

APPENDIX 1
OVERVIEW AND SCRUTINY COMMITTEE
2020-21 WORK PROGRAMME

Date	Meeting type	Items/Topics
4 May 2020	<i>Special</i>	<ul style="list-style-type: none"> • Call In: HFL Delivery Plan and HFL Corporate Plan
19 May 2020	<i>Scheduled</i>	<ul style="list-style-type: none"> • Covid-19 Emergency Response
16 July 2020	<i>Scheduled</i>	<ul style="list-style-type: none"> • Budget / Climate Change <ul style="list-style-type: none"> - July Financial Planning Report - Climate Change Update
23 September 2020	<i>Scheduled</i>	<ul style="list-style-type: none"> • Economic Recovery (Provisional)
18 November 2020	<i>Scheduled</i>	<ul style="list-style-type: none"> • Health and Social Care (Provisional)
3 February 2021	<i>Scheduled</i>	<ul style="list-style-type: none"> • Budget (Provisional)
23 March 2021	<i>Scheduled</i>	<ul style="list-style-type: none"> • Crime and Disorder (Provisional)
26 May 2021	<i>Provisional</i>	<ul style="list-style-type: none"> • TBC

OUTSTANDING ITEMS

- Accessibility of Council Digital Services Commission: 2nd action plan update
- Jobs For All Commission: 2nd action plan update (provisionally Sept)
- Events Commission: 1st action plan update (provisionally Sept)

Scrutiny Commissions

(More information on current commissions is contained in the OSC work programme report)

Title/Proposal	Status	Co-Chairs/Lead Member(s)
Accessibility of Council Digital Services	<i>Concluded.</i> Final report presented to Cabinet in March 2018. First action plan update Jan 2019, second update delayed to late 2020 (TBC)	Former Cllr Marsha de Cordova & Cllr Christopher Wellbelove
Jobs For All	<i>Concluded.</i> Final report presented to Cabinet in June 2018. First action plan update March 2019, second update delayed to late 2020 (TBC)	Former Cllr Matt Parr & Cllr Mary Atkins
Maximising Benefits from Events	<i>Concluded.</i> Final report presented to Cabinet on 13 Jan 2020. Action plan updates provisionally scheduled for autumn 2020 and 2021.	Cllr Mary Atkins
Climate Change	<i>Scoping.</i>	TBC

Overview & Scrutiny Committee Action Monitoring

30 January 2019: Transport / Digital Accessibility

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To support the work being done to explore the feasibility of introducing a workplace parking levy in the borough and request to be kept updated throughout the evidence gathering and decision making process	Accepted	Work stream delayed due to Covid-19	TBC	Simon Phillips / Kieran Taylor	A
Draft Lambeth Transport Strategy	That the Transport Strategy be amended to include guidance on motorcycle parking provision and criteria for interested residents	-	This is covered by the Local Plan process. Amendments to the Local Plan have been drafted and will be subject to consultation in October 2020.	Oct 2020	Simon Phillips	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To request that a clearer distinction be made for people opting in to communications via MyLambeth between transaction-related information and council news, and ensure that such communications comply with the Council's data protection obligations	Accepted	2 parts: (i) Communications colleagues will be asked to immediately desist using the MyLambeth mailing list for items not relating to transaction. (ii) The upcoming MyLambeth replacement mailing list will be held separately from any promotional software or mailing lists, and the registration process will make this clear, while also providing an optional 'opt-in' on council news	Late 2020 TBC	Matt Cooper	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To request a further update on recommendation 17 (workplace assessments for new staff), specifically in relation to the new intake of councillors following the May 2018 local elections	Accepted		Late 2020 TBC	Wayne Chandai	A

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Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	Reinforcing recommendation 16, to urge officers to work with voluntary sector organisations and interest groups in the borough to monitor progress and provide feedback on digital development in Lambeth, via 'mystery shopping' and other means as appropriate	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	Late 2020 TBC	Matt Cooper	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To ensure the forthcoming Digital Strategy is accompanied by a comprehensive performance monitoring regime including appropriate KPIs in order that progress and achievement can be properly assessed	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	Late 2020 TBC	Matt Cooper	A

14 March 2019: Employment & Skills

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Labour Market Review	To request an evaluation of the Work and Health programme, including details of the numbers of people enrolled and outcomes secured by participants	Accepted	An independent evaluation of the Work and Health Programme has been commissioned by Central London Forward and is ongoing. Borough officers receive regular reports on the number of participants engaged in the programme and the outcomes achieved. Data from March 2018 to April 2020 shows that 961 Lambeth residents have started the programme (out of a central London total of 8,471). Of these, 224 have started a job with the vast majority (192) starting a job in the last 12 months, and 75% of those have so far sustained their job. Whilst these numbers are relatively positive, there is still capacity on the programme to support more Lambeth residents.	Complete	John Bennett	G

