

APPENDIX 1
OVERVIEW AND SCRUTINY COMMITTEE
2019-20 WORK PROGRAMME

Date	Meeting type	Items/Topics
6 June 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Homes for Lambeth <ul style="list-style-type: none"> - Homes for Lambeth Update - Borough Plan Update
10 July 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Health & Social Care <ul style="list-style-type: none"> - Lambeth Together - Adult Social Care - Annual Public Health Report
17 Sept 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Contracts & Procurement <ul style="list-style-type: none"> - Design of Housing Services After 2020 - Contract Management: Waste and Street Cleansing
13 Nov 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Budget <ul style="list-style-type: none"> - November Finance Planning and Medium Term Strategy Report 2019 to 2024 - Draft Growth Strategy - Events Scrutiny Commission Draft Report
30 Jan 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Crime and Disorder <ul style="list-style-type: none"> - Safer Lambeth Partnership Performance and Priorities - Lambeth Hospital Redevelopment (Provisional)
26 March 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Homes for Lambeth Update inc Business Plan (Provisional)

OUTSTANDING ITEMS

- Jobs For All Commission: 2nd action plan update due March 2020
- Accessibility of Council Digital Services Commission: 2nd action plan update due July 2020
- Events Commission: 1st action plan update due July 2020

Scrutiny Commissions

(More information on current commissions is contained in the OSC work programme report)

Title/Proposal	Status	Co-Chairs/Lead Member(s)
Joint Health Overview & Scrutiny Committee 'Our Healthier South East London'	<i>In progress.</i>	Cllr Danny Adilypour & Cllr Philip Normal
Jobs For All	<i>Concluded.</i> Final report presented to Cabinet in June 2018. First action plan update March 2019; second update early 2020	Former Cllr Matt Parr & Cllr Mary Atkins
Accessibility of Council Digital Services	<i>Concluded.</i> Final report presented to Cabinet in March 2018. First action plan update 30 Jan 2019, second update early 2020	Former Cllr Marsha de Cordova & Cllr Christopher Wellbelove
Maximising Benefits from Events	<i>Concluded.</i> Final report presented to Cabinet on 13 Jan 2020. Action plan updates provisionally scheduled for July 2020 and July 2021.	Cllr Mary Atkins
Climate Change	<i>Scoping.</i>	TBC

Overview & Scrutiny Committee Action Monitoring

30 January 2019: Transport / Digital Accessibility

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To note and endorse the focus in the Transport Strategy on areas of high deprivation and urge officers to actively explore innovative solutions regarding bike storage, particularly for children (for example, by using/converting old pram sheds)	Accepted	<p>The locations chosen for new cycle hangars remain prioritised according only to the number of requests that the council has received. Places in on-street cycle-hangars remain fixed-price, regardless of where they are, or whether the space is to store a child's or adult's cycle. A trial of heavily subsidising the parking of children's bikes in cycle-hangars started in June 2019 (info on which has been circulated to members). A new policy on cycle parking on the council's Housing estates is scheduled to be considered by the Cabinet Member on June 2019.</p> <p>Furthermore the school travel team have trialled a project installing children's hangers on estates. The use of these hangars is controlled by local schools who have pools of bikes to lend for short to long term periods.</p>	Completed	Andrew Burton / Suzy Harrison	G
Draft Lambeth Transport Strategy	To endorse efforts to tackle rat running and reduce traffic and pollution around schools, and request sight of the Transport Strategy Implementation Plan when this becomes available to see more detail on how these and other measures are to be taken forward	Accepted	<p>Transport Strategy Implementation Plan (TSIP) now published: https://www.lambeth.gov.uk/sites/default/files/201947%20Lambeth%20Implementation%20Plan%202019%20FINAL.pdf</p>	Complete	Simon Phillips / Andrew Burton	G
Draft Lambeth Transport Strategy	To ensure that a robust framework is put in place for monitoring progress against the Transport Strategy objectives and associated Implementation Plan, to include targets for emissions and carbon neutrality	Accepted	<p>TSIP published: https://www.lambeth.gov.uk/sites/default/files/201947%20Lambeth%20Implementation%20Plan%202019%20FINAL.pdf</p>	Complete	Simon Phillips	G

