As a responsible authority under section 13(4) of the Licensing Act 2003 as amended under the Police and Social Responsibility Act 2011, the Licensing Authority have considered your application in full. The Licensing Authority has concerns in relation to this application and how the premises would promote the following Licensing Objective:

- Prevention of Public Nuisance
- Prevention of Crime & Disorder

**Application**

This application seeks to permit:

**Live Music, Recorded Music, Performances of Dance, anything of a similar description and the Sale of Alcohol (consumption on and off the premises)**

Mon – Sun 11:00 – 01:00

**Late Night Refreshment**

Mon – Sun 23:00 – 01:00

**Non-Standard Timings**

- On any Sunday over a Bank Holiday weekend, until 03:00h the following morning.
- From the start of permitted hours on New Year’s Eve until the start of permitted hours on New Year’s Day.

**The proposed opening hours for the premises are**

Mon – Sun 11:00 – 01:30.

On any Sunday over a Bank Holiday weekend, until 03:30 the following morning.

**Classification of Area within the policy**

According to the current Licensing Policy, Appendix 7 page 54, the area in which the premises are located is a District Centre.

District Centres have traditionally provided convenience goods and services for local customers. They typically range in size from 10,000m2 to 50,000m2 and contain at least one food supermarket or superstore and non-retail services.

We very much see these as places where the night time economy does have a role, alongside other daytime shopping and other places of employment. Whilst not as big as our town centres they are generally well served by public transport and connected in numerous directions.

The key areas of concern for these areas is that whilst there might be very little residential property in the immediate area, a short walk will lead into highly residential streets and the potential for public nuisance in the form of noise, litter from late night eateries and the targeting of individuals by criminals is high.

Proximity to residential accommodation is a general consideration with regard to the prevention of public nuisance. The Authority will treat each case on its individual merits, however, stricter conditions will generally be considered on premises licences in areas that have denser levels of residential accommodation or residential accommodation in close proximity to them. This may include the Authority considering an earlier terminal hour than that proposed by the applicant. This is regardless of the designation assigned to the area in which the premises is situated under this policy, i.e. as a Major or District Town Centre. In such cases and where relevant representations are received, the Licensing Authority will have regard to the potential for, and the risk of, nuisance occurring to nearby residents, particularly when considering an application which proposes the conduct of licensable activities after the hours indicated in Appendix 5. It is important to stress that the terminal hours set out in Appendix 5 are
intended as guidance only. The Licensing Authority may recommend or agree an earlier or later terminal hour where this is considered appropriate.

Classification of Premises within the policy

The applicant has confirmed the premises shall be operated as a restaurant and bar, providing out of work musical actors who will serve and sing along with a live band and entertain guests.

As the premises will have a mix of food and alcohol, whereby alcohol is available without a food purchase, the premises are therefore defined as a bar, as per Appendix 6 page 48 of the Licensing Policy.

A premises licence of this nature is likely to have a potential impact on the licensing objectives, due to:
- Disturbance from departure and dispersal of patrons
- Issues associated with the use of outside space including beer gardens
- Limited drunkenness
- Limited violence

According to the current Licensing Policy, Appendix 5 page 46, the recommended hours in the policy for a bar or drinking establishment, in a District Centre is

11:00 – 00:00 on Sunday – Thursday and 11:00 – 01:00 on Friday and Saturday.

Background

This address previously had the benefit of a premises licence, under licence number 19/00068/PRMNEW (Prem2208). However, this lapsed in September 2020. The licence permitted activities until 00:00 Sun to Thurs and 01:00 Fri and Sat, with alcohol at lesser hours.

Operational Schedule

Whilst the applicant has provided conditions within the operating schedule, the Licensing Authority believe there is a vital condition omitted, which would help uphold the licensing objective, prevention of public nuisance.

It is highlighted in the body of the application that “the lower ground floor has a small adjoining courtyard which will be a sit-down area for food and drink”. However, the applicant hasn’t proposed any conditions which would ensure the outside courtyard area would remain a ‘sit down’ area and doesn’t become a vertical drinking space. Should this area become the latter, there could be a potential to cause disturbance and noise nuisance to nearby commercial and residential properties.