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			Council officers are working closely with Jobcentre Plus and the Work & Health Programme Provider (Ingeus) to further increase the number of participants on the programme. This is increasingly important given the sharp rise in unemployment following the economic impact of Covid-19.			
Jobs For All Scrutiny Commission	To commend the positive work that has been done in response to the commission's recommendations but to request that more data be included in the next update report in order to enable the committee to measure the success of the measures being taken	Accepted	A further update will be provided to the Committee at a future meeting tbc. Officers note the request for further data in the next update.	TBC	John Bennett	A
Jobs For All Scrutiny Commission	To request that the Council revisits the decision not to implement Local Multiplier 3 (cf recommendation 12) as a means of systematically measuring social value. At a minimum this should include an appropriate officer undertaking the training course referred to and conducting an evaluation of the benefits and drawbacks of introducing LM3		<p>Centre for Local Economic Strategies (CLES) have been retained to support developing the council's approach, including establishing a social value baseline from the council's largest existing contracts. CLES have considerable experience with LM3 including the first project in Swindon and provided briefing material for Procurement. The supplier survey for (B) included supply chain analysis to support this approach and generated some re-spend figures. We will explore whether to expand this to address employee spend.</p> <p>Lambeth is clearly a small geographical area and closely linked with neighbouring boroughs so any analysis would probably explore spend at three geographical levels: Lambeth; the South London Boroughs, Greater London.</p>	Completed	Rachel Willsher	G

6 June 2019: Homes for Lambeth / Borough Plan

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Borough Plan Review	That a greater focus is needed on supporting small businesses in the borough to grow, especially in areas not covered by Business Improvement Districts (BIDs), in order to support the aspiration that prosperity be spread throughout the borough. The committee notes that Cllr Irfan Mohammed, in his role as the Council's Business Champion, is undertaking work in this area and requests details of this, including how OSC Members may contribute	Accepted	The Borough Plan includes goals relating to sustainable economic growth in neighbourhoods throughout the borough, not just our town centres. The Plan recognises the importance of spreading prosperity and opportunity across the borough. The growth strategy (provisionally April 2020) will set out in more detail the approach we will take to increasing sustainable economic growth, including support for businesses.	April 2020	Chloe Bernard Grahame	A
Lambeth Borough Plan Review	That the Borough Plan should include meaningful and measurable KPIs for every outcome, presented in a hierarchical way using a dashboard system. In circumstances where a particular outcome is not deemed easily measurable there should nevertheless be some form of qualitative evaluation/commentary to evaluate progress	Accepted	The KPIs that monitor the achievement of the 20 goals in the Borough Plan have been reviewed and revised in readiness for reporting 2020/21. Every goal now has a small number of measureable KPIs with which to track progress. In addition, a new visualisation is being finalised, which will be in place for Q1. This will enable the user to view overall progress, before drilling down further to see performance by pillar, goal and individual KPI.	April 2020	Tim Weetman	G
Lambeth Borough Plan Review	That greater clarity is needed in the refreshed Borough Plan regarding which strategies are reported on where, as well as signposting to lower level KPIs. It is suggested a format similar to that used for the Risk Management reports received by Corporate Committee may be appropriate for this	Accepted	The refreshed Borough Plan was agreed by Cabinet on 27 July 2019. The Strategy & Communications Team have produced a list of strategies that have informed the refreshed	April 2020	Tim Weetman	G

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			<p>Borough Plan. In addition, Strategy & Communications are setting up a working group to review Council strategies to ensure that the link to the Borough Plan is clear and that they remain relevant in a post Covid-19 world.</p> <p>The Council's performance framework consists of three tiers of KPIs. Tier 1 tracks the achievement of the Borough Plan; Tier 2 are priority service KPIs; and Tier 3 service PIs. These lower level PIs are owned by directorates and are escalated when there are particular issues around longer-term performance and where action needs to be taken.</p>			
Lambeth Borough Plan Review	That the committee notes Council's motion of 23 January 2019 (as amended) regarding declaring a climate change emergency and believes that KPIs to support these aspirations should be developed and tracked for those departments involved in delivering outcomes (including contractors)	Accepted	<p>KPIs concerned with climate change are included in the broader basket of KPIs that monitor the achievement of the Borough Plan for 2020/21 where they align with Borough Plan goals.</p> <p>In addition, the council has published its corporate carbon reduction plan, setting out the actions it will take to reach our goal of carbon neutrality by 2030. We will publish a report annually to show our progress towards this goal.</p>	April 2020	Tim Weetman	G

