

APPENDIX 1
OVERVIEW AND SCRUTINY COMMITTEE
2019-20 WORK PROGRAMME

Date	Meeting type	Items/Topics
6 June 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Homes for Lambeth <ul style="list-style-type: none"> - Homes for Lambeth Update - Borough Plan Update
10 July 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Health & Social Care <ul style="list-style-type: none"> - Lambeth Together - Adult Social Care - Annual Public Health Report
17 Sept 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Contracts & Procurement <ul style="list-style-type: none"> - Design of Housing Services After 2020 - Contract Management: Waste and Street Cleansing
13 Nov 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Budget <ul style="list-style-type: none"> - November Finance Planning and Medium Term Strategy Report 2019 to 2024 - Draft Growth Strategy - Events Scrutiny Commission Draft Report
30 Jan 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Crime and Disorder
26 March 2019	<i>Scheduled</i>	<ul style="list-style-type: none"> • Homes for Lambeth Update inc Business Plan (Provisional)

OUTSTANDING ITEMS

- Accessibility of Council Digital Services Commission: 2nd action plan update due Jan 2020
- Jobs For All Commission: 2nd action plan update due March 2020

Scrutiny Commissions

(More information on current commissions is contained in the OSC work programme report)

Title/Proposal	Status	Co-Chairs/Lead Member(s)
Joint Health Overview & Scrutiny Committee 'Our Healthier South East London'	<i>In progress.</i>	Cllr Danny Adilypour & Cllr Philip Normal
Jobs For All	<i>Concluded.</i> Final report presented to Cabinet in June 2018. First action plan update March 2019; second update early 2020	Former Cllr Matt Parr & Cllr Mary Atkins
Accessibility of Council Digital Services	<i>Concluded.</i> Final report presented to Cabinet in March 2018. First action plan update 30 Jan 2019, second update early 2020	Former Cllr Marsha de Cordova & Cllr Christopher Wellbelove
Maximising Benefits from Events	<i>Concluded.</i> See agenda item 4.	Cllr Mary Atkins

Overview & Scrutiny Committee Action Monitoring

12 July 2018: Council Strategy / Budget / Work Planning

Item	Recommendation/ Action	Accepted/ Rejected	Current status	Deadline	Owner	RAG rating
Draft Medium Term Finance Strategy	To encourage officers to explore the concept of a voluntary top rate of council tax as a means of raising extra income and request that financial modelling be carried out in an attempt to ascertain how much this may contribute to the council's finances	Accepted	Officers have completed an initial assessment and will undertake detailed financial modelling to ascertain how much extra income could be generated as well as options for administering the collection arrangements. Work is progressing in developing the proposal and will feed into the 2020-21 budget setting.	Jan 2020	Christina Thompson	A

20 September 2018: Housing

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Resident Involvement in Housing Scrutiny Commission Update	That, while noting the continuing budgetary pressures affecting the council, including the focus on fire safety works following the Grenfell disaster, the committee reiterates its support for the principle of Area Boards having delegated budgets (in line with commission recommendation 9) and requests that this be revisited, taking account of best practice elsewhere.	Accepted	The Cabinet report of 7 October 2019 approving new resident engagement structures agrees the following statement: "Consider Area Boards overseeing the discretionary grants budget which TRAs can bid for."	Completed	Mark Howarth	G
Resident Involvement in Housing Scrutiny Commission Update	That the committee notes the intention to ensure details of all estate walkabouts and action plans are published on the website and wishes to see this take place as soon as practicable.	Accepted	85 Estate action plans loaded on the website and available to any resident to view.	Completed	Mark Howarth	G
Resident Involvement in Housing Scrutiny Commission Update	That the committee wishes to maintain oversight of how the new resident engagement structures pilot progresses with a view to further input at an appropriate juncture, within a timescale to be agreed with relevant Members and officers.	Accepted	Review completed and approved by Cabinet on 7 October 2019	Completed	Mark Howarth	G
Lambeth Housing Standard (LHS) Update	That the committee believes KPI information regarding leaseholder satisfaction is too broad and that consideration be given to splitting up the existing KPI	Accepted	Leaseholder satisfaction is now broken down into subsets including in relation to grounds maintenance,	Completed	Chris Flynn / Nick Flower	G