The Licensing Authority have noted the applicant has proposed the following condition:

- “Patrons temporarily leaving the premises to smoke shall not be more than 8 and permitted to take alcohol with them from 22:00 hours on Sunday to Thursday and 23:00 hours on Friday and Saturday.”

However, should this application be granted the authority would seek the following to upload the objectives in respect of the outside area:

- “Patrons temporarily leaving the premises to smoke shall be directed to the courtyard area on the lower ground floor and shall be no more than 8 persons. Patrons shall not be permitted to take alcoholic drinks with them”
- “Patrons consuming food and drink in the courtyard area located on the lower ground floor shall be seated at all times.”
- “The rear courtyard shall not be used after 22:00 hours on Sunday to Thursday and 23:00 hours on Friday and Saturday.”

It is noted that the applicant has not addressed the number of persons permitted on the premises at any one time. The authority would also ask the following to be considered if the application is granted:
• “The maximum number of persons permitted on the premises (excluding staff) shall be no more than:
  - Ground Floor - 80 persons
  - Lower Ground Floor (external) Courtyard area – 24 persons
  - Lower Ground Floor (internal) - 28 persons”

It is further noted that the premises seeking regulated entertainment yet has not proposed any conditions to address any nuisance that may be caused from any entertainment provided. The authority would also ask the following to be considered if the application is granted:

• “A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of Public Protection, so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from Public Protection and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with Public Protection. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised Officer of Public Protection. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device. “

• “All windows and external doors shall be kept closed after (21:00) hours, or at any time when regulated entertainment takes place, except for the immediate access and egress of persons.”

The applicant hasn’t provided any reasons why their application should be considered as an exception to the Licensing Policy, in respect of the hours sought for this premises.

The non-standard timings can be sought under a TEN and thus the authority would ask these to be refused.

The premises are near residential properties, most notably in Jasper Road. Therefore, the hours proposed outside of the Licensing Policy, including non-standard timings, are likely to lead to noise disturbance during un-sociable hours.

Miss Bina Patel
License Officer
22nd June 2021
Dear Miss Patel,

I am a Police Constable employed in the role of Licensing Officer for the Metropolitan Police Service, Lambeth Borough. I am authorized by a delegation given by the Commissioner to act on her behalf in all matters pertaining to the Licensing Act 2003.

The Metropolitan Police Service (MPS) objects to an application made by The Music Box Enterprises Ltd on 27/05/21 for a NEW PREMISES LICENCE APPLICATION.

The MPS does not believe that the application sufficiently demonstrates how the licensing objectives will be promoted in relation to the following:

- Prevention of crime and disorder
- The prevention of public nuisance
- Public safety
The applicant requests the following activities:

**Live Music**

Monday - Sunday  11:00 - 01:00

On any Sunday over a Bank Holiday weekend, until 03:00h the following morning. From the start of permitted hours on New Year's Eve until the start of permitted hours on New Year's Day.

**Recorded Music**

Monday - Sunday  11:00 - 01:00

On any Sunday over a Bank Holiday weekend, until 03:00h the following morning. From the start of permitted hours on New Year's Eve until the start of permitted hours on New Year's Day.

**Performances of Dance**

Monday - Sunday  11:00 - 01:00

On any Sunday over a Bank Holiday weekend, until 03:00h the following morning. From the start of permitted hours on New Year's Eve until the start of permitted hours on New Year's Day.

**Entertainment Similar to Music/Dance**

Monday - Sunday  11:00 - 01:00

On any Sunday over a Bank Holiday weekend, until 03:00h the following morning. From the start of permitted hours on New Year's Eve until the start of permitted hours on New Year's Day.

**Late Night Refreshment**

Monday - Sunday  23:00 - 01:00
On any Sunday over a Bank Holiday weekend, until 03:00h the following morning. From the start of permitted hours on New Year's Eve until the start of permitted hours on New Year's Day.

