# **Conditions Proposed by the Applicant:**

1. Locations of fire safety and other safety equipment subject to change in accordance with the requirements of the responsible authorities or following a risk assessment.

- 2. Any detail shown on the plan that is not required by the licensing plans regulations is indicative only and subject to change at any time.
- 3. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 12 months.
- 4. All such training is to be fully documented and signed by not only the employee but the person delivering the training. Training records shall be kept at the premises and made available upon request to either Police Officers or an authorised officer of Lambeth Council.
- 5. Waiter or waitress service will be available throughout.
- 6. Customers shall not be allowed to bring their own alcohol for consumption on the premises.
- 7. A direct telephone number (mobile to be held by duty manager) will be provided to neighbouring premises to be used in the event of a complaint of noise nuisance.
- 8. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points must be covered enabling frontal identification of every person entering in a light condition. The CCTV system shall continually record whilst the premises are open. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of Lambeth Council.
- 9. A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.
- 10. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk/USB Stick for the Police or authorised officers of the Local Authority without difficulty, delay or charge.
- 11. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.
- 12. An incident log shall be kept at the premises and retained for a period of 12 months and made available on request to an authorised officer of Lambeth Council or the Police. It must be completed within 24 hours of the incident and will record the following:
  - (a) all crimes reported to the venue
  - (b) all ejections of patrons

- (c) any complaints received
- (d) any incidents of disorder
- (e) any faults in the CCTV system
- (f) any refusal of the sale of alcohol and the name of the member of staff who refused the sale
- (g) any visit by a relevant authority or emergency service.
- 13. The deployment of doorstaff on a Friday and Saturday evenings after 7pm, will be on a risk assessed basis. Only a security provider who has been awarded Approved Contractor Status by the Security Industry Authority be authorised to deploy door supervisors or manned guard positions.
- 14. Off sales of alcohol shall be limited to the outside area and delivery of alcohol ordered as part of a meal to be delivered to a customer's home address and ancillary to that meal.
- 15. Any person entering the premises who appears to be under the influence of alcohol or drugs shall in the interests of other members of the public using the premises be requested to leave the premises.
- 16. Operate an anti-theft policy, which will include the reporting of theft, safe storage of found items, storage and disposal procedures for all items of property found or discarded at the premises. Signage will be on display in prominent places advising customers to safeguard their property.
- 17. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
- 18. Adequate and appropriate first aid equipment and materials will be kept on site, regularly checked and kept in an easily accessible place for staff.
- 19. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
- 20. Staff must ensure that all empty glasses and bottles are promptly cleared away from the public areas.
- 21. Patrons temporarily leaving the premises to smoke shall not be more than 8 and permitted to take alcohol with them from 22:00 hours on Sunday to Thursday and 23:00 hours on Friday and Saturday.
- 22. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
- 23. Should any queue form of persons waiting to gain entry to the premises, such queue shall be properly organised and monitored so as to mitigate any impact on the public highway.
- 24. No rubbish including bottles will be moved, removed or placed in outside areas between 00:00 hours and 07:00 hours.

25. Patrons shall be requested not to loiter outside the premises and to leave the premises quietly. Notices to this effect must be prominently displayed at the entrances of the premises.

- 26. The highway and public spaces in the vicinity of the premises are kept free of litter from the premises at all material times to the satisfaction of the Council.
- 27. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
- 28. Signage advertising the aforementioned proof of age scheme shall be prominently displayed throughout the premises with a particular emphasis on the alcohol display area and service area.
- 29. That a refusals register is maintained recording when sales of alcohol are refused and the reason why.
- 30. All delivery orders of alcohol shall be to a registered residential or business address. There shall be no deliveries of alcohol to public/communal areas or open spaces.
- 31. Vehicles used for delivery should not be left idle outside the premises to ensure residents in the locality are not disturbed.
- 32. For all orders taken over the phone or via the internet, customers should be informed of Challenge 25 and the requirement to have ID ready for inspection should the need arise before receipt of alcoholic beverages.
- 33. The Premises Licence Holder shall ensure all persons associated with the handling, transportation and delivery of alcohol shall employ due care and attention at all times to ensure:
  - a. The delivery vehicle engine is not left running needlessly on or off the premises;
  - b. There shall be no obstruction of the public highway whilst deliveries are taking place;
  - No persons drivers/couriers shall engage in loud talking/shouting/door slamming or emit loud music from their vehicle whilst on or off the premises;
    - d. All glass bottles/vessels, goods and waste to be handled carefully whilst being transported into and out of the premises and to the clients' address to prevent/minimise noise disturbance to residents within the vicinity.
- 34. Records of all customers shall be stored for a minimum period of 6 months and shall be forwarded to police or trading standards officers actively investigating allegations of underage purchases from the business.
- 35. The Premises Licence Holder shall arrange staff training in relation to underage sales. This training shall include how to seek ID in accordance with the Challenge 25 proof of age scheme. All staff training shall be documented and made available to the Responsible Authorities on request.