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	(SE113) into a number of subsets (e.g. major works, estate management, billing etc) to give a clearer picture.		estate cleaning and communal repairs			
Private Sector Housing	That the committee supports the establishment of a tenants' forum and a landlords' forum (building on existing mechanisms where appropriate) to enable sharing of information and best practice and collaborative problem solving.	Accepted	There is an existing landlords' forum. Earlier in 2019 we carried out a survey into the experiences of private renters in Lambeth. While there were only a small number of respondents willing to attend forum meetings, about 10% said they would be interested in engaging with the council on-line. This group of people will be contacted as the approach to private sector housing is developed.	Complete	Tom Tyson	G

1 November 2018: Crime and Disorder

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To endorse the Public Health approach to tackling serious youth violence as set out in the papers but to recommend that further work be done regarding the collection of performance information and statistical analysis to inform, and measure the progress of, the strategy, on a much broader scale than has traditionally been the case	Accepted	As part of the ongoing strategy development we have created an overarching Public Health workstream, chaired by the Director of Public Health, to ensure that a public health approach is adopted throughout the strategy development and delivery and that we use our data and intelligence as best as possible. This includes setting up an independent evaluation.	Summer 2019	Ruth Hutt	G
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To ensure the development of the Public Health model of tackling youth violence in Lambeth involves the community at every stage. Examples of how this is being achieved should be included in the 2019 Safer Lambeth Partnership report to Overview & Scrutiny	Accepted	Community involvement and leadership is at the heart of our new strategy. All of our pilot projects involve community leadership (e.g. the Tulse Hill work). This will be included in every aspect of the strategy. We have started a series of engagement and participation events in partnership with Black Thrive and Lambeth Made to	Complete (passed to CSSC)	Tony Parker	G

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			ensure community participation is involved at every stage. Each workstream of the strategy has community representatives on it, and we are in the process of developing an ongoing youth engagement and community engagement plan. UPDATE: This is scheduled to be considered by the Children's Services Scrutiny Sub-Committee on 23.01.19			
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To request statistics on the success or otherwise of knife bins and amnesties, including the number of knife bins in the borough and how many knives have been recovered	Accepted	Knife Bin usage is being reviewed across 2019, data will be available in Q3.	Dec 2019	Ch Supt Simon Messinger	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To recognise and commend the excellent work done by members of the community to provide diversionary activities and support for those affected by, or potentially at risk of becoming involved in, youth violence, such as the St Matthews Project and Dwaynatics, and to encourage the Safer Lambeth Partnership to support and empower such community-led initiatives, which are vital to the success of the long term youth violence strategy outlined, in every way possible.	Accepted	Third sector involvement and work is an essential part of any community led response to serious youth violence. We have invited several umbrella organisations to participate in the strategy development (YLC, Black Thrive, LVAC and SNB) and will be working directly with local providers as we tailor our approaches. We are holding specific third sector provider meetings as part of the strategy development to ensure their involvement in both development and delivery of the work.	Jan 2020	Kristian Aspinall / Annie Hudson	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To note the proliferation of agencies engaged in work to prevent youth violence and request that the SLP seeks to better coordinate and publicise the services available.	Accepted	This is an ongoing issue for work in the borough, and the SLP is working to engage with all providers, not just those funded through Safer Lambeth. We are working with Integrate, the council's commissioned VCS support organisation, to link up with and better support VCS work across the borough	Jan 2020	Kristian Aspinall / Annie Hudson	A

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2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To request to see the evaluation of the Streatham Early Help project as soon as this is available.	Accepted	When evaluation is produced will be circulated to Scrutiny.	Summer 2019	Annie Hudson	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To recommend that funding is made available for preventative/early intervention measures which have been shown to make a difference in tackling youth violence, both in terms of the budget setting process and levering in extra funding from other sources.	Accepted	We are reassessing all funding opportunities and provision as part of our wider strategic work. Although council funding continues to reduce due to central government reductions, we are actively supporting third sector agencies in securing additional funding, including bid writing, letters of partnership support etc. The council has committed an extra £500K in 2019/20 to tackle youth violence, and a total of £1m annually from 2020/21 onwards. We are currently finalising the initial spend for 2019/20, and this includes extra preventative work in high risk areas (both council and third sector).	Jan 2020	Kristian Aspinall / Annie Hudson	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	That more engagement and support work needs to be done in schools to harness and act on community intelligence regarding the possession and use of knives/offensive weapons, and wider issues regarding youth violence (the committee notes and appreciates the fact that the new Borough Command Unit model is to result in an uplift of schools officers, which should assist with this, but urges the SLP to align such work with existing programmes and funding models wherever possible).	Accepted	Schools are an essential part of our new approach to youth violence. Education and Training is one of the five delivery workstreams for the youth violence strategy, and a head teacher is part of that project group. This workstream is developing a number of actions specifically to work with schools to support reducing youth violence and to feed into our ongoing intelligence and operations.	May 2019	Annie Hudson	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To note the importance of celebrating the achievements of the borough's young people and to better publicise opportunities for young people to become engaged in positive civic-focused activities, such as via the Young Lambeth Cooperative/Youth Council.	Accepted	Lambeth celebrates young people's success as part of our mainstream children's services work. Part of our schools based work is to encourage greater young people's participation in civic activities.	Ongoing	Annie Hudson	G