Sale by Retail of Alcohol

Monday - Sunday 11:00 - 01:00

The MPS has concerns about the potential negative impact that another licensed premises would have on the area of Gypsy Hill, which is situated within an area that has three separate boroughs neighboring each other with significant night time economy issues. Police are aware of residential concerns in the area surrounding Anti-Social Behavior (ASB) and are concerned that an additional licensed premises in the area would have a negative impact on the local community.

In a twelve month period there has been a total of six reported incidents of violent crime, nine phone calls to police for incidents of ASB and three reported incidents of misuse of drugs within the immediate vicinity of where the premises is situated and with many of these incidents having direct links to the night-time economy. In addition to this, recent intelligence received by the local safer neighborhood team indicates an increase in misuse of drugs activities in the area.

The MPS has overall concerns about an additional licensed premises operating in the area and whilst we are satisfied with the conditions put forward by the applicants agent we would recommend that if the LSC were minded to grant the license they would give consideration to the following operating hours and proposed conditions.

Operating hours

Monday - Sunday 11:00 - 23:00

Live Music

Monday - Sunday 11:00 - 23:00

Recorded Music

Monday - Sunday 11:00 - 23:00

Performances of Dance

Monday - Sunday 11:00 - 23:00

Entertainment Similar to Music/Dance

Monday - Sunday 11:00 - 23:00
Sale by Retail of Alcohol

Monday - Sunday  11:00 - 23:00

PROPOSED CONDITIONS

1. An incident log shall be kept at the premises, and made available on request to an authorised officer of the Lambeth Council or the Police. It must be completed within 24 hours of the incident and will record the following:
   a) all crimes reported to the venue
   b) all ejections of patrons
   c) any complaints received concerning crime and disorder
   d) any incidents of disorder
   e) all seizures of drugs or offensive weapons
   f) any faults in the CCTV system, searching equipment or scanning equipment
   g) any refusal of the sale of alcohol including date, time and name of staff member
   h) any visit by a relevant authority or emergency service.

2. A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of Lambeth Council at all times whilst the premises is open.

3. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points must be covered enabling frontal identification of every person entering in a light condition. The CCTV system shall continually record whilst the premises are open. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of Lambeth Council.

4. A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.

5. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk/USB Stick for the Police or authorised officers of the Local Authority or UK Border Agency without difficulty, delay or charge.
6. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.

7. Notices shall be prominently displayed within the premises stating that CCTV is in operation.

8. A minimum of 2 SIA licensed door supervisors shall be on duty at the premises from 19:00 until the premises closes and 30 minutes after the premises closes to assist with dispersing of patrons from the area. This shall be on Thursday’s, Friday’s and Saturday’s when the premises is open.

9. All SIA staff must sign a register detailing the information stated below. This register must be kept on the premises and made available immediately upon the request of Police or authorised officer of Lambeth Council.
   (a) start and end of shift times
   (b) SIA badge registered number
   (c) Full names

10. There shall be no vertical drinking at the premises.

11. No person shall be allowed to leave the premises whilst in the possession of any drinking vessel or open glass bottle, whether empty or containing any beverage.

12. The premises shall operate a zero tolerance policy to the supply and use of drugs.

13. No open vessels or containers containing alcohol shall be allowed off the premises.

14. Patrons permitted to temporarily leave and then re-enter the premises to smoke shall be restricted to a designated smoking area at the front of the premises. The maximum number of patrons permitted within this area shall not exceed 6.

15. Patrons temporarily permitted to leave and re-enter the premises e.g. to smoke, shall not be permitted to take drinks or with them.

16. No drinks shall be permitted outside the front of the premises.

17. Management/staff shall proactively monitor the conduct and behaviour of patrons on the public highway to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting and people congregating in large groups on pavement obstructing the public highway). Those patrons deemed to
be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly.

18. The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by the Duty Manager so as to ensure that there is no public nuisance or obstruction to the public highway.

19. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and leave the area quietly.

20. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard to age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol or drugs. This shall take place every 6 months.

21. The provision of licensable activities on the Premises shall at all times be ancillary to the use of the Premises as a restaurant.