17 September 2019: Contracts and Procurement

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Design of Housing Services After 2020	That the committee requests a report on lessons learned from the current contract term, particularly in relation to responsive repairs, including how it is proposed these lessons will be addressed in the new contract design	Accepted	Extension to April 2020 sought to allow for the final design of the DLO. This will allow for a more complete record of the learning which has been designed into the new contracts and direct delivery arrangements.	TBC – procurement paused/ extended due to Covid-19	Andrew Jacques	A
Design of Housing Services After 2020	That information be requested regarding the diversity of current engagement mechanisms (including demographics and tenure) and how this compares to the borough's population	Accepted	This information is being put together and will be reported. This will be updated to reflect the new membership. Proposed deadline: April 2020	TBC – procurement paused/ extended due to Covid-19	Andrew Jacques	A
Design of Housing Services After 2020	That the committee believes a strong contract management function is essential to deliver improved outcomes and drive value over time, and suggests that consideration be given to establishing a centralised team of specialists to carry this out	Accepted	The council has already created a centralised team that will provide contract scrutiny, cost management and governance oversight across all of the newly procured contracts – as well as the proposed DLO. There are a number of vacant roles in the centralised team that could take 4 – 5 months to fill – hence the request to extend the deadline. This will however still see the roles filled ahead of the new contracts and DLO commencing.	TBC – procurement paused/ extended due to Covid-19	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That further information be requested regarding how the new service design will support the Council's climate change ambitions and contribute to the Council's carbon neutrality target, particularly in relation to repairs and maintenance	Accepted	Extension requested because although resident services is setting out minimum carbon reduction requirements in its tender invites and method statements, bidding contractors are being tasked with presenting further carbon reduction solutions in their method statements – and these solutions will not be fully	TBC – procurement paused/ extended due to Covid-19	Darren Levy / Neil Euesden	A

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			known and form contractual obligations before April 2020.			
Design of Housing Services After 2020	That information be requested on the housing service restructure and how this will support and complement the new contractual arrangements while ensuring staff morale is not adversely affected	Accepted	The restructure will not be fully developed until April 2020 and there are some services still being designed that may require further tweaks to the clienting structures. Management is working with staff on how best to client the new delivery arrangements and no changes are being made without consultation. Training will also be provided where necessary.	TBC – procurement paused/ extended due to Covid-19	Darren Levy / Neil Euesden	A
Contract Management: Waste & Street Cleansing	That the committee seeks assurance that flexibility and responsiveness in relation to estate cleansing will be maintained once such services are rolled into the broader waste contract	Accepted	The specification is now clear on the specific services and areas to be covered by the new waste and cleansing contract. It incorporates flexible opportunities to develop partnership working and co-ordination with other service providers on estates.	TBC – procurement paused/ extended due to Covid-19	Doug Perry / Cormac Stokes	A
Contract Management: Waste & Street Cleansing	That action be taken to improve recycling rates on estates. This should include increased publicity which should focus on clarity and simplicity and should target landlords as well as residents. The committee requests a report back on estate recycling performance within 12 months	Accepted	Trials are currently being delivered on estates in advance of the commencement of the new contract and will continue as a means of developing optimum recycling opportunities. The specification provides for improved conditions of bin stores and containers in line with best practice	TBC – procurement paused/ extended due to Covid-19	Doug Perry / Cormac Stokes	A
Contract Management: Waste & Street Cleansing	That the information provided directly to residents and on the Council's website regarding reuse and recycling options (including bulky waste) be significantly enhanced as soon as practicable	Accepted	As part of our digital strategy and information requirements moving forward, we will be developing more effective and efficient sign posting mechanisms to cover a wide range or community, third sector and business initiatives to	Nov 2019	Doug Perry / Cormac Stokes	A

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			promote reuse and recycling. This has commenced and will be ongoing and continuously under review			
Contract Management: Waste & Street Cleansing	That the committee supports efforts to leverage maximum social value from the new waste contract and requests further details of agreed social value measures once the contract is awarded	Accepted	The specification has been developed to ensure enhance social value is delivered through the contract. This is reflected in a comprehensive approach to evaluating social value proposals through the Evaluation Framework	TBC – procurement paused/ extended due to Covid-19	Doug Perry / Cormac Stokes	A