# **Conditions proposed by the Licensing Authority:**

#### Condition 21 above to be amended to:

- Patrons temporarily leaving the premises to smoke shall be directed to the courtyard area
  on the lower ground floor and shall be no more than 8 persons. Patrons shall not be
  permitted to take alcoholic drinks with them.
- Patrons consuming food and drink in the courtyard area located on the lower ground floor shall be seated at all times.
- The rear courtyard shall not be used after 22:00 hours on Sunday to Thursday and 23:00 hours on Friday and Saturday.
- 36. The maximum number of persons permitted on the premises (excluding staff) shall be no more than:
  - Ground Floor 80 persons
  - Lower Ground Floor (external) Courtyard area 24 persons
  - Lower Ground Floor (internal)- 28 persons"
- 37. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of Public Protection, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from Public Protection and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with Public Protection. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised Officer of Public Protection. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
- 38. All windows and external doors shall be kept closed after (21:00) hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.

### Conditions proposed by the Police:

### **Condition 3** above to be amended to:

All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months.

## Condition 12 above to be amended to:

An incident log shall be kept at the premises, and made available on request to an authorised officer of the Lambeth Council or the Police. It must be completed within 24 hours of the incident and will record the following:

- a) all crimes reported to the venue
- b) all ejections of patrons
- c) any complaints received concerning crime and disorder
- d) any incidents of disorder
- e) all seizures of drugs or offensive weapons
- f) any faults in the CCTV system, searching equipment or scanning equipment
- g) any refusal of the sale of alcohol including date, time and name of staff member
- h) any visit by a relevant authority or emergency service.

#### Condition 13 above to be amended to:

A minimum of **2** SIA licensed door supervisors shall be on duty at the premises from 19:00 until the premises closes and 30 minutes after the premises closes to assist with dispersing of patrons from the area. This shall be on Thursday's, Friday's and Saturday's when the premises is open.

#### Condition 21 above to be amended to:

- Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be restricted to a designated smoking area at the front of the premises. The maximum number of patrons permitted within this area shall not exceed 6.
- Patrons temporarily permitted to leave and re-enter the premises e.g. to smoke, shall not be permitted to take drinks or with them

### Condition 23 above to be amended to:

The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by the Duty Manager so as to ensure that there is no public nuisance or obstruction to the public highway.

- 39. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of Lambeth Council at all times whilst the premises is open
- 40. Notices shall be prominently displayed within the premises stating that CCTV is in operation
- 41. All SIA staff must sign a register detailing the information stated below. This register must be kept on the premises and made available immediately upon the request of Police or authorised officer of Lambeth Council.
  - (a) start and end of shift times
  - (b) SIA badge registered number
  - (c) Full names

- 42. There shall be no vertical drinking at the premises.
- 43. No person shall be allowed to leave the premises whilst in the possession of any drinking vessel or open glass bottle, whether empty or containing any beverage.
- 44. The premises shall operate a zero tolerance policy to the supply and use of drugs.
- 45. No open vessels or containers containing alcohol shall be allowed off the premises
- 46. No drinks shall be permitted outside the front of the premises.
- 47. Management/staff shall proactively monitor the conduct and behaviour of patrons on the public highway to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting and people congregating in large groups on pavement obstructing the public highway). Those patrons deemed to be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly.
- 48. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.
- 49. The provision of licensable activities on the Premises shall at all times be ancillary to the use of the Premises as a restaurant.