Yours sincerely,

Dave Watson – PC 1959AS

MPS CENTRAL SOUTH BOCU

Neighbourhood Policing - LICENSING & NIGHT TIME ECONOMY
Re application for the above.

I live on Farquhar Road and we have more than enough eateries and bars in the Crystal Palace 'triangle'. To have a bar opening till 1-3am in the morning is a nuisance to local residents. The thought of music playing till that time in the morning would be very detrimental. Even with double glazing, the noise of shouting and laughter on my street that time of the morning, is very disruptive and extremely annoying. More so where children are concerned.

We also have to put up with numerous events at Crystal Palace Park which also carries its problems to local residents. This includes noise and excessive parking on Farquhar Road which makes it impossible for residents to park on their road. Many a times this leads to arguments and horn blowing on our street.

I object to this application.

Linda Charles
Dear Sir/Madam,

I live in Farquhar Road, very near the Crystal Palace triangle. The property I live in has bedrooms at street level and a garden on Jasper Road, most of the buildings in this part of the street are similar (lots of flats in mostly period buildings set close to the street). I have lived here many years and am used to a degree of noise as it's not far from the triangle restaurants although thankfully most do not open late. The most local pub, Westow House, closes at 11pm most weekdays, 12pm Fridays and Saturdays, 10.30pm Sundays. I object to the proposed late licence on the grounds of potential increase in crime, public safety issues and particularly public nuisance:

- Noise disturbance both during normal hours and particularly at anti-social hours (every day and even more on bank holidays)
- Safety and crime - sometimes a lack of prompt local policing when incidents occur, which they are likely to sometimes, with people drinking long hours and very late
- Increase in noise/disturbance/congestion from drop off/pick up/parking issues (NB No overnight trains now, limited night buses)
- Increase in litter, rats etc - longer hours with alcohol and food tends to mean more mess

I feel the proposed opening hours (until 1.30am Mon - Sun, until 3.30am bank holiday Sundays, through the night on NYE) do not take into account the fact that immediately around the triangle is a densely populated residential area. This is not a central London area that people travel to or move to for it's club/music scene, it's a relatively quiet residential area that most people value for the large park, period properties, local restaurants, small local shops and sense of community. The demographic is mixed, it includes lots of families with young kids some of which will be living very nearby. Sometimes there is extra noise, eg in the summer when events are on at the park or bonfire week fireworks - but those are not daily/frequent events, the hours are not as late as this and some money goes to the running of the park.

When things do kick off (which tends to happen at night when alcohol is involved) it sometimes seems to take a very long time before the police arrive - we have long had an issue with policing here, not just as policing is generally stretched but also because Crystal Palace's location on the boundary of so many boroughs causes issues and confusion.

If the restaurant/live music venue became popular there would be noise not just from the "amplified music" and singing staff but from the customers themselves - be it noise from within the premises/on the
street/courtyard behind/from people walking or stumbling down the nearest streets. Where I live we'd be affected both front and back. The restaurant building would need serious sound proofing for amplified music to not cause an issue and given Covid reasons to leave windows open - I'm concerned about the amplified music and singalongs.

Even without the late night drinking aspect or the noise - in terms of parking, congestion etc - the site is large but has no parking and is close to the traffic lights on the triangle. The triangle streets (our high street) are narrow, it's rare that you can stop on the street and it's a one-way system - so for eg cab drop offs, pick ups, deliveries, delivery drivers/scooters in relation to the takeaway offering proposed - all these things impact on the local residential streets. Customers would often have to use cabs late at night as are our night buses are limited and the overnight trains have been stopped, in reality this means people who have been drinking congregating outside our homes waiting for their Ubers.

There is already a lot of litter and we don't have especially frequent street cleaning, I have seen more rats in the last year than in the past several combined.

Another aspect is the notification re the licence. It's a pale blue A4 notice on the current grey/green woodwork but the eye is drawn to notices in the windows/glazing. Last week I went to look at the white notice in the window and didn't see the licence application - I only know now because someone very nearby told me. The site has 3 sides on the street and yet only one notice went up - this may be the minimum requirement but it's not a good way to inform locals.