13 November 2019: Budget

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Financial Planning Report 2019/20 to 2023/24	To request details of the forthcoming business rates revaluation and its effects for Lambeth, including expected mitigation, as soon as this information becomes available	Accepted	Dependent on central government timetable	TBC	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That all future budget reports should include a detailed analysis of the financial implications of the Council's climate emergency response	Accepted	To be monitored.	July 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That further detail be provided to the committee regarding the modelling work that has been done to assess options for the introduction of a voluntary contribution from residents. This should include information on forecast value, costs and governance arrangements as well as maintenance and distribution of the funds	Accepted	A decision report is scheduled for May 2020 setting out the options and proposal	May 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That the committee continues to be concerned at the pressures on adult social care and the potential effects of increased fees and charges on service users, and requests a future update on the extent to which the service is delivering positive outcomes and value for money in the face of these pressures	Accepted	TBC	TBC	Christina Thompson / Fiona Connolly	A

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Financial Planning Report 2019/20 to 2023/24	That the committee notes the reliance on income generation to meet the bulk of the savings set out and wishes to receive future updates on how these proposals are progressing against the stated targets	Accepted	Progress on savings delivery is reported in the quarterly Budget and Performance reports to Cabinet	July 2020	Christina Thompson	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That greater transparency and more effective communication is required regarding the Community Infrastructure Levy (CIL)		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That a clear set of criteria is needed regarding how CIL is allocated, with a particular focus on addressing identified need across the borough rather than just in the area(s) in which development takes place		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That more consultation with residents, businesses and ward councillors is required to develop the strategy, with measurable targets and outcomes developed with stakeholders		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That terms such as “affordable housing” need to be clearly defined in the strategy and all public documents		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That thorough environmental impact assessments be carried out for all individual development projects and decisions made, particularly in relation to how they will impact the Council’s response to the declaration of a climate emergency, and that this be referenced in the strategy		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That comparative data be referenced in the strategy wherever possible. This should include national employment figures and data on the economically inactive		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive	That the strategy should have a clearer focus on addressing disparities experienced by the borough’s BME,		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Opportunity Strategy	Portuguese, disabled and economically inactive communities					
Draft Sustainable Growth and Inclusive Opportunity Strategy	That there needs to be a more coherent strategy aimed at supporting small businesses, particularly those who are not part of Business Improvement Districts (e.g. because of geography). This should include identifying priority needs and best practice, and disseminating the latter across the borough		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That lessons learned reports be compiled for all major projects and that identified lessons be applied to future schemes		The recommendation is being considered and will be responded to in the final strategy.	TBC	Eleanor Purser / Sara Waller	A

30 January 2020: Crime and Disorder

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
2019 Safer Lambeth Partnership Scrutiny Report	That efforts be made to enhance Prevent training. This should include increasing the amount of proactive engagement and co-production, especially with the Muslim community. Consideration should also be given to a “train the trainer” scheme	Accepted	<p>The accredited training product from the Home Office that is used is currently being redeveloped, and we remain led to a significant degree by their direction on how Prevent training is developed. The HO will be contacted to identify any opportunities for communities to feed into this process and will disseminate any opportunities shared to local communities. However, CV19 will obviously have an impact on any form of engagement.</p> <p>There has been some concern around ‘train the trainer’ programmes in the past given the</p>	Completed	Kristian Aspinall	G

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			<p>sensitive nature of this training, as any mistakes made by inexperienced trainers could be used to misrepresent the programme in Lambeth and more widely. However, we have provided a number of sessions outlining how Prevent works to local faith communities and would be keen to expand that as face-to-face engagement restrictions due to CV19 ease.</p> <p>The team also offer free Prevent training to any Lambeth group that works with residents and would acknowledge that this is an offer that could be enhanced. The Prevent Project Officer (who joined the Community Safety Team in January 2020) has with the remit of engaging communities around the Prevent Agenda and will promote this training offer to community groups once the current COVID-19 situation is brought under control.</p> <p>Over the past few months the Prevent Project Officer has completed a mapping exercise of places of worship and has supported the Communications Team during the lockdown period by sending out updates regarding Government COVID-19 and Council COVID-19 support and recovery, in addition to Government advice around re-opening faith centres and</p>			