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Draft Lambeth Transport Strategy	To support the work being done to explore the feasibility of introducing a workplace parking levy in the borough and request to be kept updated throughout the evidence gathering and decision making process	Accepted	Officers are working with TfL and other boroughs to identify survey requirements. Subject to funding, these to take place by March 2020.	March 2020	Simon Phillips	A
Draft Lambeth Transport Strategy	To express concern at the potential effect of the Ultra-Low Emission Zone (ULEZ) on low income groups and request further information regarding the detail of the scheme, including any accompanying impact assessments, as and when obtained from Transport for London	Accepted	Officers met with TfL recently and they have confirmed that a scrappage scheme, targeted at low income car user is in place and available to Lambeth residents and businesses.	Complete	Simon Phillips	G
Draft Lambeth Transport Strategy	To ensure that the business community is consulted on impacts to small businesses of the ULEZ	-	Action for TfL			
Draft Lambeth Transport Strategy	That the Transport Strategy be amended to include guidance on motorcycle parking provision and criteria for interested residents	-	This is covered by the Local Plan process. Amendments to the Local Plan have been drafted and will be subject to consultation in October 2020.	Oct 2020	Simon Phillips	A
Equality Streets Scrutiny Commission Action Plan Update	To endorse the work being done to combine and broaden enforcement functions and request that the outcomes/learning from the two week pilot referred to be shared with the committee when available	Accepted	Our enforcement provider, APCOA, are now delivering a broader range of enforcement functions.	Dec 2019	Neil Fenton	A
Equality Streets Scrutiny Commission Action Plan Update	To urge officers to take measures to increase awareness of the scope and parameters of the enforcement service. This should include clear guidance on the council's website regarding enforcement functions, processes and appeal procedures	Accepted	Plans to improve guidance on the website have been incorporated into our 2019/2020 Service Plan	Ongoing	Neil Fenton	A
Equality Streets Scrutiny Commission Action Plan Update	To note and welcome the intention to step up enforcement of engine idling and to ensure council officers and contractors lead by example in this regard	Accepted	This work forms part of our 2019/2020 Service Plan. Work has already begun to look at how council officers and contractors can lead by example by looking at staff parking and CCTV operations	Mar 2020	Neil Fenton	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To request that a clearer distinction be made for people opting in to communications via MyLambeth between transaction-related information and council news, and ensure that such communications comply with the Council's data protection obligations	Accepted	2 parts: (i) Communications colleagues will be asked to immediately desist using the MyLambeth mailing list for items not relating to transaction.	July 2020	Matt Cooper	A

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			(ii) The upcoming MyLambeth replacement mailing list will be held separately from any promotional software or mailing lists, and the registration process will make this clear, while also providing an optional 'opt-in' on council news			
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To request a further update on recommendation 17 (workplace assessments for new staff), specifically in relation to the new intake of councillors following the May 2018 local elections	Accepted		July 2020	Wayne Chandai	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	Reinforcing recommendation 16, to urge officers to work with voluntary sector organisations and interest groups in the borough to monitor progress and provide feedback on digital development in Lambeth, via 'mystery shopping' and other means as appropriate	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	July 2020	Matt Cooper	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To ensure the forthcoming Digital Strategy is accompanied by a comprehensive performance monitoring regime including appropriate KPIs in order that progress and achievement can be properly assessed	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	July2020	Matt Cooper	A

14 March 2019: Employment & Skills

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Labour Market Review	To request an evaluation of the Work and Health programme, including details of the numbers of people enrolled and outcomes secured by participants	Accepted	An independent evaluation of the Work and Health Programme has been commissioned by Central London Forward. Interim findings from this evaluation are not expected until at least March 2020 but can be shared with the Committee when available. In the	March 2020	John Bennett	A

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			meantime, officers continue to monitor the performance data from the programme to ensure targets are being met. Otherwise there are no resources currently available to gather more in-depth evidence on this topic at a borough level, and the council will need to draw on information available from regional and national sources.			
Jobs For All Scrutiny Commission	To commend the positive work that has been done in response to the commission's recommendations but to request that more data be included in the next update report in order to enable the committee to measure the success of the measures being taken	Accepted	A further update will be provided to the Committee at the meeting in March 2020. Officers note the request for further data in the next update.	March 2020	John Bennett	A
Jobs For All Scrutiny Commission	To request that the Council revisits the decision not to implement Local Multiplier 3 (cf recommendation 12) as a means of systematically measuring social value. At a minimum this should include an appropriate officer undertaking the training course referred to and conducting an evaluation of the benefits and drawbacks of introducing LM3		This request was discussed with the Cabinet Member and agreed initial step to adopt the Responsible Procurement policy as soon as possible and then monitor. The 13/5/19 Responsible Procurement Cabinet report was specifically updated to state: <i>"2.7 Progress against the priorities will be monitored and reviewed regularly to ensure progress. The Council will also continue to monitor developments around responsible procurement Including alternative approaches to defining and measuring social value and will develop Lambeth's Responsible Procurement Policy and approach in line with the Council's Borough Plan and with best practice."</i>	April 2020	Rachel Willsher	A