For all of the above reasons, I object. A restaurant would be welcome but I do not think the daily live/amplified music and long late opening hours are reasonable or what the area needs.

I would appreciate it if you could let me know when you have received/logged my objection and keep me informed regarding the licence status. Many thanks.

Yours faithfully,

Michelle Jarman

Farquhar Road, SE19
**Subject:** Objection to licence application shown in email below

-----Original Message-----
From: Rosemary Porter [XDESLICENSE@lambeth.gov.uk]
Sent: 05 June 2021 20:48
To: Licensing <XDESLICENSE@lambeth.gov.uk>
Cc: Cllr Matthew Bennett <MPBennett@lambeth.gov.uk>; Cllr Jennifer Brathwaite <JBrathwaite@lambeth.gov.uk>
Subject: Objection to licence application shown in email below

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

To Lambeth licensing,

I wish to voice my strong objections to the application in the email below.

* This is a residential area with a mix of family units, young children and elderly people. The late night noise proposed from this venue would totally disrupt everyone’s sleep. How are children supposed to get up fresh to go to school. The same with people who get up early for work. Elderly people should not be expected to tolerate the noise and behaviour that will ensue.

* The anti social behaviour will worsen because of the length of time patrons are allowed to consume alcohol every single night! The Police have enough to do without being called out to deal with these incidents.

* Parking in this area is already an issue and causes problems with cars parked over driveways and in private bays. Obviously this will get worse.

* This venue has an outside patio, this means the noise from the music and patrons will carry further.

* It is totally reprehensible that this application should even be considered. Why encourage people to drink till the early hours every single night?

* I urge you to give a thought to the good people of Crystal Palace who love and care for this area and do not want to see it deteriorate.

Thank you

Kind regards

Rosemary Porter
Jasper Rd
London SE19
Dear Mr. Dunn

Ms. Porter kindly gave me your contact details, hence I have sent you my objection re the attachment.

I did send my objection below of June 7th to two other persons but as yet have had no confirmation of receipt.

Therefore I would appreciate - if possible - your confirmation of receipt?

Thank you.

Kind Regards

Sally A Stapleford O.B.E.

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From: Sally Stapleford
Sent: 7 June 2021 19:28
To: licensing-LX@met.police.uk
Subject: Objection to Licencing/Planning application Music Box, Westow Hill, Crystal Palace

Dear Licencing Unit

I am writing to you to object to the Planning Application attached for the following reasons:

- Westow Hill and the roads leading off are dense residential areas.
- The venue is applying to open for live music until 1am Monday – Sunday (last orders 1 am) and 3 am (last orders 3am) over Bank holidays.
- These opening hours will result in residents being disturbed by loud music, noise from patrons etc. while trying to relax/sleep and enjoy their homes.
- No doubt increased anti-social behaviour of all kinds will put blight on the lives of the local residents.
- There is insufficient parking on the adjacent streets and no doubt resident’s parking spaces will be used to accommodate the Music Box customers.
- We have endured in the past late night openings of the Cambridge Pub and D’jarnes night club and after years of the locals complaining about these venues - stabbing/fighting/drugs - finally helped to close the latter venue.
- Plus we have no Police Station and very few Police -if any - patrol the streets of Crystal Palace at any time and never throughout the night so residents will not feel safe if violence/anti – social behaviour occurs through drunks spilling out from this venue in the early and not so early hours of the mornings.

Many residents of this area strongly believe that it would be very ill advised and potentially dangerous to grant permission for this application.
Kind Regards

Sally A Stapleford O.B.E.
LICENSING ACT 2003:
APPLICATION FOR PREMISES LICENCE

Notice is hereby given that The Music Box Enterprises Ltd has applied in respect of Theatro 69-71 Westow Hill Crystal Palace London SE19 1TX for the grant of a new premises licence under the Licensing Act 2003 to permit the following:

Sales of alcohol (on and off sales), live music, recorded music, performance of dance and anything similar to live/recorded music and performance of dance as follows;
Monday to Sunday from 11:00h until 01:00h the following morning.
Late Night Refreshment as follows;
Monday to Sunday from 23:00h until 01:00h the following morning.
To permit thirty minutes drinking up time following the last permitted sale of alcohol.
For all of the above, on any Sunday over a Bank Holiday weekend, until 03:00h (03:30h close) the following morning and from the start of permitted hours on New Year’s Eve until the start of permitted hours on New Year’s Day.