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>Government grant funding for security for Places of Worship.</p> <p>The Prevent Team wrote to faith communities in the wake of the Reading attack reassuring residents that we are mindful of the memories of the Streatham incident, we are working with Police and offering trauma counselling (signposting links) for those affected.</p> <p>The Prevent Team has supported the work of the Violence Against Women & Girls team to help share information on Domestic Violence support to communities during lockdown, including sourcing requests for translations into Urdu and Pashto.</p> <p>With regards to extending community engagement, this will take place through the Lambeth Made Safer Community Forums that will be established in each ward over the coming months. The forums will be chaired by the respective Ward member and provide an opportunity to build on community resilience, share community intelligence and develop shared responses.</p> <p>Invitations to the Prevent Advisory Group will be sent out in July with plans for the first meeting to take place in September 2020. The issue of co-developing a training</p>			

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			package will be added to the agenda.			
2019 Safer Lambeth Partnership Scrutiny Report	That the committee requests further details regarding the evidence base for the London Violence Reduction Unit programmes set to be rolled out in Lambeth schools from 2020, as well as evaluation/performance data for these programmes when this becomes available	Accepted	<p>The funding to support projects assisting young people with the transition from Primary to Secondary school has been released, but as a result of COVID-19 plans are having to change significantly.</p> <p>However, London Councils have awarded Tender a contract to deliver 10 workshops around Healthy Relationships https://tender.org.uk/what-we-do/schools-programme/funded-projects/. 10 workshops have been offered to Lambeth's schools: 2 delivered to secondary schools and 2 to primary schools and The Carers Hub pre-lockdown; workshops at 1 secondary school and 1 primary school postponed due to lockdown; 2 projects still available from September 2020.</p> <p>Additional information regarding this programme will be shared in future updates.</p>	Dec-20 Deadline to acknowledge restricted ability to deliver projects in schools due to COVID-19 lockdown regulations	Kristian Aspinall	A
2019 Safer Lambeth Partnership Scrutiny Report	That a flow diagram be provided to the committee setting out the various police monitoring groups which exist, locally and London-wide, including mechanisms to submit complaints and what residents could expect of these	Accepted	This information is currently being collated and will be shared with the committee once complete.	Sept-20	Ian Howells	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
2019 Safer Lambeth Partnership Scrutiny Report	To note the importance of providing consistent early support to young people at risk of violence and commend the work of St Giles Trust	N/A	N/A		N/A	N/A
2019 Safer Lambeth Partnership Scrutiny Report	That more clarity and communication is needed for stakeholders and the public regarding the role of the Police Independent Advisory Group	Accepted	<p>The IAG is chaired by Pastor Lorraine Jones. The group are there to advise the police on matters relating to police activity in Lambeth. The IAG will come out to major incidents, raise and advise on community issues and work with the police on local policy.</p> <p>Pastor Lorraine chaired the first IAG community meeting in December 2019, with the aim of being more transparent around the work of the group and to listen directly to community concerns. The IAG also has a Twitter page and will tweet messages regarding their role. Additional community meetings were planned but they have been put on hold due to COVID-19.</p>	Complete	Ian Howells	G
2019 Safer Lambeth Partnership Scrutiny Report	That performance data regarding the new noise service be shared with the committee as soon as it becomes available. This should include information on resident satisfaction	Accepted	<p>- Response delayed due to officer redeployment during Covid-19 emergency response.</p> <p>- December 2020 deadline to reflect:</p> <p>a. Impact of lockdown on staff deployment;</p> <p>b. When data will be able to be analysed, and</p> <p>c. Whether resident satisfaction is included in the type of information that is available.</p>	Dec-20	Nigel Lambert	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
2019 Safer Lambeth Partnership Scrutiny Report	That communication is needed with residents regarding how they can contribute to the CCTV review (for example, with regards to the siting of cameras)	Accepted	<p>Where we are only placing a camera temporarily the Council has to ensure that it has documented reasons for deployment and how long that deployment will be. If a camera is to be deployed on a permanent basis it is best practice to consult. The way that we are dealing with new deployments is that they are on a temporary basis to be reviewed in the next six months (hopefully by then the lockdown will ease).</p> <p>Processes are in place regarding the placement of rapid deployment cameras around the borough. We now ensure that they are placed for less than six months and the rationale for placement recorded and approved.</p> <p>With regards to community engagement / consultation, this has not been able to occur due to the impact of lockdown and social distancing brought about as a result of the COVID-19 pandemic.</p>	Dec-20 Deadline to acknowledge restricted ability to engage with communities due to COVID-19 lockdown regulations	Nigel Lambert	A
2019 Safer Lambeth Partnership Scrutiny Report	That the committee supports enforcement action against fly-tipping and requests that the numbers of fixed penalty notices issued be publicised	Accepted	<p>Fly Tipping is shared on the Council's social media outlets, but there is no fixed communications schedule. Information is also readily made available through FOIs.</p> <p>Over the 2019-20 financial year, 136 FPNs relating to Fly Tipping</p>	TBC	Nigel Lambert	A

