

A briefing on the Lambeth Neighbourhood and Wellbeing Delivery Alliance November 2019

Aim

The Lambeth Neighbourhood and Wellbeing Delivery Alliance (previously known as Neighbourhood Based Care and Wellbeing programme) set out an ambition for the next 7-10 years, to move to a more holistic, preventative and social approach in supporting people with all aspects of their health and wellbeing and tackling health inequalities. This received broad support from partners across Lambeth in November 2018.

The Alliance is an informal partnership of local NHS Trusts, voluntary and community sector organisations, GPs, Lambeth Council and commissioners, and sits within Lambeth Together¹. Alliance partners work together to agree shared priorities, share knowledge, information and resources, and collaborate in leading change.

During 2020, the Alliance aims to bring together services, activities and community assets by local area or 'neighbourhood', with each neighbourhood working towards improving the health and wellbeing of its local people. This builds on work already happening around primary care networks, neighbourhood nursing and domiciliary care.

The first phase of work

Partners in Lambeth have agreed to take a phased approach, with the Alliance working with specific population groups over a period of time, to realise the overall ambition. The first phase will focus on the following population groups (see appendix 1):

- the whole care coordination cohort i.e. people with 3 or more of a set of 8 long term conditions and/or frailty
- people living in their last years of life

During this period, the Alliance will move from an informal partnership to a more formalised arrangement, with agreed shared outcomes and ways of working underpinned by Memorandum of Understanding (MOU). Over time, this MOU may develop into a formal outcome based alliance contract.

The Neighbourhood and Wellbeing Delivery Alliance recognises that the list of 8 long term condition is not exhaustive, however it believes that it is a good starting point for embarking on the journey to improve health and wellbeing of local people, taking a more holistic approach, and building on community assets.

There will continue to be further phases of work over the next few years that will focus on other population groups and careful consideration will be given to what follows this first phase, in line with the overall ambitions, building on learning from phase 1.

Working with neighbourhoods in Lambeth

The Alliance will work with neighbourhoods in Lambeth to agree what improvements are important to local people, services and community groups, within the scope of the first phase.

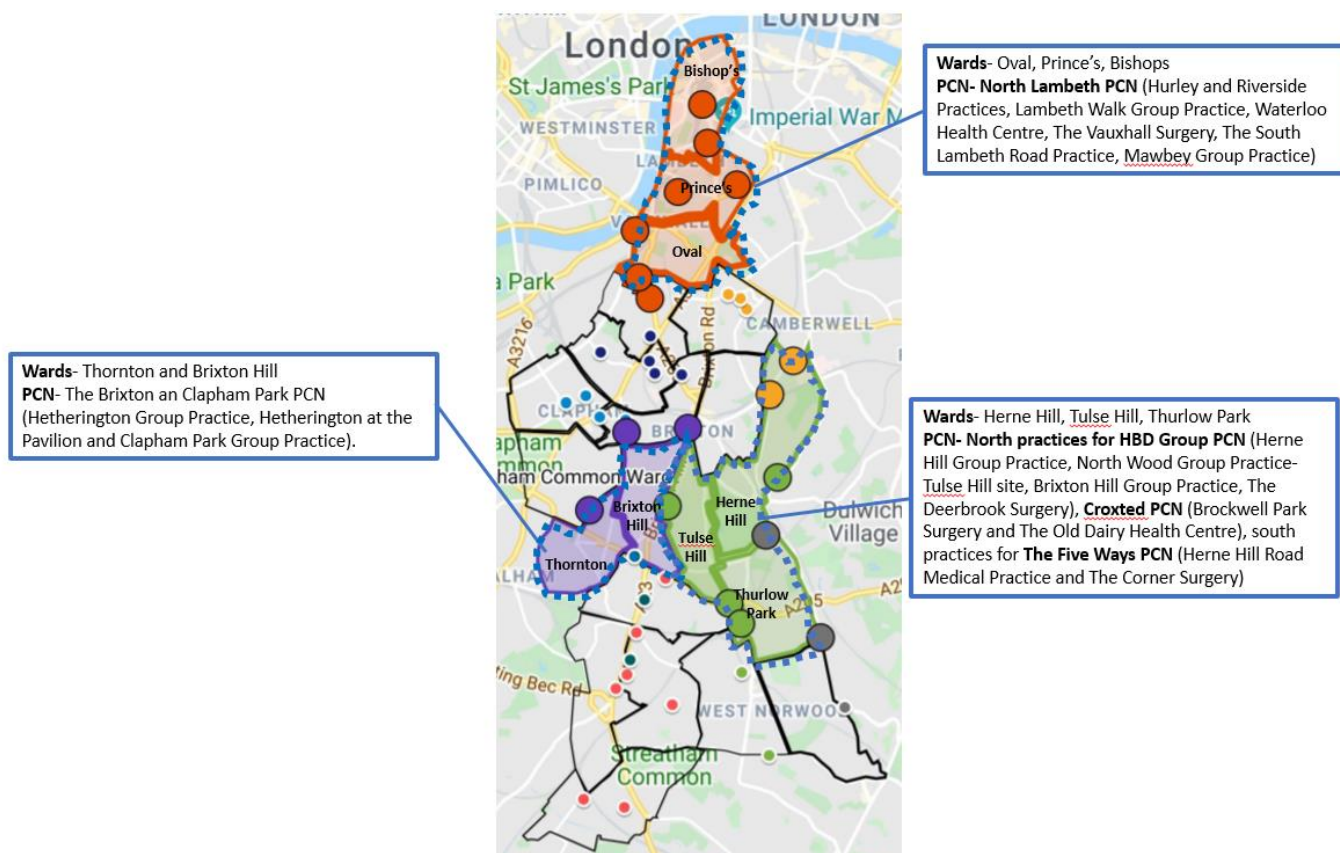
¹ Lambeth Together was created in 2017 as a whole system integrated care partnership, bringing together care providers (acute, primary, mental health, social care and voluntary sector), the local council, commissioners, community and voluntary sector organisations and citizen representative bodies.

