appropriate employment legislation and regulations as part of the procurement process. This includes the legal right for collective participation and to join a Trade Union. The Council is keen to ensure Trade Unions can function effectively within Lambeth, and that they have access to the information they need to function effectively. As such the council is committed to protecting Trade Union rights and will support workers to ensure they have information about their rights. However, we consider it to be an individual's right to choose whether or not they wish to join a Trade Union. champion trade union membership.	July 2021	Genine Whitehorne	G
Lambeth Responsible Procurement Update	That clarity be provided to the committee regarding the ability of the Council to use its leverage via responsible procurement to secure wider societal and environmental benefits beyond local authority borders under current law. This includes looking at the past record of organisations to assess their suitability, requiring adherence to Council policies and practice, and encouraging contractors to pay the London Living Wage to its entire workforce (not just those working as part of the Lambeth contract)	(To provide clarity) Accepted	The Public Services (Social Value) Act, 2012 provides the legislative framework for the council's Responsible Procurement Policy. The council's social value duty is balanced by obligations to ensure fair and open competition as set out in the Public Contracts Regulations 2015 which state, inter alia, that award criteria must be 'linked to the subject matter' of the contract in question, must be contract-specific, and must not	July 2021	Genine Whitehorne	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>be aimed at assessing the business or corporate policies of the tenderer. In considering how, in conducting the process of procurement, it might act with a view to securing the improvement of the economic, social and environmental well-being of its area, the Public Services (Social Value) Act requires that the procuring authority must consider only matters that are relevant to what is proposed to be procured. Further, in doing so, it must consider the extent to which it is proportionate in all the circumstances to take those matters into account. As such the council does not legally have the ability to require contractors to pay LLW beyond Lambeth specific contracts and cannot consider other reputational factors beyond those directly related to the ability to deliver the a specific contract. Additionally, the council has very little commercial leverage to influence supplier behaviour beyond delivery of Lambeth specific contracts</p>			
Lambeth Responsible Procurement Update	That a clear process is required to demonstrate how the aims of the Responsible Procurement policy link to other Council priorities and strategies (such as the Borough Plan)	Accepted	In March 2021 work was carried out to link the Responsible Procurement policy with Lambeth's Societal Impact Framework that the Council has developed. This framework reflects the Council's priority areas set out in key strategies (including the Borough Plan as	Oct 2021	Sasa Glisic	<p>A <i>(last update 10 November 2021)</i></p>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>well as the UN Sustainable Development Goals). Section 9 of the current Policy sets out how it supports the Borough Plan. At the policy's next review point, the intention is to align the language in the Responsible Procurement policy to this framework and create further opportunities for social and environmental benefits through procurement. This work will be completed alongside strategy and policy leads from across the Council.</p>			
Lambeth Responsible Procurement Update	To endorse the Preston model as a means of prioritising the needs of local business and the community	Accepted	<p>Further guidance is being developed to support the update of the Responsible Procurement Policy. This will include a number of case studies showcasing best practice (both internal and external). It is important to recognise that the approach in Lambeth already exceeds the outcomes achieved in Preston however these successes are not effectively communicated. The case studies will help to more effectively share the learning, As a part of this process, it is intended to include further information on external models (including the Preston example).</p>	Dec 2021	Sasa Glisic	<p>A <i>(last update 10 November 2021)</i></p>
