

Report to: Lambeth Together Strategic Board

23 September 2020

Report Title	Developing our Integrated Assurance Reporting
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Summary	<p>This report updates the Lambeth Together Strategic Board on the process to develop new borough based integrated health and care assurance arrangements and reporting.</p> <p>This work has been on hold through the Covid-19 period as key Lambeth leads have been reassigned to supporting our Covid-19 response. In line with the development of our Recovery Plan we are now seeking to progress our assurance oversight in respect of our delegated responsibilities; including key performance standards and objectives, key health and inequalities outcomes and the delivery of our wider Lambeth Together Recovery Plan aims.</p> <p>There are two currently main corporate reports available that have been recently developed;</p> <ul style="list-style-type: none">• London Borough of Lambeth Budget and Performance Report – Quarter 1 2020/21• NHS South East London CCG borough assurance report <p>Latest versions of these developing reports are attached.</p> <p>We have also our sustained existing performance monitoring arrangements underpinning the delivery of Lambeth adult mental health services through the Lambeth Living Well Network Alliance (LLWNA).</p> <p>Over the coming months these reports and others will be used to inform the development of a single assurance report for Lambeth integrated health and care borough-based reporting. In addition we will also actively look to use other information sources to inform the development of outcome and</p>

	<p>performance indicators through our Delivery Alliances and our Recovery Plan Programmes. The report will be developed over the remainder of the financial year and alongside this we will consider our oversight arrangements. We will wish to bring proposals back to the Strategic Board setting out how we will assure delivery, working through our Delivery Alliances and with additional opportunities for Board Members to consider and review progress against our key priorities and aims. We would welcome Strategic Board members input into the further design of this in advance of the November Strategic Board meeting</p>
<p>Recommendations</p>	<p>The Lambeth Together Strategic Board is asked to;</p> <ol style="list-style-type: none"> 1. Note the proposals to further develop our Lambeth Together performance and assurance arrangements and reporting. We would aim to establish a single integrated assurance report over the remainder of the financial year coming months. 2. Note the current performance reporting information from London Borough of Lambeth, South East London CCG and Lambeth Living Well Network Alliance performance reports.

Developing our Integrated Assurance Reporting

1. Introduction

This report updates the Lambeth Together Strategic Board on the process to develop new borough based integrated health and care assurance arrangements and reporting.

This work has been on hold through the Covid-19 period as key Lambeth leads have been reassigned to supporting our Covid-19 response. In line with the development of our Recovery Plan we are now seeking to progress our assurance oversight in respect of our delegated responsibilities; including key performance standards and objectives, key health and inequalities outcomes and the delivery of our wider Lambeth Together Recovery Plan aims.

2. Performance Reporting

A process has begun to develop a Lambeth Together borough integrated health and care performance and assurance report.

There is a range of corporate performance and assurance materials that have been developed recently intended to provide insight into progress against a range of performance areas. These provide a basis to further develop a single integrated assurance report that encompasses all of the areas for borough based assurance. We recognise that we will also need to develop key outcome and performance measures developed through Lambeth Together and within our individual Delivery Alliances and Recovery Plan programmes. These will need to address key aims around health improvement outcomes and in reducing health inequalities within the borough.

This reporting will be developed over the remainder of the financial year, and will provide a regular update on strategic insight into Lambeth's integrated health and care performance agenda, describing progress against our key objectives.

We will need to also consider additional arrangements to support oversight by Strategic Board and will want to work with Board Members to consider options for developing this going forward, balancing the role of the Board with that of Delivery Alliances and Programmes. In the short term an internal working group will be established to monitor and support performance, and guide the development of our integrated assurance reporting.

We will bring back to the Strategic Board in November proposals to take forward this work and regularly engage Board members to update on progress and to inform the continued development

3. Sources

The two main currently available sources of corporate performance information, as produced by Lambeth Council and South East London CCG are set out below. A brief introduction, with links to those reports is summarised below;

- **London Borough Of Lambeth – Integrated Health and Care Overview**
 - The 'Budget and Performance Report – Quarter 1 2020/21' was presented to the Cabinet on 14 September 2020, and can be found in the 'Finance Updates' section on this agenda pack, and online at <https://modern.gov.lambeth.gov.uk/documents/g13757/Public%20reports%20pack%20Monday%2014-Sep-2020%2017.00%20Cabinet.pdf?T=10>
 - The report uses a new London Borough of Lambeth performance reporting system, introduced earlier this year.

- The objectives and KPIs are informed by the 2020/21 Integrated Health and Care Business Plan Directorate, published in March (pre-Covid-19 response and recovery planning) and these have been incorporated into the system.
 - These reports will be developed and enriched over the coming period to align with assurance reporting into the relevant internal health and care assurance meetings and presenting a summary assurance report to the Lambeth Together Strategic Board. This will include reviewing and revising the thresholds and RAG-ratings for 2020/21
- **NHS South East London CCG – Borough Assurance Report**
 - Similarly NHS South East London CCG, which formed on 1st April 2020, has introduced a new assurance reporting approach, and in keeping with this we have been provided with a borough assurance report, which can be found online at <https://moderngov.lambeth.gov.uk/ieListDocuments.aspx?CId=846&MIId=13810&Ver=4>
 - This report includes some NHS local indicators included in national performance frameworks, such as the NHS Oversight Framework or Long Term Plan.
 - Other acute and non-acute performance reports presented at the 17 September South East London Governing Body can be found online here <https://selondonccg.nhs.uk/events/governing-body-meeting-2/>
 - We expect to work with colleagues in SE London CCG performance and information teams over the coming months to enhance reporting within the borough based report to help shape the integrated report.

4. Observations

The key issues to note at this point are:

- Performance is a mixed picture so far for 2020/21. This is mostly due to the impact of Covid-19, which has seen a refocusing of services in response to the pandemic.

- Where information is incomplete or not recent, due to the national pausing of data collections and reporting as a direct result of Covid-19, we expect the reporting lags to be picked back up again.
- Performance delivery is expected to change during 2020/21 as recovery continues.
- Threshold ratings and commentary will be developed to help focus attention
- And provide a narrative update on specific items of note.

5. Lambeth Living well

We have our sustained existing performance monitoring arrangements underpinning the delivery of Lambeth adult mental health services through the Lambeth Living Well Network Alliance (LLWNA).

The Alliance Leadership Team receives and considers a regular monthly finance and performance report. Key issues from this are pulled through into the programme highlight report (included elsewhere on the agenda).

As with the other key performance reports, this will be considered as we develop both our oversight group and our integrated performance and assurance report.

6. Next Steps

Over the coming weeks and months, particularly in response to the final Lambeth Health and Care Covid Recovery Plan, and the development of our Delivery Alliance outcome frameworks, we will be:

- Setting up a working group to develop our integrated performance and assurance arrangements and to provide further detailed performance and assurance review. Further proposals to be brought back to the November Lambeth Together Strategic Board.
- Drawing on local authority and SEL CCG resources to develop an integrated assurance report for the Lambeth Board to ensure it provides a comprehensive picture of assurance against our key aims, performance indicators and measures of success.

- Provide a regular assurance report, and process updates, to keep the board sighted on key issues and to gather feedback to help shape the assurance report.

7. Recommendations

The Lambeth Together Strategic Board is asked to;

1. Note the proposals to further develop our Lambeth Together performance and assurance arrangements and reporting. We would aim to establish a single integrated assurance report over the remainder of the financial year coming months.
2. Note the current performance reporting information from London Borough of Lambeth, South East London CCG and Lambeth Living Well Network Alliance performance reports.