Improvements will be developed and led by local people, services, communities and the voluntary and community sector collaborating together to make change happen through a series of pilot projects, known as 'neighbourhood test and learns'. These will be made up of:

- **Small test of change:** frontline staff, patients, volunteers and local people work together to test their innovative change ideas in a neighbourhood, *either with a focus on phase 1 or in line with the broad ambitions of the alliance.*
- **Large scale co-designed integrated and holistic care pathways:** patients, families and carers, health and care services, voluntary and community sector groups, and communities working together to co-design care and support pathways, *for population groups in the scope of phase 1*, with a focus on the entire patient journey in hospital and in the community. These new pathways will be applicable to the borough but will be developed and tested in specific neighbourhoods.

Neighbourhood test and learns will adopt an improvement methodology which will involve testing, learning and implementing any necessary changes during the course of the pilots, so that we see successful outcomes.

For the **large scale test and learns**, the Alliance has agreed to initially focus on the 3 neighbourhoods, which include some of the most deprived areas in Lambeth, as shown below:



The decision to initially focus on these neighbourhoods is based on a number of factors including the need to improve health outcomes in some of our most deprived areas, the demand and pressure for services in these areas, ensuring we have considered the needs of disadvantaged groups, and the opportunity to build on the strength of existing relationships and leadership across health and social services and community and voluntary groups.