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			were issued across Lambeth. 33 were issued for the same reason in Q1 of 2020-21.			
2019 Safer Lambeth Partnership Scrutiny Report	That a review of the success or otherwise of the Public Space Protection Order in operation on Westminster Bridge be carried out and reported back to the committee	Accepted	Due to the redeployment of staff resources during the Covid-19 lockdown operations relating to the PSPO on Westminster Bridge have been put on hold. Details of any future operations relating to this issue will be shared in due course. - December 2020 deadline to reflect: a. Impact of lockdown on staff deployment; b. Whether PSPO-related operations on and around Westminster will take place, and c. An opportunity to assess the impact and/or success of any operations.	Dec-20 Deadline to acknowledge restricted ability to deploy staff due to COVID-19 lockdown regulations	Nigel Lambert	A
2019 Safer Lambeth Partnership Scrutiny Report	That the committee notes the in-depth training carried out with regards to police stop and search procedures and requests that ongoing engagement with residents be carried out to inform and enhance the training, particularly with young people	Accepted	This is this being picked up through the Disrupt and Deter workstream. This specific work has been delayed due to the COVID-19 response. An evaluation of the impacts of stop and search during this period will be included in this work. Although the Lambeth Made Strategy is being published this summer the details for this specific project are still being developed and it is likely that the projects will not be delivered until lockdown is eased.	Dec-20	Ian Howells	A
2019 Safer Lambeth	That information regarding stop and search procedures should be shared with the mobile police units operating outside of Lambeth and coming into the borough	Accepted	There are local briefings to off-borough officers who come on to the BCU, but in some cases due		Ian Howells	G

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Partnership Scrutiny Report			to dynamic and fast moving situations this will not be possible. However, there are no S60's authorised on the BCU without a Superintendent's authority and approval.			
2019 Safer Lambeth Partnership Scrutiny Report	That the committee requests clarification regarding the Council's policy on fire safety in respect of balconies on estates, including how this has been (and will be) communicated, and timelines for any review of the policy	Accepted	The policy is expected to be available to share in July. The lockdown has not affected the implementation of the communications plan. As far as online social media presence is concerned, we have recently deployed fire safety informative tips and other details via twitter/London Fire Brigade and Lambeth website.	July 2020	Neil Euesden	A
2019 Safer Lambeth Partnership Scrutiny Report	That the committee supports the aim of maximising the number of fire safety home visits to vulnerable individuals in the borough, including through referrals from professionals most likely to visit the homes in question, and requests further information about what is being done to achieve this, together with any related data	Accepted	The Fire Service Borough Commander has presented to the GP safeguarding forum on two separate occasions and they have agreed that this information/ training should be delivered to those who go into the community (care workers, district nurses etc). Training is being offered to this group of people so that they can recognise the vulnerable and most at risk and know how to refer them. An MOU is also being developed with the Safeguarding team with regards to sharing the information on vulnerable adults. As of March 2020, the Brigade have stood down their visits due to Covid-19. However, if the person/people are of a high risk, then the visit still may go ahead.	Dec-20 Deadline to acknowledge restricted ability to engage with communities due to COVID-19 lockdown regulations	Neil Euesden	A

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			<p>This will depend on what is the risk, whether they are self-isolating etc. Any visits that take place at the moment are contacted by the station to qualify the risk to themselves and the firefighter.</p> <p>July update: At the moment the LFB is still operating a severely restricted forward-facing Community Fire Safety programme with regards to Home Fire Safety Visits. The LFB still visit those that are deemed as most vulnerable or in imminent risk of fire and they will be screened prior to a visit taking place. The LFB is working towards how it can increase the capacity of visits within the borough (and London as a whole), however they are awaiting guidance from the National Fire Chiefs Council and government as to how this can be achieved whilst keeping both crews and the public safe.</p>			
2019 Safer Lambeth Partnership Scrutiny Report	That the information on Prevent delivery in Lambeth education settings (Appendix 2) be noted but that further information be requested regarding the views of pupils involved	Accepted	An evaluation report on some of our projects with young people will be made available. The Prevent Education Officer can use evaluation forms for future teaching sessions with young people in 2020-21. However these sessions are usually bespoke and specific to each setting, so it would not be possible to provide a full report in the way we have with the teacher training. However, we can provide	Completed	Kristian Aspinall	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>some qualitative feedback from students.</p> <p>July update: No class-based activity has been delivered during the COVID-19 lockdown. Feedback for 2020-21 can be produced after April 2021, as we will not be expecting our providers to produce evaluation reports every term.</p>			
2019 Safer Lambeth Partnership Scrutiny Report	That the committee is concerned at the effectiveness of Pupil Referral Units (PRUs) and the risks of pupils attending PRUs being drawn into gang activity, and wishes to refer this issue on to the Children's Services Scrutiny Sub-Committee for further consideration	TBC		TBC	CSSC	A