The record of this application may be inspected during normal office hours by an appointment at the Licensing Section, London Borough of Lambeth, 3rd Floor, Civic Centre, 6 Brixton Hill, London, SW2 1EG, or via the licensing authority’s website, at www.lambeth.gov.uk/licensing.
A responsible authority or any other person may make representation to the licensing authority in respect of this application.
Representations must be made in writing, either by post to the above address, or by email to licensing@lambeth.gov.uk and must be received no later than the end of 23rd June 2021.

It is an offence to knowingly or recklessly make a false statement in connection with this application. Persons will be liable on summary conviction to an unlimited fine.
Licensing Section
London Borough of Lambeth
3rd Floor, Civic Centre
6 Brixton Hill
London, SW2 1EG

Dear Sirs

Re: Late Licence Application – 69 – 71 Westow Hill, SE19 1SS

I object to the application based on the following reasons:

- The location is extremely close to a lot of residential housing in an area that is not normally busy late night. An area that has local shops, a community feel, not somewhere where the main attraction is partying, clubs, daily music events etc.

- The opening hours are not compatible with the location – most of the local businesses, restaurants and pubs close around 10pm, 11pm, 12pm latest – with very few exceptions. So a 1.30am close every weekday with a 3.30am close on bank holiday Sundays would be unusual and anti-social. I accept some reasonable noise during day time hours and as a rare occurrence but we are not used to daily late night noise and this would be distressing, disruptive, it has the potential to really impact quality of life here for the people living very nearby.

- This application mentions amplified music and singing, unless this is entirely contained within the building this would potentially be a different level of noise to those from other local hospitality businesses, plus it’s the hours again that add to the issue.

- Parking/traffic/cabs are already a big issue, there is zero community parking and almost no business parking, any business operating in the early hours will cause more noise/traffic in the nearest streets, this would impact negatively on very local residents of which there are many

- Generally I am concerned that any business operating past eg 11.30pm at night whilst serving alcohol is likely to increase public nuisance, crime, disorderly behaviour. This isn’t compatible with the kind of area Crystal Palace is – ie somewhere with some life in the day time and eg weekend evenings (up to a point) but which mostly returns to a quiet residential community outside of normal business hours. Somewhere with not just young adults but a mix, families, children, older people many of whom have lived in the area a long time. 69 – 71 Westow Hill is a prominent location on the triangle, with hundreds of residential homes within spitting distance, to grant a licence with these hours and live music would set or encourage a precedent and I hope you will say no to it.

Yours faithfully,

Sergio Velluti
To whom it may concern,

I'm writing following the notification on the above address on the licencing and music hours that have been applied for.

There were so many music complaints for the previous business, and the proposed plans here would make it even worse. Not only is having a late music licence going to cause problems, and complaints from the nearby residents but the outdoor area this building has at the back gets so noisy with people shouting and screaming that echo's between, and around the buildings to the rear.

There has been so much damage to the cars on Jasper Road previously. Fights with police being called to disperse let alone the rubbish, joints, broken bottles, small silver canisters just littered around, and people urinating outside.

All of the above is before you look at the hours for live music. When the Westow has music of an evening, this stops at 22:00, and this is only on Friday's, and Saturdays at the most. Having this Monday-Sunday until 1am, and 3am on bank holidays is unacceptable.

Kind Regards,

Carl Stephenson

Jasper Road
SE19
Dear Sir or Madam

I am writing to object to the Late Night Licence application for 69-71 Weston Hill, SE19. I am a leaseholder of a flat in Farquhar road ☐, and the rear of my property and garden face onto Jasper road, which is very close to 69-71 Weston Hill.