Lambeth Responsible Procurement Update	That the Council should actively consider insourcing services whenever feasible	Accepted	<p>When commissioning services it is already mandatory that a range of options are considered as part of developing the business case. These options include assessing the council's ability to deliver the services in-house. This options</p>	Dec 2021	Sasa Glisic	<p>A <i>(last update 10 November 2021)</i></p>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			appraisal will be further strengthened by new guidance that will provide commissioners / service managers with more information about factors to consider when undertaking a make or buy assessment.			
Lambeth Responsible Procurement Update	To ensure the Transformation & Efficiency Champion is fully involved in the coordination of responsible procurement with related initiatives such as societal impact of spend and the performance management and appraisal process, and to request a future report back on how this is working	Accepted	The Transformation & Efficiency Champion is already well engaged in discussions regarding our approach. This will continue as work develops and the Champion will be invited to be an active participant in the update of the Policy to inform and shape priorities going forward.	March 2022	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	To ensure an appropriate balance is struck between value for money and social value commitments in the procurement system	Accepted	Social value is an important consideration in our procurement activity. When evaluating tenders, it is important that careful consideration is given to the split between price and quality as part of the evaluation methodology. This split will vary depending on the type of services being procured and the way in which it is being sourced. It has recently been agreed to introduce a mandatory 10% social value criteria for all procurements over £500k. Social value must be included as part of the evaluation methodology for procurements below £500k though the percentage will be decided as appropriate for the type and value of contract being awarded.	Oct 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible	To review the role of consultant advisors in the tender process to ensure value for money and transparent delivery of social value commitments	Accepted	Consultants and specialist advisors play an important role in many of our procurement		Sasa Glisic	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Procurement Update			projects. For very complex or technical areas it is vital that the council benefits from expert knowledge in order to ensure the best outcomes are delivered for Lambeth residents. The Council has recently established a new Commercial and Advisory team creating greater internal capability to assess commercial opportunities. The use of external consultants should always be assessed to ensure it represents best value and to determine how social value commitments can be supported. Consultants must adhere to council policies.			<i>(last update 10 November 2021)</i>
Lambeth Responsible Procurement Update	That the Opportunity Lambeth website be significantly enhanced and that all jobs arising from procurement activities be advertised on the site	Accepted	The 'Opportunity Lambeth' service has secured £150,000 capital funding to further develop its digital functions and will commence development once project manager is in place. The Skills and Employment team remain committed to advertising all employment opportunities arising from procurement activities. We are now working to establish a corporate approach to ensure that the team are notified of these new opportunities in a timely fashion and that we have a consistent approach to monitoring outcomes. The Skills and Employment division have ringfenced resource to support this activity.	Dec 2021	Sasa Glisic	A <i>(last update 10 November 2021)</i>
Lambeth Responsible	That more consistency is required regarding data collection and publication and that the establishment of a	Accepted	Data and reporting are being addressed as part of the further development of eCMS. The	Dec 2021	Sasa Glisic	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Procurement Update	monitoring committee to oversee social value commitments be considered		governance of the reporting is yet to be decided and the appropriateness of the establishment of a monitoring committee will be considered. However, it is important to understand the role, purpose and remit of such a committee. This will be considered in consultation with the lead Cabinet Member and the Transformation and efficiency champion.			<i>(last update 10 November 2021)</i>
OSC Work Programme	That the following items be considered for inclusion in the work programme for the 2021-22 municipal term: <ul style="list-style-type: none"> - Issues with Thames Water - Benefit process and complaints - Road traffic collisions/road safety 	Accepted	Items added to the future work programme.	April 2022	Democratic Services	G