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Homes for Lambeth Review	That the need for robust ongoing scrutiny and oversight of Homes for Lambeth as it continues to evolve be highlighted. This should include future reports back to OSC (as and when requested by the committee) and regular reports to Corporate Committee regarding audit, risk management approach and risk monitoring	Accepted	There are a number of agreed controls: From next year (2020), there will be a 10-year delivery plan prepared by the Council, setting out the requirements for new homes and all added value deliverables from HfL. An updated Plan will be subject to council approval each year. The HfL Business Plan sets out how HfL will support the council delivery plan. The Business Plan is reviewed by the Ownership and Stewardship Panel and approved annually by cabinet. Oversight of the programme delivered by HfL will also be part of the quarterly reports to the Cabinet.	March 2020	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That HfL conduct regular audits of how other comparable boroughs' wholly owned companies are performing and use this to inform future decisions on HfL's structure and ways of working. It is suggested that this happens annually	Accepted	This could be dealt with in two ways – 1. By the council asking HfL to benchmark progress with other WOS or 2. the information on other WOS mentioned in the O & S report in June be provided once a year with commentary from HfL. Homes for Lambeth is currently building informal links with similar companies to share best practise and learn from the experiences of other companies.	HfL Business Plan (March 2020)	Sandra Roebuck	A
Homes for Lambeth Review	That robust project management arrangements are essential for HfL to perform to an acceptable standard. This should include regular meetings of project management teams (which should involve managers of each strand of the project) as well as a steering group for the whole HfL programme to monitor divergence from		An officer level Joint Approval Board is being created which meets monthly to oversee the programme delivery at an operational level. This is supported by a set of processes that cover projects through the			A

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	plans and approve corrective action. This should be reported on annually	Accepted	lifecycle from inception to handover. The joint approval board will make recommendations on programme changes and oversee corrective action should there be programme slippage. HfL has put in place appropriate management and oversight arrangements via both the Board and team structure. HfL also provide performance and information reports into the council structures such as; Ownership and Stewardship Panel, relevant Cabinet Member Briefings, Management Board and ad-hoc meetings with the senior council officers.	Ongoing	Eleanor Purser / Sara Waller	
Homes for Lambeth Review	That the committee has concerns regarding the independence of the Ownership and Stewardship Panel as it currently operates, and recommends either that this be changed to ensure residents and opposition councillors are represented, or that a separate body be established which satisfies this requirement, within six months	Accepted	There is a place for a resident representative on the Ownership and Stewardship Panel, although currently no structure exists for selecting that representative. However, the Council and HfL are looking at options for strengthening the engagement of residents and ward councillors (including opposition councillors); to include arrangements for selecting a resident representative to the Ownership and Stewardship Panel. These arrangements will be implemented by the end of the year. The Ownership and Stewardship Panel is a sub-group of Cabinet and it would not be appropriate for a sub-group of Cabinet to include opposition members.	Dec 2019	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That there should be more resident representation (including both tenants and leaseholders) on the HfL Board and that the rationale for council officers sitting on the Board should be independently reviewed, with a view		HfL's board structure has been agreed with the council who is the sole shareholder. Residents and the public are also represented			R

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	to appointing independent advisors in their place if necessary	Rejected	via elected member of the board of HFL Group. There is also a space for a resident member of the councils Ownership and Stewardship panel. The Council and HfL are looking at options for strengthening the engagement of residents and ward councillors. This will include how HFL Homes residents can engage with the board. Progress will be reported upon in the HFL Business Plan.	HFL Business Plan (March 2020)	Paul Simpson	
Homes for Lambeth Review	That HfL should aim to support Looked After Children by contributing to the supply of housing options including semi-independent living accommodation, as well as looking to provide suitable accommodation for foster families where appropriate	Accepted	The early programme of council rent homes will be utilised for decants from the 6 regeneration estates. As part of the council's commissioning role into the future there will be an opportunity to consider how to address other housing needs within the borough. A specific Social inclusion workstream is being developed as part of the HfL Business Plan. It is currently being scoped and will come forward for approval in March 2020.	Ongoing	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That the committee notes the intention of HfL to "reduce inequality through the creation of 50 apprenticeships/job opportunities for local people through the lifecycle of the programme" (para. 2.58) and requests that a particular focus be placed on care leavers	Accepted	HFL will look at how this goal will be met by working in partnership with its contractors and suppliers. This will form part of the Social Inclusion workstream.	Ongoing	Paul Simpson	A
Homes for Lambeth Review	That environmental impact assessments should be carried out for each project including the anticipated impact on carbon emissions or demolition and construction, in relation to the Borough's policy of becoming carbon neutral by 2030. These should be kept up to date and published, and reported on in the HfL annual report		As required by planning policy, we will carry out EIA on the six estates to be rebuilt. HFL issue Design Standards to all their consultants as the minimum standards and			A