Working together for healthier communities

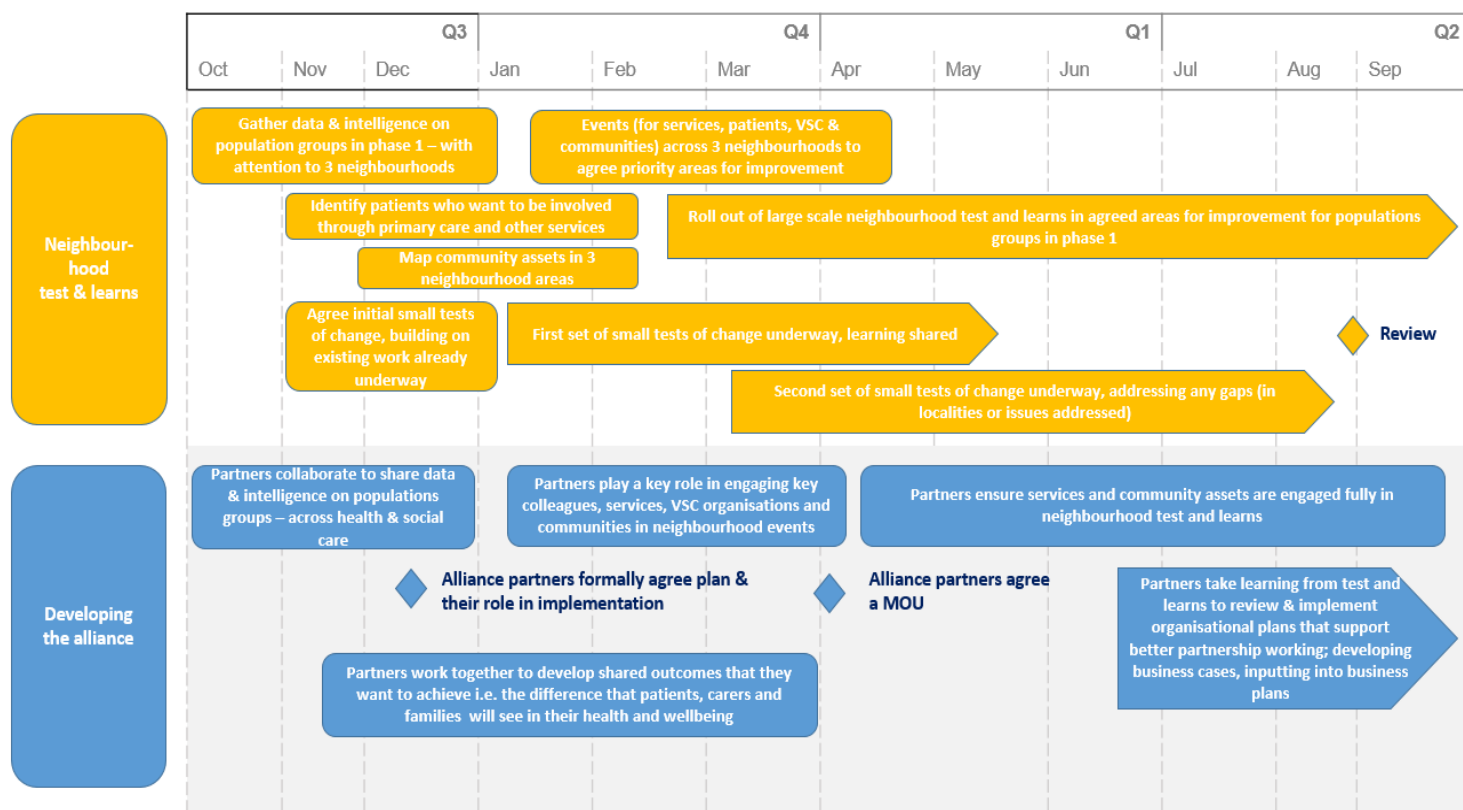
Chief Officer: Andrew Eyres Chair: Dr Adrian McLachlan

The size and scale of these neighbourhoods has also been informed by what is manageable, in trying to achieve change and improvement, given resources available. Consideration has been given to short term priorities for some alliance partners (for example, reducing urgent and emergency care admissions) alongside broader ambitions of more holistic care and support wrapped around the needs of an individual.

The boundaries of these 3 neighbourhoods will be further reviewed as data and intelligence is gathered about the population groups in the scope of phase 1, the services provided and community assets.

Whilst large scale test and learns will start in these 3 neighbourhoods in early 2020, this programme of improvement will run across the borough of Lambeth throughout 2020, taking an adopt and spread approach.

High level implementation plan



For further information, please contact hello@lambethtogether.net putting 'Neighbourhood and Wellbeing Delivery Alliance' in the subject title.

Appendix 1: Further details on the phase 1 cohort

The care coordination cohort includes a list of 8 long term conditions, developed by a Lambeth and Southwark Expert Reference Group (ERG) in 2016, made up of members from health and social care organisations across Southwark and Lambeth, including local citizens. With the practical constraints of the EMIS system (primary care patient records system), and following a review of the available evidence and discussion based on local experience, the ERG recommended 8 care coordination long terms conditions, which included a combination of mental and physical health long term conditions.

Note that the size of full cohort not determined due to overlap in groups, but will be at least **12,434**.

