

# Lambeth Together Public Voice in Governance and the Public Forum

Lambeth Together Care Partnership Board 26 January 2022



# Public Voice in Lambeth Together...



Integrated care systems and the development of Lambeth Together Care Partnership provide opportunity to strengthen involvement of local people at borough level

Focus today on proposals in two key areas:

➤ **Public voice in governance**

➤ **Public Forum**

Wider Lambeth Together commitment to involve people at all levels

- developing and reviewing overall priorities and strategy
- developing and delivering priority plans; and
- in the governance of the partnership itself





# Public voice in governance

## Aims

- Further develop and strengthen patient/public voice on the Board to increase overall participation by local people in decision-making
- Diversify public voice in governance to support equalities agenda of Lambeth Together - so that the membership over time is more reflective of Lambeth's population
- Enact principle of transparency regarding role, eligibility, recruitment, term
- Acknowledge patient/public voice role distinct from voluntary and community organisation representation on Board
- Reassure and remind that Board remains responsible for ensuring that appropriate engagement takes place and informs decisions at all levels

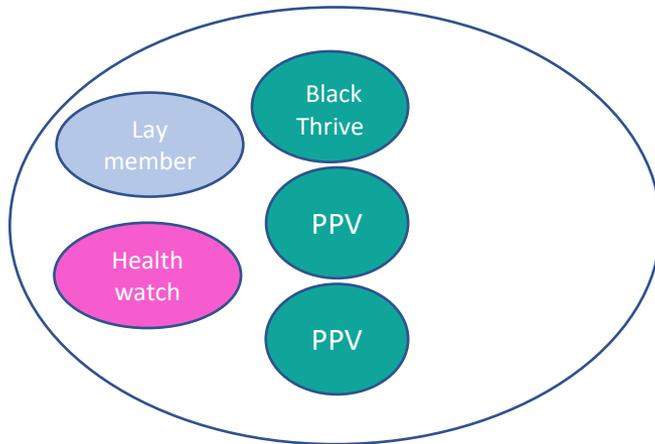




**Lambeth  
together**

# Proposal for additional Patient / Public Voice roles

**Two additional Patient Public Voice roles - in addition to Lay Member, Healthwatch and Black Thrive**



## Eligibility and recruitment

Open recruitment against role outline and criteria including

- Residence/service usage /other live connection to Lambeth
- Active interest in health and care
- Active local networks
- 2 year term with review

## Purpose

- Champion for patient and public perspective rather than single group or individual interest
- Bringing individual perspective to bear on discussions, informed by experience, identity, interests and affiliations
- Critical friend, bringing internal challenge to support better decision-making and community conversation
- Ensuring issues of particular local significance are identified and heard

## Responsibilities

- Attending Lambeth Together Care Partnership meetings and Public Forum
- Maintaining networks and channels for staying in touch with community interests and experience
- Potentially being involved in specific areas of work, eg time-limited projects community sessions or Public Forum

## Support

- Pre-application information, induction
- Nominated liaison member/officer
- Pre-meets with lay member + engagement lead
- Links to south east London peers and to Healthwatch
- Expenses for participation
- Development opportunities – mentoring, training

# Public Forum Development Plan



## Refreshed Board ambitions for Public Forum

- VCS groups and interested individuals are informed, aware and supported to participate
- The Lambeth Together Care Partnership Board hears from a more diverse range of groups and voices directly about what matters to them
- An accessible format maximises effective and collaborative participation