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		Accepted	<p>expectations. They require the consultant and build teams to comply with the following: -</p> <ul style="list-style-type: none"> - All homes must satisfy the London Plan Policy on Sustainable Design - Developments should be designed in accordance with the London Plan Energy Hierarchy, achieving the largest proportion of carbon reductions through design efficiencies (including Fabric First) rather than carbon offset to achieve zero carbon -Take a Fabric First approach on all new developments. -Before choosing a heating system consider future proofing in terms of fuel choice and fuel selection -Determine the most suitable low or zero carbon technology - Achieve “Full Fabric Energy Efficiency Standards (FEES) on average, 39 KWh/m2/yr for apartments 	Ongoing	Paul Simpson	
Homes for Lambeth Review	That HfL ensures comprehensive measures are put in place to ensure the impacts on those living on estates undergoing regeneration (particularly the most vulnerable residents) are minimised, especially with regards to physical and mental health. This should be regularly monitored by the Equalities Impact Assessment (EIA) process (noting that Lambeth includes Health as a specific	Accepted	Health and well-being is a specific work stream in the HfL Business Plan – this is being scoped during the Autumn and will come forward for approval in March 2020.	HFL Business Plan (March 2020)	Paul Simpson	A

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	characteristic in its EIA template), and reported on in the HfL annual report					
Homes for Lambeth Review	That the committee requests a further update on Homes for Lambeth in the coming months, provisionally in December 2019. This should include details of how the company structure has evolved, how projects are progressing and how HfL is performing against its KPIs (including on social value initiatives such as apprenticeships – see also rec 7)	Accepted	This could be done effectively as part of the approval process for the 10-year Delivery Plan and the HfL Business Plan. December is a good provisional date for this.	HfL Business Plan (March 2020)	Eleanor Purser / Sara Waller	A
Lambeth Borough Plan Review	That a greater focus is needed on supporting small businesses in the borough to grow, especially in areas not covered by Business Improvement Districts (BIDs), in order to support the aspiration that prosperity be spread throughout the borough. The committee notes that Cllr Irfan Mohammed, in his role as the Council's Business Champion, is undertaking work in this area and requests details of this, including how OSC Members may contribute	Accepted	The Borough Plan includes goals relating to sustainable economic growth in neighbourhoods throughout the borough, not just our town centres. The Plan recognises the importance of spreading prosperity and opportunity across the borough. The growth strategy (provisionally April 2020) will set out in more detail the approach we will take to increasing sustainable economic growth, including support for businesses.	April 2020	Chloe Bernard Grahame	A
Lambeth Borough Plan Review	That, in light of the current national political uncertainty, the committee notes its concern regarding the potential effects on the borough of a No Deal Brexit, particularly with regards to employment, jobs and wages, and requests further details on the work going on in the organisation to prepare for such an eventuality		Chair agreed that no formal report be requested due to the pace of events but that relevant information be circulated to Members	Completed	Gary O'Key	G
Lambeth Borough Plan Review	That the Borough Plan should include meaningful and measurable KPIs for every outcome, presented in a hierarchical way using a dashboard system. In circumstances where a particular outcome is not deemed easily measurable there should nevertheless be some form of qualitative evaluation/commentary to evaluate progress	Accepted	Work is in progress to develop a new visualisation of the current Key Performance Indicators to track the delivery of goals in the 2019/20 Borough Plan. A prototype is to be used as part of the Quarter 2 Performance & Budget report to Cabinet. The visualisation enables the user to view the overall performance of the Borough Plan, before drilling down further to see performance against pillars, goals and then individual KPIs. Work to review and revise the KPIs that track the	April 2020	Tim Weetman	A