Having owned the property for over 20 years, I know from past experience that late night drinking on the triangle often leads to noise disturbance and very antisocial behaviour. Some years ago I had to call the police after a two groups of people left a local pub/bar and started a fight in Jasper Road in the early hours of the morning. It led to a woman being assaulted (I witnessed this from my rear windows after being woken by the noise) and some of the group breaking down part of my bottom fence and into my garden, then threatening me through the windows with a fence post (I had shouted at them to let the woman go). I called the police while the men were banging on my windows but confusion due to Crystal Palace being on the boundary of 4 boroughs led to a delay of over 24 hours before the police actually attended. I received an apology from the police, but needless to say it was a very scary experience and has left me lacking in any confidence that the police would attend promptly should anything happen again.

This concern is in addition to the litter, people urinating in the street, and regular high levels of noise disturbance that result in residents not being able to sleep. Farquhar road and Jasper roads are residential roads and I feel the hours that the licence has applied for would lead to residents being impacted unfairly - in particular 1.30am on week nights seems unreasonable and certainly doesn’t take into consideration it’s a residential area.

Please would you acknowledge receipt of this objection.

Yours faithfully

Claudia Jarman

Sent from my iPad
On Thu, Jun 17, 2021 at 5:08 PM Edward Gramolt wrote:

Dear Lambeth Licensing Department,

I hope you are keeping well in the current times.

I would like to make a formal objection to the following proposed Licence:

**Premises Address:** 69-71 WESTOW HILL, LONDON, LAMBETH, SE19 1TX

**Ref:** DSFX1622023456467

The proposal will have a negative impact on the local area and the local residents, businesses and other stakeholders for various reasons:

1) Live music every night until 1am is wholly unacceptable and will be a cause of constant disruption, lost sleep and stress inducing illness.

2) Live music on Bank holidays until 3am is even worse.

3) Added to this the noise of patrons leaving the venue in the early hours after drinking until last order taken at 1am/3am (on bank holidays) will again be a source of disruption, anti-social behaviour and leads to residents who live in the area being disturbed and not feeling safe.

4) Anti-social behaviour will cause more strain on the already struggling police force and blue flashing lights and sirens will not be a welcome, post live music event encore. It's frankly madness.

5) Car Parking demand will increase in an already busy street making accessibility of residential properties to not only the able-bodied, but moreover, the less able, to reach their residential destination - whether residing here or visiting.

6) An increase in drunken people late at night will lead to more noise and litter down the streets which are used to access the location.

7) The plan of external smoking is an incompetent attempt at justifying their licence, given it will cause greater negative impact on the local area through noise, cigarette smoke and a cluttered, less accessible highstreet / walkway.

8) The overall noise and antisocial nature of this proposal is entirely objectionable and one that I request be registered as denied.

For reference, the car radio noise from cars waiting at the Junction of Jasper Road onto Westow Hill is already an annoyance enough, so adding a permanent installation alongside that will both increase the noise and create some fairly disturbing bootleg mixes as both amplified sounds converge.

Thank you for your time and please let me know if you have any question or if I am required to make any further statements

Kind regards

Ed Gramolt
Resident at: [Redacted Address] Jasper Road, SE19
Our Ref: ZA50522  
21 June 2021

Dear Cllr Cowell,

I have recently been contacted by several of my constituents about the application for a new premises licence for 69 – 71 Westow Hill, application number 21/00150/PRMNEW.

My constituents believe that this application, as it currently stands would result in adverse impacts on the amenity of local residents if it were to be granted. Their concerns are:

- The application is for both live and amplified music every day from 11am until 1am with live music until 3am on the Sundays of bank holiday weekends. This would leave local residents no respite from any noise disturbance resulting from music being played at the venue.
- They are concerned about disruption caused by patrons leaving the venue in the early hours after drinking until last orders, and leaving premises where live or amplified music has been played until 1am, which can cause voices to be raised on leaving a premises
- They are concerned that such a late license seven days a week presents a risk of Increased antisocial behaviour
- They are concerned about the risk of increased parking pressure in the area since the premises would be open long after the rail and Overground (which only operates a 24 hour service at weekends) services have stopped.