19 May 2020: Council Response to Covid-19

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Council Response to Covid-19	That the committee seeks reassurance regarding safety in schools when they reopen more widely to pupils and that communications to residents on this seek to address parental anxiety		To be picked up via Children's Services Scrutiny Sub-Committee	June 2020	Merlin Joseph	
Council Response to Covid-19	That good practice guidance be developed with schools to help to assess and rectify issues with children lacking appropriate internet access for effective remote learning		To be picked up via Children's Services Scrutiny Sub-Committee		Merlin Joseph	
Council Response to Covid-19	That schools gather data on pupils' loss of learning over the period of school closures and that catch up packages be developed to address this		To be picked up via Children's Services Scrutiny Sub-Committee	Summer 2020	Merlin Joseph	
Council Response to Covid-19	That the experiences of the borough's most vulnerable children, including children looked after, be captured,		To be picked up via Children's Services Scrutiny Sub-Committee		Merlin Joseph	

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	reported back to the committee, and used to inform planning for potential further peaks in virus transmission					
Council Response to Covid-19	That a lessons learned report on the Council's response to the Covid-19 emergency, addressing areas of strength and weakness, be compiled and shared with the committee	Accepted	The council will be publishing a new and updated report on our response to the COVID-19 pandemic, which will include key lessons learned, as part of its work as we move into the Recovery phase. This will include MTFs, capital investment strategy and New Beginnings and an assessment of the data from the resident Pulse survey (2000 residents).	End July 2020	Andrew Travers/ Paul Bates	A
Council Response to Covid-19	That the Council seeks to ensure that everything possible is done to maintain a strong community support infrastructure, including promoting joint working between residents' associations, mutual aid groups and voluntary sector organisations	Accepted	See above, which will include transitioning the current food offer and wider work with VCS as we look at re-setting the relationship between Lambeth council and the VCS.	Autumn 2020	Andrew Travers/ Paul Bates	A
Council Response to Covid-19	That a focus be placed on mechanisms to support residents experiencing food poverty in the borough	Accepted	There is significant support in place via the council and VCS organisations supporting vulnerable people to access food and other forms of support. This has been in place since the 23 rd March and continues.		Andrew Travers/ Fiona Connolly	A
Council Response to Covid-19	That support be maintained to residents who are required to shield as the initial crisis period eases	Accepted	Government Guidance has been published which advises that for those individuals who are shielding currently Gov support comes to an end from the 1 st August. The Council with other partners will continue to support individuals who are vulnerable and the helpline that has been established since COVID will remain in place		Andrew Travers/ Fiona Connolly	A

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Council Response to Covid-19	That communications regarding Covid-19 and how residents can access help continue to be reiterated, especially for older and digitally excluded residents	Approved	Since the OSC meeting, which included good suggestions from Members on ensuring continued good comms and engagement techniques, the council has received the final set of data from our C19 Pulse survey, which will enable us to have a better understanding of the right comms channels to use, what languages we need to cover and how we blend new and existing communications and engagement channels together. This will form the basis of a new Lambeth council Communications, Engagement and Participation Strategy.	Autumn 2020	Andrew Travers/ Paul Bates	A
Council Response to Covid-19	That pastoral support be maintained for staff, including signposting to mental health services	Accepted	Both internal HR support and external support for staff are in place and working effectively. The Council has seen a reduction in sickness rates since March 2020 including mental health-related illness.		Andrew Travers/ Dean Shoesmith	G
Council Response to Covid-19	That flexibility with regards to home working be continued as restrictions begin to lift, and that members of staff whose circumstances make them particularly vulnerable to the pandemic be given an offer to work from home permanently	Accepted	The Council's default position remains that staff should work from home. Staff with underlying health conditions are receiving individual risk assessment and occupational health support as appropriate.		Andrew Travers/ Dean Shoesmith	G
Council Response to Covid-19	That further work be done to establish how vacant space and additional space requirements be identified and connected to support changes in working practices in Lambeth	Accepted	Project Work to commence to consolidate all information including: location, facilities available, current usage, associated budgets etc	TBC	Andrew Travers/ Neil Euesden	A
Council Response to Covid-19	That Trade Unions be formally involved in any suggested changes to working practices		Meetings with trade unions are currently scheduled twice per week to consult them on Covid-19		Andrew Travers/	G