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			achievement of the goals in the Borough Plan is happening in tandem and will be concluded in readiness for reporting in 2020/21.			
Lambeth Borough Plan Review	That greater clarity is needed in the refreshed Borough Plan regarding which strategies are reported on where, as well as signposting to lower level KPIs. It is suggested a format similar to that used for the Risk Management reports received by Corporate Committee may be appropriate for this	Accepted	The Strategy & Communications Team have produced a list of strategies that inform the Borough Plan. Work to review and revise the KPIs that track the achievement of the goals in the Borough Plan will be concluded in readiness for reporting in 2020/21. Lower level priority KPIs can be found as part of the quarterly Budget & Performance report.	April 2020	Tim Weetman	A
Lambeth Borough Plan Review	That the committee notes Council's motion of 23 January 2019 (as amended) regarding declaring a climate change emergency and believes that KPIs to support these aspirations should be developed and tracked for those departments involved in delivering outcomes (including contractors)	Accepted	The identification of KPIs concerned with climate change will be included in broader work to revise the Borough Plan KPIs, where they align with Borough Plan goals. In addition, a climate change programme is in the process of being initiated, led by Sustainable Growth & Opportunity. Appropriate KPIs will be devised as part of this programme.	April 2020	Tim Weetman	A
Lambeth Borough Plan Review	That an update be requested from the Deputy Leader of the Council (Environment and Clean Air) on potential plans for a Citizens' Assembly to support the Council motion referred to in (V) above, including timescales	Accepted	The requested information is contained within the report Lambeth's Response to the Climate Crisis	Completed	Nick McCoy	G
OSC Work Programme	That the decision made by the previous committee on 14 March regarding the 3 October meeting provisionally being themed around contracts (specifically on Housing and Environment) be confirmed	Accepted	Meeting moved to 17 September. Agenda focused on contracts and procurement (housing/environment)	Completed	Gary O'Key	G
OSC Work Programme	That an item on preparedness for a No Deal Brexit be considered to come to the committee on 3 October, depending on national developments in the intervening period	Accepted	Chair agreed that no formal report be requested due to the pace of events but that relevant	Completed	Gary O'Key	G

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			information be circulated to Members			
OSC Work Programme	That the committee considers requesting an update report on Homes for Lambeth at the December meeting (see also item 4, rec 10)	Accepted	Discussions ongoing with officers as to timing of HfL follow up report – provisionally March 2020	March 2020	Gary O'Key	A

10 July 2019: Health & Adult Social Care

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Procurement of Pathology Services	That the concerns raised about the procurement of Pathology Services in South East London be referred to the Our Healthier South East London Joint Health Overview and Scrutiny Committee.	Accepted	This item was considered as a specific item at the JOSOC. The Vice Chair with responsibility for health made representations in line with those made at OSC.	22 July 2019	Sam Bailey	G
Lambeth Together Update	That the objectives and principles of Lambeth Together, including the neighbourhood based approach to care and its commitment to reduce health inequalities and improve the outcomes for residents at every stage of need, are endorsed.	Accepted	N/A	N/A	N/A	N/A
Lambeth Together Update	That members are kept informed of the models to be used in the development of the neighbourhood based care approach; with a focus on how residents and councillors can use local knowledge to inform developments including the different health and social care models to be used.	Accepted	In the remainder of 2019-20 a number of neighbourhood-based test and learns will be developed and relevant ward members will be engaged in those developments. The Lambeth Health and Wellbeing Collaborative has been established to lead on that work.	N/A	Fiona Connolly	G
Lambeth Together Update	That long term quality data, including performance indicators with appropriate baselines, is gathered on outcomes for service users to evidence interventions that work.	Accepted	An Outcomes Development Group has been tasked with ensuring that short, medium and long-term measures against which the programme and its constituent parts can be measured are put in place.	TBC	Fiona Connolly	A
Lambeth Together Update	That Lambeth Together keep the effectiveness of the oversight of patient care under review.	Accepted	Improved experience of care for patients is one of the quadruple aims of Lambeth Together. Healthwatch Lambeth ensures	N/A	Fiona Connolly	G

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			local people's voices count when it comes to shaping and improving local health and care services and they are a key part of the governance of Lambeth Together			
Lambeth Together Update	That Budget performance for Lambeth Together be reported to Scrutiny on a regular basis.	Accepted	Annual OSC budget meeting took place on 13 November	Ongoing	Fiona Connolly	A
Lambeth Together Update	That Lambeth Together continue to identify, and seek to remove, the barriers that black and other communities face in accessing appropriate healthcare and support.	Accepted	An equalities impact assessment for Lambeth Together is under development. The objective of Lambeth Together is to improve health and wellbeing and reduce inequality for people in Lambeth and the programme will continue to work with its partners, including Black Thrive, to address the health inequalities of Lambeth's black communities.	Nov 2019 (EIA)	Fiona Connolly	A
Lambeth Together Update	That ways of ensuring service users have greater control over their own care are implemented and monitored through user feedback in order to avoid budget shunts in the integrated health and care system.	Accepted	Careful financial planning and monitoring will be undertaken to ensure that budget shunts do not take place. The purpose of an integrated care system, and Lambeth's alliancing approach, are designed to reduce the risk of budget shunts as all elements of the health and care system will be working towards a collective set of outcomes.	Ongoing	Fiona Connolly	A
Lambeth Adult Social Care Assurance Report	That more information is gathered on informal carers, their needs and the risks they face to ensure that they are better supported in their role.	Accepted	We have developed a Carers passport. Carers Passport schemes offer a means to identify a far greater number of carers, and most crucially connect them to the information and support that can improve their quality of life. Info circulated to Members 02/09/19.	Complete	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That an update be provided to members on Deprivation of Liberty Safeguards Legal Challenges.	Accepted	This will form part of the Risk report that will go to Corporate committee in December. Audit report action log circulated to Members 02/09/19.	Completed	Richard Outram	G

