

## Conditions

1. The premises shall install and maintain a comprehensive CCTV system. All entry and exit points must be covered enabling frontal identification of every person entering in a light condition. The CCTV system shall continually record whilst the premises are open. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer of Lambeth Council.
2. A staff member from the premises who is conversant with the operation of the CCTV system shall be in the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested and within a maximum of 24 hours of the initial request.
3. Subject to Data Protection guidance and legislation, the management of the premises will ensure that key staff are fully trained in the operation of the CCTV, and will be able to download selected footage onto a disk/USB Stick for the Police or authorised officers of the Local Authority without difficulty, delay or charge.
4. Any CCTV breakdown or system failure will be notified to the Police and Local Authority immediately & remedied as soon as practicable. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request.
5. Notices shall be prominently displayed within the premises stating that CCTV is in operation.
6. Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and businesses and to leave the area quietly.
7. All staff members should be checked to ensure they have the right to work in the UK. These checks should be made available upon request to all responsible authorities.
8. An incident log shall be kept at the premises and retained for a period of twelve months and made available on request to an authorised officer of Lambeth Council or the police. It must be completed within twenty-four hours of the incident and will record the following:
  - a) all ejections of patrons
  - b) any complaints received
  - c) any incidents of disorder
  - d) any faults in the CCTV system
  - e) any visit by a relevant authority or emergency service
9. Anyone who appears to be drunk or intoxicated shall not be allowed entry to the premises and those who have gained entry will be escorted from the building immediately.
10. There shall be no alcoholic drinks allowed on the premises. Customers shall not be allowed to enter the premises with alcoholic drinking vessels or to consume alcohol on the premises.
11. All children under the age of 18 shall be accompanied by a responsible adult at all

times whilst on the premises.

12. The licence holder shall ensure that any queue to enter the premises which forms outside the premises is orderly and supervised by the duty manager so as to ensure that there is no public nuisance or obstruction to the public highway.
13. During the hours of operation of the premises the licence holder shall ensure that sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises and that this area shall be swept or washed and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
14. No fumes, steam or odours shall be emitted from the licensed premises so as to cause a nuisance to any persons living or carrying on business in the area where the premises are situated.
15. Management/staff shall proactively monitor the conduct and behaviour of patrons on the public highway to ensure no noisy, rowdy or anti-social behaviour (this includes loud talking/shouting, spitting and people congregating in large groups and obstructing the public highway). Those patrons deemed to be engaging in such behaviour shall be asked to cease this activity and/or disperse from the premises quietly.
16. Drivers awaiting to collect customer order shall not leave their engine running.
17. Drivers shall not congregate in the vicinity of the premises causing public nuisance.
18. Install and maintain (and at terminal hour) a litter picking regime to the pavement directly outside of the premises to remove all discarded litter, drinking vessels, food waste/packaging, cigarette butts and the like.