14 July 2021: Care Home Provision and Delivery in Lambeth

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Care Home Provision and Delivery in Lambeth	To improve person centred care planning and ensure care pathways were joined up and understood by the public, Adult Social Care should: <ul style="list-style-type: none"> - Develop guidance, including a plain English route map, to help service users and carers navigate the system; - Provide a single point of contact for questions about care home provision and delivery in Lambeth; and - Ensure each care home resident had a dedicated point of contact so both service users and carers know who to contact if they have a question about their care. 	Accepted	<ol style="list-style-type: none"> 1. Producing guidance including a map 2. Establishing a SPoC for all care home residents <p>November 2021: Adult Social Care is working with agencies on this. When agreed will produce updated guidance, update website, produce a map and clarify SPOC for users and families</p>	<ol style="list-style-type: none"> 1. Guidance – March 2022 2. December 2021 	Jane Bowie/Fiona Connolly	A <i>(last update 17 November 2021)</i>
Care Home Provision and	The Council's support for care homes during the coronavirus pandemic, including the provision of advice, guidance, training and equipment, be commended.	Accepted	Letter to Council officers providing support, public health and commissioners	September 2021	Jane Bowie	G <i>(last update)</i>

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Delivery in Lambeth						17 November 2021)
Care Home Provision and Delivery in Lambeth	Care homes and carers be thanked for providing service users with outstanding support during the coronavirus pandemic.	Accepted	Letter to all care homes including message for care staff	September 2021	Michelle Homer/Jane Bowie	G (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	The Council introduces a care worker of the year award, to recognise the outstanding care provided across the borough.	Accepted	Establish award event, to align with Council staff awards, for 2022 with nominations including from sector for 21-22	July 2022	Jen Burgess/Jane Bowie	A (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	Adult Social Care work across the Council and with colleagues and partners, including providers, to raise the profile of the work done by care homes and promote opportunities for a career in care homes.	Accepted	Through NWDA multi-agency workstream November 2021: This has now been implemented into BAU processes	Ongoing	Jane Bowie/Cathy Ingram	G (last update 10 November 2021)
Care Home Provision and Delivery in Lambeth	To aid recruitment, to investigate whether it would be possible for Opportunity Lambeth to work with Care Homes across the borough.	Accepted	Investigate potential	January 2022	Jade Holvey/Jane Bowie	A (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	The Council sign up to UNISON's Ethical Care Charter and ensure those working in care homes receive payment of their salary for periods when they are on sick leave, are given appropriate training, receive regular appraisals/pay reviews and feel supported.	Under consideration	UNISON's Ethical Care Charter relates to home care not care home services – the regulator CQC and commissioners retain oversight that care home staff do remain supported including through completion of appraisals and provision of training and adoption of all the remaining elements of the Charter for home care services is currently under political consideration.		Jane Bowie	A (last update 17 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Care Home Provision and Delivery in Lambeth	Lessons learnt in relation to Covid-19 should be shared with the Overview and Scrutiny Committee within 6 – 12 months. This should cover matters in relation to both care home provision and delivery during the pandemic, with input from service users and carers. To ensure service users and carers are listened to and heard, thought should be given to the methodology that is used, and by who, to capture these experiences.	Accepted	Build on review report completed by public health April 2021 by collating views / experiences of residents and carers to produce 1 composite report	July 2022	Jane Bowie/Ese Iyasere/ Healthwatch ?	A (last update 10 November 2021)
Care Home Provision and Delivery in Lambeth	All care homes should have a clear, transparent and well publicised complaints procedure, setting out how to raise concerns freely and confidentially, who to contact and how to appeal.	Accepted	Confirm every care home has appropriate complaints policy and procedure in place November 2021: Selected homes will be requested to send an example of complaint received and managed as per their policy, in the last 6 months.	October 2021	Michelle Homer/Jane Bowie	G (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	To help create an atmosphere where workers feel able to report concerns, the Council should ensure all care homes have a whistleblowing policy and ensure staff are aware that they can raise concerns freely and confidentially.	Accepted	Confirm all care homes have whistleblowing policy in place and staff are made aware of how to access	October 2021	Michelle Homer/Jane Bowie	G (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	The Council ensures all care homes hold regular meetings for families and carers, with suitable safeguards established to support, and hear from, residents who are not visited/supported by friends or family.	Accepted	Confirm all care homes have regular resident and carer meetings in place and systems to ensure views of residents without visitors get captured	October 2021	Jen Burgess/Jan e Bowie	G (last update 17 November 2021)
Care Home Provision and Delivery in Lambeth	An annual report on care homes be provided to both Overview and Scrutiny and Cabinet to provide details on: <ul style="list-style-type: none"> - Monitoring and inspection, including data from the Care Quality Commission (CQC) and Lambeth's own commissioners; - How CQC ratings in Lambeth compared to other boroughs; - The challenges and opportunities for staff and service providers – including information on staffing levels, vacancies and future staffing requirements; 	Accepted	To draft as supplement to annual ASC complaints report.	September 2022	Jane Bowie	A (last update 17 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	<ul style="list-style-type: none"> - The experiences of service users and carers, including feedback on the care and services received; - The number of complaints received as well as lessons learnt; and - The impact of Brexit and Covid-19, including the supply of personal protective equipment (PPE). 					
Care Home Provision and Delivery in Lambeth	A report on the future use of Minnie Kidd House, setting out care provided, environmental issues, including work required for the building to be compliant with fire safety standards, and next steps, be considered by Overview and Scrutiny at a future committee meeting, with input from Guy's and St Thomas' NHS Foundation Trust.	Accepted	To be included in the agenda for December 2021	December 2021	Jane Bowie	G
Care Home Provision and Delivery in Lambeth	To help maximise health and wellbeing in care homes, schemes that increase community interaction and encourage residents to get involved in local activities, including interaction with ward councillors, should be supported.	Accepted	To be included in NWDA workstream (action no. 5) November 2021: This has now been implemented into BAU processes	Ongoing	Jane Bowie/Cathy Ingram	G <i>(last update 17 November 2021)</i>
Care Home Provision and Delivery in Lambeth	An officer briefing on future care models be provided to Councillors.	Accepted	Briefing with outline timelines to be presented	January 2022	Jade Holvey/Jane Bowie	A <i>(last update 17 November 2021)</i>