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2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To note the Offensive Weapons Bill currently making its way through Parliament and, in tandem with this, to encourage the SLP to work with suppliers to explore how best to prevent young people obtaining bladed items.	Accepted	Trading standards prioritises underage knife crime sales as part of their core work, and will continue to do so following several successful prosecutions in 2018. Young people obtain knives more often from online sellers than in previous years, and the team is exploring options as to how this can be successfully tackled.	Jan 2020	Doug Perry	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	That front line staff be kept abreast of developments with regards to drug-related issues, including illegal drugs, prescription drugs and 'legal highs', in order to better identify when such issues may be prevalent and report these via established channels.	Accepted	Information about the changing drugs markets and the links to organised, London wide drug market criminality has been identified as a key area for the workstream, and this will be incorporated into frontline training and work as required.	Summer 2019	Kristian Aspinall / Annie Hudson	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	That a clear and easily understood protocol be developed across partners to support those who are moved out of the area for their own protection having been involved in, or affected by, violence (to include a named lead contact responsible for the move).	Accepted	We have moved several families out of the borough at short notice across the last year who were at immediate risk, as part of our improved working and protocols with housing services. Our response to these risks has noticeably improved in the last year, and we are looking to formalise this as part of our work with housing to respond better to incidents and risk.	Jan 2020	Bayo Dosunmu	A
2018 Safer Lambeth Scrutiny Report (Serious Youth Violence)	To recommend that the Children's Services Scrutiny Sub-Committee considers whether the educational/training programmes offered by the Youth Offending Services are sufficiently targeted, up to date and meeting clients' needs.	Accepted	CSSC to consider when determining future work programme	TBC	Scrutiny Team	A
2018 Safer Lambeth Scrutiny Report (SLP Performance and Priorities)	To note the concern at the potential for the Prevent counter-terrorism strategy, and the expectations this creates of front line professionals such as social workers and teaching staff, to build barriers and undermine trust between such staff and those who may be at risk of radicalisation, and those connected to them, and request that officers provide further information/evidence to the	Accepted in part	A detailed report is being compiled at the end of summer term to capture a year of work and evaluation and will be circulated when complete.	Summer 2019	Kristian Aspinall / Annie Hudson	A

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	committee to explore whether or not such concern may be justified in Lambeth.					
2018 Safer Lambeth Scrutiny Report (SLP Performance and Priorities)	To request a detailed analysis of hate crime figures (including a breakdown of religious hate crime).	Accepted	Top level numbers circulated to committee in June 2019. We are working with police on a more detailed breakdown and this will be circulated when complete.	Summer 2019	Kristian Aspinall	A
2018 Safer Lambeth Scrutiny Report (SLP Performance and Priorities)	To note the CCG's vision to improve mental health services and request an update regarding how this is progressing, including performance information where relevant.	Accepted	Included on OSC agenda for 10 July 2019	Completed	Scrutiny Team	G
2018 Safer Lambeth Scrutiny Report (SLP Performance and Priorities)	To note the difficulties regarding bringing prosecutions for Female Genital Mutilation (FGM) but to request details of how many of the 29 cases referred to in the report were logged as crimes.	Accepted	The 29 cases recorded were through our commissioned provider AAF. They encourage all women to report FGM cases to the police, but these cases are of adult women who are under no obligation to report and many of these cases occurred outside of the country or before FGM was made illegal. Any cases of children suffering FGM would be handled through children's safeguarding.	Completed	Kristian Aspinall / Annie Hudson / Helen Lyons	G
OSC Work Programme	To request that officers reconsider the recommendation to continue to ring fence an appropriate portion of its income to be spent on Public Health once the Public Health Grant is rolled into the Business Rates Retention scheme.	TBC	The final position on the ring fenced Public Health Grant being rolled into the Business Rates retention scheme has not been agreed. However, the Council reviews its expenditure plans as a whole on an annual basis and seeks to ensure that resources are used in the most efficient way possible.	Jan 2020	Scrutiny Team	A