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Lambeth Adult Social Care Assurance Report	That the Adult Social Care team work with the Housing Team to seek ways to reduce delays in Occupational Therapy assessments, processing Disabled Facilities Grant applications and implementing the works required as a result of a successful application.	Accepted	A Joint Disabled Facilities Board has been established between ASC, Housing and CSC, and Finance to work on the pathway. First meeting in Aug 2019.	Completed	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That the Adult Social Care team work with the Housing Team to incentivise landlords in the Private Rented Sector to give permission for adaptations to their properties.	Accepted in part	This is not possible under current DFG rules. This will be considered if rules change	Completed	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That the Adult Social Care work team ensure that safeguarding is a Lambeth priority, and provide members with an update on safeguarding initiatives and what is being done to ensure safe care, including for Council partners.	Accepted	The Annual Safeguarding Report is due to be published. This will be presented by the independent Chair to Corporate Committee in December and will be made available to the Overview and Scrutiny Committee at the earliest opportunity	Completed	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That an update is provided to members on home care provider contracts, including their value for money and service user satisfaction levels.	Accepted	Info circulated to Members 02/09/19.	Completed	Liz Clegg	G
Lambeth Adult Social Care Assurance Report	That detailed information is shared with the Committee regarding the Lambeth Together Outcomes.	Accepted	This is currently being worked on and is a complex and evolving piece of work across multiple partners. We will share this work with the committee at the earliest opportunity. Suggested update in January 2020.	Jan 2020	Richard Outram	A
Lambeth Annual Public Health Report	That the neighbourhood based care approach is endorsed.	Accepted	N/A	N/A	N/A	N/A
Lambeth Annual Public Health Report	The importance of collecting neighbourhood level data is recognised. Further information should be circulated by the Public Health team to members on how they can help develop the model.	Accepted	Where feasible the Public Health team will work with commissioners and providers to co-produce neighbourhood level data for specific areas of work (e.g. when undertraining a needs assessment or area profile). Timescales will depend on specific work areas and these can be shared with members.	Will depend on specific areas of work	Ruth Hutt	A
Lambeth Annual Public Health Report	That the Public Health team seek to work with donors in order to identify funding opportunities for future projects to identify and reduce health inequalities within Lambeth's population.	Accepted	As part of the Health in all Policies approach the Public Health team has started to engage a range of partners around the social determinants of health. The	TBC	Ruth Hutt	A

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			process of engaging with Housing Associations commenced with the invitation to participate in a Homelessness and Health stakeholder workshop in July 2019. Effective mechanisms for further engagement of Housing Associations, and the Private Rented Sector will continue to be identified with colleagues from across the local authority and health.			
Lambeth Annual Public Health Report	That the Public Health team carry out engagement work with Housing Associations, and the Private Rented Sector, in the Borough in order to involve them in future public health initiatives.	Accepted	Housing Director or delegate nominated as member of Lambeth Together Strategic Leadership group. Public Health working with Homes for Lambeth to develop approaches which consider health impacts in regen and future developments. Associate Director for Housing to join Public Health management team to make links between health and housing strategy. Specific engagement work will be in relation to wider Lambeth Together engagement and link to specific themes for local communities and residents, using RSLs and TMAs as a way to engage in with residents.	Complete	Ruth Hutt	G

17 September 2019: Contracts and Procurement

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Design of Housing Services After 2020	That the committee endorses the broad approach to the new housing contracts as set out in the papers, subject to the introduction of robust mechanisms to drive value for money and quality. This includes break clauses, financial	Accepted	The contract documents are being drafted to feature all of these mechanisms, including: default mechanism; no-fault termination	December 2019	Darren Levy / Neil Euesden	A