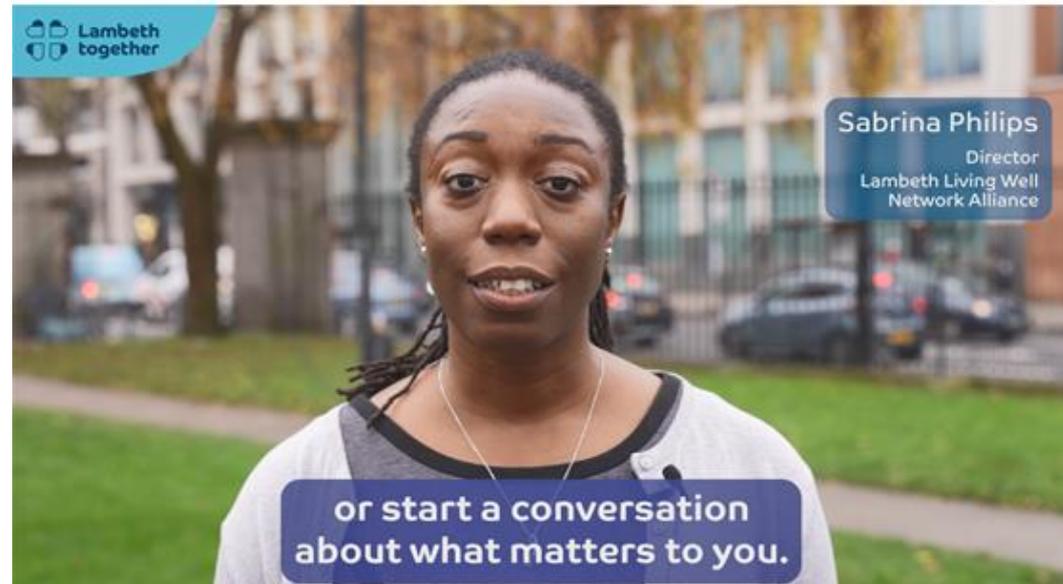


# Public Forum Development Plan



## Path to the Plan

- Sep-Nov 2021: Board discussions on scope to refresh Public Forum
- Dec-Jan: Board workshops generate broad consensus and options for further development
- 26 Jan: recommendations to Board
- Feb 2022-Jan 2023: recommendations implemented with continuous learning applied
- Early 2023: review sessions





# Immediate Actions

- Agenda published before meetings used to target promotion and cascading
- Strengthen thematic contact routes for dissemination including targeted outreach and information via Alliances and workstreams
- Capacity-building support to potential attendees, e.g. question development
- Consult with Digital Inclusion Network on best practice for online meetings
- Enhanced emphasis on need to avoid jargon and Plain English training for Board members
- Explicit focus of Chairs on building participation from a more diverse range of groups and voices, e.g. by limiting questions from single groups or individuals and balancing live questions with those submitted in advance
- Board presentations saved for Board meeting
- Feedback from Public Forum attendees and insight from non-attendees
- Forum recording links to attendees for dissemination to their 'constituencies' and/or to wider audience after each meeting - in addition to web publication





# Medium-Term Actions

- Information sessions with/via established voluntary and community networks
- ‘You said, we did’ – actions following last Public Forum published on LT website and briefly referenced by Chair
- Development of potential for capable and community-credible chairing, e.g. Healthwatch or lay member, or Patient and Public Voice members of the Board
- Shareable Public Forum information and engagement resources developed for Alliances, workstreams and partners
- Develop a way to capture contact details, interests and demographics of attendees where possible





# Possible Longer-Term Actions

- Annual internal review by Board – how are we doing / how does the Forum itself work for us/for you / how do you feel about opportunities to influence our strategy /ask your questions? (survey of all who've attended and at meeting)
- Annual Public Forum impact report for publication and sharing
- Variety of formats: virtual and real life - constrained to online for now
- Guest VCS co-Chair relating to one-off themed forum sessions
- Presentations from VCS/public on 'hot' issues





# Recommendations

Members are asked

- 1) To approve the proposals for recruitment of two additional patient/public voice members to the Lambeth Together Care Partnership Board**
- 2) To approve the proposals for development of the Lambeth Together Public Forum**



All actions are intended to be kept under continuous review - a 'living' plan that will continue to develop

LTSB workshops generated ideas and thoughts not only for development of the Public Forum or for the expansion of public voice in governance but also other suggestions for communications and engagement teams to consider, including annual conferences, VCS hosted fora, Board member 'roadshows', visits to VCS groups for focused discussion, hosting an 'assembly' to support the development of the Partnership's Health and Care Plan... these can be looked at outside of planning for a refreshed Public Forum and new public voices on the Board, as part of wider development of engagement channels and approaches