12 October 2021: Climate Emergency Response/LTN Commission

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth's Climate Emergency Response: Progress Update	That the findings of the Citizens' Assembly form the basis of the Council's carbon reduction action plan, and that the Council continue to involve residents in discussions on climate change.	Accepted			Hannah Jameson	A
Lambeth's Climate	That the Council does more to encourage reduction in household and business waste generation and to				Hannah Jameson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Emergency Response: Progress Update	increase reuse and recycling in line with targets, through the use of incentives, penalties, improved communication and best practice from equivalent authorities and community reuse schemes.					
Lambeth's Climate Emergency Response: Progress Update	That the Council prioritises the retrofitting of its most energy inefficient homes, particularly on-street properties.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the option of incentivising private occupiers and landlords to improve the energy efficiency of their homes be explored, particularly through co-operative and community energy providers.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided a strategic overview of how the Council and its partners work together on climate change mitigations and adaptations.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the targets, outcomes and evidence for the interventions included in the report and action plan be provided to the Committee.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided details of how the Council will continue to involve residents in the development of its carbon reduction action plan.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the Communications Strategy and how it will be publicised to residents be provided to the Committee.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided details of flood mitigation actions to be taken in the near future, including targets and expected outcomes.				Hannah Jameson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth's Climate Emergency Response: Progress Update	That the Council works with partners, particularly Thames Water, to ensure that flooding is addressed in an adequate and timely manner.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Council's targets on transport emissions be clarified to the Committee and that a 2030 target for net zero emissions relating to transport be adopted.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That details of the forthcoming Road Safety Strategy be provided to the Committee, particularly regarding the involvement of young people in its development and the work of partners such as Transport for London and schools.				Hannah Jameson	
Lambeth's Climate Emergency Response: Progress Update	That the Committee be provided with details of the Council's current demolitions policy, the Mayor of London's guidance on demolitions and the Royal Academy of Engineering's proposals on a presumption against demolition.				Hannah Jameson	
Low Traffic Neighbourhoods Commission: Draft Report	To approve the report for presentation to Cabinet subject to consideration of the following comments: 1. That a strategic overview of the implementation of Low Traffic Neighbourhoods be conducted with a view to provide guidance on how similar interventions could be implemented in an evidence-based manner in the future. 2. That local people's feedback is listened to and that the Council proactively seeks to resolve conflict and disagreement amongst residents. 3. That the Council ensures that the needs of disabled people are met. 4. That the feedback and needs of individual businesses, particularly those negatively affected, be considered and responded to.	Accepted	November 2021: The report was approved at Cabinet on 22 November 2021	Nov 2021	Hannah Jameson/ Simon Phillips	G (last update 22 November 2021)

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	5. That communications be utilised effectively across the Council to ensure residents and businesses are aware of LTNs and any changes.					