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	penalties (e.g. for missed appointments) and linking profit to performance		provisions; profit linked KPIs; compensation – including liquidated damages.			
Design of Housing Services After 2020	That the clarity and simplicity of communications needs to be improved, especially in relation to Section 20 notices. This should include going above and beyond legislative requirements	Accepted	A resident engagement strategy has been produced and now needs to be implemented in full. Following the OCS meeting, Members are now briefed at weekly meetings and fortnightly member updates are issued setting out progress. Section 20 notices are now reviewed by Lambeth's communications team to check they are drafted in plain language and avoid technical jargon where possible.	January 2020	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	Communications to residents about processes to improve services need to be outcome focussed and include details of the process, resident involvement, time frame, contract types (to achieve flexibility and high quality) and communication	Accepted	Detailed timetables have now been produced to achieve the required outcomes and shared with residents. Strategic resident meeting and workshops are set out in the timetable. A 'golden' thread is being developed so there is a joined up resident journey from developing standards and methodology in workshops, evaluating contractor proposals for delivering the standards/methodology, and finally monitoring the outcome of those same standards in the service delivery stages.	December 2019	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That the committee requests a report on lessons learned from the current contract term, particularly in relation to responsive repairs, including how it is proposed these lessons will be addressed in the new contract design	Accepted	Request to extend the suggested date to January 2019 (1 month extension) as there is some peer learning still being applied to the design of the DLO.	January 2020	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That efforts should be redoubled to broaden engagement and increase the diversity of residents involved, particularly on the Resident Procurement Panel (RPP) in order to widen perspectives and reduce the burden on existing RPP members. This should include proactive follow up with those residents who have expressed an interest but have not yet attended a meeting	Accepted in Part	A recent campaign has increased membership and diversity (tenure and protected characteristics) but members' extra-panel commitments have precluded many from periodically attending the strategic tier meetings – which	Dec 2019	Darren Levy / Neil Euesden	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			has retained a lot of emphasis on a strategic cohort of attendees. The new members are however consulted on an ad-hoc basis and invited to attend workshops through a tiered engagement model.			
Design of Housing Services After 2020	That information be requested regarding the diversity of current engagement mechanisms (including demographics and tenure) and how this compares to the borough's population	Accepted	This information is being put together and will be reported.	Nov 2019	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That the committee believes a strong contract management function is essential to deliver improved outcomes and drive value over time, and suggests that consideration be given to establishing a centralised team of specialists to carry this out	Accepted	The council has already created a centralised team that will provide contract scrutiny, cost management and governance oversight across all of the newly procured contracts – as well as the proposed DLO. There are a number of vacant roles in the centralised team that could take 4 – 5 months to fill – hence the request to extend the deadline. This will however still see the roles filled ahead of the new contracts and DLO commencing.	April 2020	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That further information be requested regarding how the new service design will support the Council's climate change ambitions and contribute to the Council's carbon neutrality target, particularly in relation to repairs and maintenance	Accepted	Extension requested because although resident services is setting out minimum carbon reduction requirements in its tender invites and method statements, bidding contractors are being tasked with presenting further carbon reduction solutions in their method statements – and these solutions will not be fully known and form contractual obligations before April 2020.	April 2020	Darren Levy / Neil Euesden	A
Design of Housing Services After 2020	That information be requested on the housing service restructure and how this will support and complement the new contractual arrangements while ensuring staff morale is not adversely affected	Accepted	The restructure will not be fully developed until April 2020 and there are some services still being designed that may require further tweaks to the clienting structures. Management is working with staff on how best to client the new	April 2020	Darren Levy / Neil Euesden	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			delivery arrangements and no changes are being made without consultation. Training will also be provided where necessary.			
Contract Management: Waste & Street Cleansing	That the committee seeks assurance that flexibility and responsiveness in relation to estate cleansing will be maintained once such services are rolled into the broader waste contract	Accepted	The specification is now clear on the specific services and areas to be covered by the new waste and cleansing contract. It incorporates flexible opportunities to develop partnership working and co-ordination with other service providers on estates.		Doug Perry / Cormac Stokes	A
Contract Management: Waste & Street Cleansing	That action be taken to improve recycling rates on estates. This should include increased publicity which should focus on clarity and simplicity and should target landlords as well as residents. The committee requests a report back on estate recycling performance within 12 months	Accepted	Trials are currently being delivered on estates in advance of the commencement of the new contract and will continue as a means of developing optimum recycling opportunities. The specification provides for improved conditions of bin stores and containers in line with best practice	Sept 2020	Doug Perry / Cormac Stokes	A
Contract Management: Waste & Street Cleansing	That the information provided directly to residents and on the Council's website regarding reuse and recycling options (including bulky waste) be significantly enhanced as soon as practicable	Accepted	As part of our digital strategy and information requirements moving forward, we will be developing more effective and efficient sign posting mechanisms to cover a wide range or community, third sector and business initiatives to promote reuse and recycling. This has commenced and will be ongoing and continuously under review	Nov 2019	Doug Perry / Cormac Stokes	A
Contract Management: Waste & Street Cleansing	That the committee supports efforts to leverage maximum social value from the new waste contract and requests further details of agreed social value measures once the contract is awarded	Accepted	The specification has been developed to ensure enhance social value is delivered through the contract. This is reflected in a comprehensive approach to evaluating social value proposals through the Evaluation Framework	September 2020	Doug Perry / Cormac Stokes	A