I share my constituents’ concerns that the hours and lateness of this application are excessive for a premises which sits in close proximity to many homes. I would therefore be grateful if you could ensure that my constituents’ concerns are taken full account of by the Licensing Committee, and steps taken to reduce the days and hours of any license granted to address the concerns above and to provide respite for neighbouring residents.

I look forward to hearing from you.

Yours sincerely,

Helen

Helen Hayes MP  
Member of Parliament for Dulwich and West Norwood

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Dear Sir/Madam,

My name is Jordan Stefanov, and I am a resident in Lambeth (residing in [redacted] Jasper Road, London SE19 [redacted]). I am contacting you with regards to a planning application for licensing for the Music Box venue in the premises that were the former Exhibition Rooms at 69 Westow Hill, London SE19 1TX.

I would like to formally object to this application as it would be detrimental for all residents in the area should the application be granted.

- The venue backs to a number of residential buildings (including our own); when the Exhibition Rooms was open we were already subjected to higher noise levels, particularly on the weekends, which was quite disruptive.
- Under the current application, live music every night until 1am will be utterly disturbing.
- Live music every bank holiday until 3am will be even more disturbing!
- Antisocial behaviour will cause even more problems for people in the area and for our overstretched police force.
- We will undoubtedly see more litter (which is an issue at the moment anyway) and less car parking.

All of this will make living in the area extremely uncomfortable and we therefore would like to strongly object to this application.

Thank you for your consideration,

Jordan Stefanov

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Jordan Stefanov Stefanov

Email: [redacted] | Phone: [redacted]
To whom it may concern,

I'm writing following the notification that a new business have recently applied for the licensing and music hours at the address above. The hours for live music being Monday-Sunday until 1am, and 3am on bank holidays.

This address has been occupied in the past by a different business and there were many music complaints then-the proposed plans here would make it even worse. Not only is having a late music licence going to cause problems, and complaints from the nearby residents but the outdoor area this building has at the back that gets really noisy with people shouting and screaming with the echo's between, and around the buildings to the rear.

Just to name a few, the previous disturbances included fights started by intoxicated crowds living the venue with police being called to disperse, rubbish, marijuana joints, broken bottles, and people urinating outside residential buildings. This makes the surrounding areas feel quiet unsafe with drunk people exposing themselves on the street when you trying to get home or pop to the shop. There has also been damage to the cars on Jasper Road previously.

All of the above is before even mentioning the hours for live music. When the Westow pub has music of an evening, this stops at 22:00 at the most and that’s only on Friday's, and Saturdays however it can still be quiet loud and disturbing.

Having loud music Monday-Sunday until 1am, and 3am on bank holidays is simple unacceptable and will cause great noise disturbance to the local residents, not to mention fights, shouting and litter that we experienced previously.

Kind regards,

Monika Boruch

Jasper Road
To whom it may concern,

I would like to object to a late licence being granted to the establishment at the above address.

1. Crystal Palace currently has a large number of drinking establishments and another would not help ensure the mix of uses necessary for community cohesion and vibrancy.

2. Living in [redacted] on Jasper Road we are already disturbed by the noise made from patrons of the Cocktail Embassy as the disperse. They continue to party in Jasper Road. Playing music in their cars and drinking and partying on the street. This is a residential area and many residents have babies and young children. They are woken and upset by the noise. The police have expressed concerns over egress and dispersal at this address in the past.

3. There is a history of disorder in or outside this address. There has been violence outside this venue and alleged sex assault. This would suggest that in order to prevent crime and disorder the licence should be with held or at least limited to normal licensing hours.

4. There is a history of noise complaints associated with this address. This would suggest there could be further public nuisance.

5. Incidents outside this address have happened in the early hours of the morning. Eg. A violent fight at 4.40am this is further evidence that there is an issue with dispersal and public safety and crime and disorder concerns.

Please consider the impact on the local community and public safety when considering this licence.
Yours faithfully
S. Tring

Sent from my iPhone