10 January 2022: Minnie Kidd House/Medium Term Financial Strategy/Benefits

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Minnie Kidd House	<p>That the following questions be forwarded to officers for response outside the meeting:</p> <ul style="list-style-type: none"> • Members requested the report, or an extract, from the external review referred to in Appendix 1. • There were discrepancies on the affected residents, such as the third resident who had not moved by December 2020 who was not referred to in Appendix 1. • There were limited options for residents to move to, and as a result of this, one former Minnie Kidd House resident was now in hospital as care homes could not meet their needs. There were other cases of residents moving to care homes in less convenient locations, making it difficult for family members to visit. • Members had been informed that a decision on the site would be made in spring 2021, but the building was still empty, and requested that other uses, such as accommodation for NHS staff, be considered. • Consultation with the local community on the future of the site was essential, and residents would like the site to continue to be used for health purposes. 				Jane Bowie	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	<ul style="list-style-type: none"> Members requested that the Council and GSTT apologise to affected families. Members requested that more information on the legal basis on the oversight of the plans for Minnie Kidd House. More consideration and scrutiny on the decision-making process was needed, particularly given the issues that were made earlier in the process. 					
Medium Term Financial Strategy	To ensure that communications on available Council funding and how to access this funding be made available, particularly to small organisations supporting vulnerable groups.				Christina Thompson	
Medium Term Financial Strategy	To provide the Committee information on commissioning small organisations and the third sector, including on the role of Integrate and an equalities analysis of the organisations commissioned.				Christina Thompson/Procurement	
Medium Term Financial Strategy	That the Council be mindful of retaining and supporting staff, and to consult and fully inform them of proposed changes in the Council.				Christina Thompson	
Medium Term Financial Strategy	To provide the Committee with a breakdown on the sources of parking income.				Christina Thompson/Parking (Neil Fenton)	
Medium Term Financial Strategy	That the delivery of social returns in relation to fees and charges be prioritised, be assessed annually, and that outcomes be monitored.				Christina Thompson	
Medium Term Financial Strategy	To consult with the Mayor of London to ensure local and London-wide advertising policies align.				Christina Thompson	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Medium Term Financial Strategy	That the Committee welcomes the absence of new savings targets, but that the Committee be provided with a six-monthly update on progress and the impact on residents.				Christina Thompson	
Medium Term Financial Strategy	To update both Overview and Scrutiny Committee and Housing Scrutiny Sub-Committee on a quarterly basis on performance of HRA contractors on repairs and voids, to include details of any penalties issued.				Christina Thompson/ Housing (Neil Euesden)	
Benefits and Welfare Support	That the Council recognise the need for additional community help for recent migrants, including access to interpretation and translation					
Benefits and Welfare Support	To explore further methods of improving the Council's relationship with DWP.					
Benefits and Welfare Support	To further improve and revise communications with residents and to trial with users within six months.					
Benefits and Welfare Support	To acknowledge the value of the Council's relationships with external organisations such as Centre 70 and CAML, and the work of external organisations.					
Benefits and Welfare Support	To provide additional opportunities for residents to provide feedback on the service they receive, and to report on this annually.					
Benefits and Welfare Support	That officers provide the Committee with the Advice Service Review report.					
Benefits and Welfare Support	To provide specific benefits advice for people on zero hours contracts.					

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Benefits and Welfare Support	That the Committee welcomes the extension of the Council Tax Support scheme which will support residents in need of financial help.					
Benefits and Welfare Support	To analyse the number of people without recourse to public funds approaching the Council.					