13 November 2019: Budget

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Financial Planning Report 2019/20 to 2023/24	That budget and expenditure comparisons with other councils in Lambeth's CIPFA comparator group should be routinely included in future budget reports		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	To request further information on the London business rates pooling arrangements for 2020/21 with a particular focus on expected benefits or drawbacks for Lambeth		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	To request details of the forthcoming business rates revaluation and its effects for Lambeth, including expected mitigation, as soon as this information becomes available		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That all future budget reports should include a detailed analysis of the financial implications of the Council's climate emergency response		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That further detail be provided to the committee regarding the modelling work that has been done to assess options for the introduction of a voluntary contribution from residents. This should include information on forecast value, costs and governance arrangements as well as maintenance and distribution of the funds		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That the committee continues to be concerned at the pressures on adult social care and the potential effects of increased fees and charges on service users, and requests a future update on the extent to which the service is delivering positive outcomes and value for money in the face of these pressures		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson / Fiona Connolly	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Financial Planning Report 2019/20 to 2023/24	That further details regarding the impact of the 1% increase in the Public Works Loan Board interest rate on the Council's capital programme be provided to the committee		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Financial Planning Report 2019/20 to 2023/24	That the committee notes the reliance on income generation to meet the bulk of the savings set out and wishes to receive future updates on how these proposals are progressing against the stated targets		Recommendation to be formally submitted to Feb Cabinet budget as appendix to budget report	Feb 2020	Christina Thompson	A
Draft Sustainable Growth and Inclusive Opportunity Strategy	That greater transparency and more effective communication is required regarding the Community Infrastructure Levy (CIL)				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That a clear set of criteria is needed regarding how CIL is allocated, with a particular focus on addressing identified need across the borough rather than just in the area(s) in which development takes place				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That more consultation with residents, businesses and ward councillors is required to develop the strategy, with measurable targets and outcomes developed with stakeholders				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That terms such as "affordable housing" need to be clearly defined in the strategy and all public documents				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That thorough environmental impact assessments be carried out for all individual development projects and decisions made, particularly in relation to how they will impact the Council's response to the declaration of a climate emergency, and that this be referenced in the strategy				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That comparative data be referenced in the strategy wherever possible. This should include national employment figures and data on the economically inactive				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That the strategy should have a clearer focus on addressing disparities experienced by the borough's BME, Portuguese, disabled and economically inactive communities				Eleanor Purser / Sara Waller	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Sustainable Growth and Inclusive Opportunity Strategy	That there needs to be a more coherent strategy aimed at supporting small businesses, particularly those who are not part of Business Improvement Districts (e.g. because of geography). This should include identifying priority needs and best practice, and disseminating the latter across the borough				Eleanor Purser / Sara Waller	
Draft Sustainable Growth and Inclusive Opportunity Strategy	That lessons learned reports be compiled for all major projects and that identified lessons be applied to future schemes				Eleanor Purser / Sara Waller	
Events Scrutiny Commission Draft Report	To approve the report for presentation to Cabinet subject to consideration of the following comments: <ul style="list-style-type: none"> - The potential for ring-fencing funds for accessibility improvements to parks and open spaces - The possibility of strengthening recommendations 1 and 3 to say "must" rather than "should" 	Accepted	<p>After careful consideration the commission chair chose not to make the suggested amendments. It was considered that officers should balance the funds available to meet all the recommendations without the need for stipulating a ring-fencing requirement, while changing the wording on recs 1 and 3 as suggested would risk creating a two tier system which may weaken commitment to other recommendations by implication. However, recs 1 and 3 have been flagged as a particular priority.</p> <p>The commission report was approved by Cabinet on 13.01.20.</p>	Jan 2020	Gary O'Key	G
OSC Work Programme	That a briefing note be requested from officers on the number of people killed and seriously injured (KSI) on Lambeth's roads, with data including KSI levels, trends and benchmarking with other boroughs, and what is being done (or is planned) to tackle this	Accepted	Briefing note circulated to members	Jan 2020	Raj Mistry	G