13 December 2018: Budget

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
December Financial Planning and Medium Term Financial Strategy 2018-2023	That, whilst reassured by the comprehensive answers given to the committee's questions by the Strategic Director for Children's Services and the Interim Strategic Director for Adults and Health, the committee remains extremely concerned at the level of service changes proposed in Children's Services and Adult Social Care and the impact this could have on the borough's most vulnerable residents, as well as the feasibility of delivering the savings proposed. In particular the committee wishes to highlight the projected savings related to children's social care, adult social care (and the transition between the two), fostering and the Youth Offending Service as particular areas of concern and the need for future scrutiny of progress against savings target.	Accepted	These points have been carefully noted and a range of mitigating actions will be/are being taken. Considerable care is being taken, as savings are delivered, to minimise negative impact on vulnerable children, young people and families.	Monitor at future budget meetings	Fiona Connolly / Annie Hudson	A
December Financial Planning and Medium Term Financial Strategy 2018-2023	Arising from the above: (i) Noting that Children's Services saving rely heavily on increasing in house foster care, the committee recommends that an action plan is developed with stakeholders including the foster carers association and monitored closely by Children's Services Scrutiny Sub Committee with feedback on financial savings on a regular basis to CSSC. (ii) The committee recognises that adult social care savings are ambitious, are frontloaded and rely on a successful organisational redesign. The committee would recommend that monitored savings come to OSC on a 6 monthly basis.	Accepted Accepted	These points have been noted. A clear action plan for implementation of placement related savings, including those about fostering, is being drawn up and delivery of the proposed savings will be carefully monitored.	Monitor at future budget meetings	Annie Hudson / Fiona Connolly	A
December Financial Planning and Medium Term Financial Strategy 2018-2023	That it is vital the Council does everything possible to systematically and strategically increase its income generation activity; accordingly the committee wishes to scrutinise the Council's commercial strategy at a future OSC meeting.	Accepted	Draft Growth Strategy on this agenda (Nov 2019)	Nov 2019	Sandra Roebuck	G

