

**Conditions agreed with the Licensing Authority**

1. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 12 months.
2. All such training is to be fully documented and signed by not only the employee but the person delivering the training. Training records shall be kept at the premises and made available upon request to either Police Officers or an authorised officer of Lambeth Council.
3. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
4. Signage advertising the aforementioned proof of age scheme shall be prominently displayed throughout the premises with a particular emphasis on the alcohol display area and service area.
5. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points must be covered enabling frontal identification of every person entering in a light condition. The CCTV system shall continually record whilst the premises are open. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of Lambeth Council
6. A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.
7. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk/USB Stick for the Police or authorised officers of the Local Authority or UK Border Agency without difficulty, delay or charge.
8. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.
9. All CCTV electrical and data storage equipment shall be connected via a surge protected extension lead/cable.
10. Notices shall be prominently displayed within the premises stating that CCTV is in operation
11. An incident log shall be kept at the premises and retained for a period of 12 months and made available on request to an authorised officer of Lambeth Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- a) all crimes reported to the venue
- b) all ejections of patrons
- c) any complaints received
- d) any incidents of disorder
- e) any refusal of the sale of alcohol and the name of the member of staff who refused the sale
- f) any visit by a relevant authority or emergency service.

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- 12. All sales of alcohol for consumption off the premises must be in sealed containers only and shall not be consumed on the premises. (Sealed containers meaning manufacturers sealing of the vessel).
- 13. Sale of alcohol for consumption off the premises shall be ordered as part of a meal to be delivered to a customer's home or office address and ancillary to that meal.
- 14. Patrons temporarily leaving the premises to smoke shall not be more than 6 and not permitted to take alcohol with them from 22:00 hours on Sunday to Thursday and 23:00 hours on Friday and Saturday.
- 15. The supply of alcohol shall be by waiter or waitress service only.
- 16. Patrons shall be requested not to loiter outside the premises and to leave the premises quietly. Notices to this effect must be prominently displayed at the entrances of the premises.
- 17. All children under the age of 18 shall be accompanied by a responsible adult at all times whilst on the premises after 21:00.
- 18. All staff member should be checked to ensure they have the right to work in the UK. These checks should be made available upon requests to all responsible authorities. All associated 'entitlement to work' documents:
  - a) must be logged and kept on the premises for the duration of the employment; and
  - b) must be retained for a minimum of 12 months after employment has ceased.
- 19. Any person entering the premises who appears to be under the influence of alcohol or drugs shall in the interests of other members of the public using the premises be requested to leave the premises.
- 20. The maximum number of persons accommodated at the premises (excluding staff) shall not exceed 36 persons.
- 21. No deliveries to the premises shall take place between (22.00) and (08.00) on the following day.
- 22. Except for customers seated at the bar, the supply of alcohol on the premises shall only be to a person seated taking a table meal there and for consumption by such a person as ancillary to their meal.
- 23. Customers seated and permitted to drink at the bar shall not be more than 4 at any one time.
- 24. All tables and chairs within the premises to remain in-situ at all times the premises is open to the public

25. All waste shall properly be presented and placed for collection in the designated storage area no later than 30 minutes after the premises closes on any given trading day.
26. All delivery orders shall be to a registered residential or business address. There shall be no deliveries to public/communal areas or open spaces.
27. The licensee shall implement a robust dispersal policy from 23:00hrs to ensure all patrons leave the premises and vicinity as quietly and speedily as possible. Ensure that patrons are verbally advised by management/staff upon leaving to be mindful of the neighbouring residents so as not to disturb the peace.
28. Vehicles used for delivery should not be left idle outside the premises to ensure residents in the locality are not disturbed.
29. For all orders taken over the phone or via the internet, customers shall be informed of Challenge 25 and the requirement to have ID ready for inspection should the need arise before receipt of alcoholic beverages.
30. The Premises Licence Holder shall ensure all persons associated with the handling, transportation and delivery of alcohol shall employ due care and attention at all times to ensure:
  - a) There shall be no obstruction of the public highway whilst deliveries are taking place;
  - b) No persons drivers/couriers shall engage in loud talking/shouting/door slamming or emit loud music from their vehicle whilst on or off the premises;
  - c) All glass bottles/vessels, goods and waste to be handled carefully whilst being transported into and out of the premises and to the clients' address to prevent/minimise noise disturbance to residents within the vicinity.