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			issues including any changes to working practices		Dean Shoemith	
Council Response to Covid-19	That the committee expresses its gratitude to the Communications Team for their excellent work during the Covid-19 emergency, particularly in relation to keeping councillors informed	-	-	-	-	-
Council Response to Covid-19	That work be done with residents' associations to ensure printed communications reach all residents, particularly in properties with communal door fob access	Accepted	<p>Following some distribution issues with initial editions of printed matter information (e.g. Lambeth Talk) work was carried out by the Strategy & Communications team to ensure better partnership working with borough housing associations, TRAs and Residents Services staff on delivery issues.</p> <p>A new Royal Mail-driven approach has been put in place which has significantly reduced any delivery issues and ensures almost 100% coverage of printed matter, which is so important for older people and others who do not have digital access.</p>	Completed	Paul Bates	G
Council Response to Covid-19	That the importance of consistent messaging across all media be highlighted and that an evaluation of the effectiveness of Covid-19 communications be conducted and reported back to the committee	Approved	A wide evaluation of our C19 communications response will take place as part of the development of a new Communications, Engagement and Participation strategy. The data from the C19 Pulse survey, which includes resident evaluation of our communications approach and effectiveness/use of channels will help inform this.	Autumn 2020	Paul Bates	A
Council Response to Covid-19	That further clarification and training be provided to members of the committee regarding decision making processes and responsibilities in Lambeth, including emergency arrangements	Accepted	To be carried out as part of scrutiny member induction session	July 2020	Alison McKane / Gary O'Key	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Council Response to Covid-19	That tackling anti-social behaviour, particularly on housing estates, be prioritised, and that liaison be strengthened between the police and enforcement officers	Accepted	<p>Housing recognise that working with our partners (Police, PPARS, ASC, Community mental Health, etc.) is key to successful resolution of case work.</p> <p>Whilst C-19 has created difficulties for the Tenancy Enforcement team in terms of installing noise recorders and visiting residents in their homes, tackling ASB remains a high priority for Housing. Since the beginning of April 2020 the team has received 383 new cases. To manage these cases over 600 early intervention actions have been taken including 73 warnings, 31 referrals to the Police and 6 referrals to Mediation. Due to Courts not operating at capacity, enforcement action has proven complicated, but the team has had a number of significant successes including 5 injunctions and a closure order.</p> <p>The Team are currently working closely with partners, in particular PPARS and the Police, to minimise the risk and impact of unlicensed music events on our estates.</p>		Neil Euesden	A
Council Response to Covid-19	That a review of the policy on evictions be conducted and reported back to the committee, including a summary of the views of key housing association partners and clarity on the commitment that no evictions would take place “during the pandemic”		<p>In respect of tenancies, we continue to follow Government direction on the suspension of new evictions until 23 August.</p> <p>This means that we are not applying for any new warrants, and we have not rescheduled any evictions which were cancelled</p>		Neil Euesden	A

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			due to COVID19. As a result, we do expect to see arrears continue to increase on these types of cases and also on those where we have exhausted all avenues of collection and warrants are the next stage. In terms of possession cases, we can continue with those cases that are still being listed at Court, and we can send through any new applications.			
OSC Work Programme	That the following agenda be agreed for the OSC meeting scheduled for 9 July 2020: <ul style="list-style-type: none"> - July Financial Planning Report - Update on the Council's response to the climate emergency in light of Covid-19 	Accepted	July meeting agenda confirmed as per resolution	July 2020	Gary O'Key	G
OSC Work Programme	That the following topics be considered by the committee when planning its future work programme: <ul style="list-style-type: none"> - The impact of the emergency transport programme and how this would be taken forward - Poverty in the borough - Changing work patterns in town centres and commercial spaces and the potential impact with regards to housing 	Accepted	Suggestions to be fed into work programming discussions as part of scrutiny member induction session and then tracked, prioritised and scheduled as appropriate	July 2020 / Ongoing	Gary O'Key	A
OSC Work Programme	That the Senior Democratic Services Officer contact committee members by email outside the meeting to invite further suggestions	Accepted	Further work programming discussions to be held as part of member induction session	July 2020	Gary O'Key	A