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To request details of the revised funding allocations within the Transport Strategy delivery plan once agreed, to provide reassurance that key aspirations such as the Healthy Routes Plan and the motion passed by full Council on 23 January 2019 (as amended) regarding climate change and carbon neutrality, are sufficiently supported	Accepted	Final LIP published May 2019. Details circulated to Members.	Complete	Simon Phillips	G
Draft Lambeth Transport Strategy	To note and endorse the focus in the Transport Strategy on areas of high deprivation and urge officers to actively explore innovative solutions regarding bike storage, particularly for children (for example, by using/converting old pram sheds)	Accepted	The locations chosen for new cycle hangars remain prioritised according only to the number of requests that the council has received. Places in on-street cycle-hangars remain fixed-price, regardless of where they are, or whether the space is to store a child's or adult's cycle. A trial of heavily subsidising the parking of children's bikes in cycle-hangars starts in June 2019. If successful, roll-out will be a growth item bid in 2020-21. A new policy on cycle parking on the council's Housing estates is scheduled to be considered by the Cabinet Member on June 2019. Furthermore the school travel team have trialled a project installing children's hangers on estates. The use of these hangars is controlled by local schools who have pools of bikes to lend for short to long term periods.	June 2019	Andrew Burton / Suzy Harrison	A
Draft Lambeth Transport Strategy	To endorse efforts to tackle rat running and reduce traffic and pollution around schools, and request sight of the Transport Strategy Implementation Plan when this becomes available to see more detail on how these and other measures are to be taken forward	Accepted	Transport Strategy Implementation Plan (TSIP) is under development – expected publication 18 Nov 2019.	Nov 2019	Simon Phillips / Andrew Burton	A
Draft Lambeth Transport Strategy	To ensure that a robust framework is put in place for monitoring progress against the Transport Strategy objectives and associated Implementation Plan, to include targets for emissions and carbon neutrality	Accepted	Transport Strategy and TSIP under development – expected publication 18 Nov 2019.	Nov 2019	Simon Phillips	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Draft Lambeth Transport Strategy	To request a map showing the locations of the first tranche of electric vehicle charging points	Accepted	The commercial website and app Zap-Map now shows all new charging points.	Complete	Andrew Burton	G
Draft Lambeth Transport Strategy	To support the work being done to explore the feasibility of introducing a workplace parking levy in the borough and request to be kept updated throughout the evidence gathering and decision making process	Accepted	Officers are working with TfL and other boroughs to identify survey requirements. Subject to funding, these to take place by March 2020.	March 2020	Simon Phillips	A
Draft Lambeth Transport Strategy	To express concern at the potential effect of the Ultra-Low Emission Zone (ULEZ) on low income groups and request further information regarding the detail of the scheme, including any accompanying impact assessments, as and when obtained from Transport for London	Accepted	No further details have been made available by TfL at this stage	Ongoing	Simon Phillips	A
Draft Lambeth Transport Strategy	To ensure that the business community is consulted on impacts to small businesses of the ULEZ	-	Action for TfL			
Draft Lambeth Transport Strategy	To note the issues raised regarding violence on public transport, and encourage officers to work closely with colleagues in Community Safety to ensure firm links between the Serious Youth Violence and Transport Strategies	Accepted	The council has agreed a governance structure for the work on youth violence that includes a specific themed senior officer group around public spaces and safety. This specifically highlights our transport routes as being an area of vulnerability where we need to work with TfL to improve safety. Details sent to Members 04/03/19	Ongoing	Simon Phillips / Kristian Aspinall	G
Draft Lambeth Transport Strategy	To request qualitative and quantitative data regarding the independent travel training programme	Accepted	The independent travel training programme for 2019/20 including Travel Plans is now underway. The first quarterly performance report is due mid-July. Data circulated to Members Oct 2019.	Completed	Andrew Burton	G
Draft Lambeth Transport Strategy	That the Transport Strategy be amended to include guidance on motor cycle parking provision and criteria for interested residents	-	This is covered by the Local Plan process. Amendments to the Local Plan have been drafted and will be subject to consultation in October 2020.	Oct 2020	Simon Phillips	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Equality Streets Scrutiny Commission Action Plan Update	To request further detail regarding installation of electric vehicle charging points on new and refurbished housing estates (in particular Clapham Park estate)	Accepted	The council is only installing electric vehicle charging points on the public highway and on housing estates that it manages. Housing associations are responsible for installing any on estates that they manage (Metropolitan Housing in the case of Clapham Park). When planning permission is sought for a new or redeveloped estate the London Plan requires that 20% of parking spaces are provided as part of the development are fitted with an EV charge point. The council is also bidding for grant funding to add to the 130 on-street charge points we own and so that we can retrofit council owned estates with EV charge points.	Completed	Kieran Taylor	G
Equality Streets Scrutiny Commission Action Plan Update	To endorse the work being done to combine and broaden enforcement functions and request that the outcomes/learning from the two week pilot referred to be shared with the committee when available	Accepted	Our enforcement provider, APCOA, are now delivering a broader range of enforcement functions.	Dec 2019	Neil Fenton	A
Equality Streets Scrutiny Commission Action Plan Update	To urge officers to take measures to increase awareness of the scope and parameters of the enforcement service. This should include clear guidance on the council's website regarding enforcement functions, processes and appeal procedures	Accepted	Plans to improve guidance on the website have been incorporated into our 2019/2020 Service Plan	Ongoing	Neil Fenton	A
Equality Streets Scrutiny Commission Action Plan Update	To note and welcome the intention to step up enforcement of engine idling and to ensure council officers and contractors lead by example in this regard	Accepted	This work forms part of our 2019/2020 Service Plan. Work has already begun to look at how council officers and contractors can lead by example by looking at staff parking and CCTV operations	Mar 2020	Neil Fenton	A
Accessibility of Council Digital Services Scrutiny Commission	To request that a clearer distinction be made for people opting in to communications via MyLambeth between transaction-related information and council news, and ensure that such communications comply with the Council's data protection obligations	Accepted	2 parts: (i) Communications colleagues will be asked to immediately desist using the MyLambeth	Sept 2019	Matt Cooper	A

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Action Plan Update			mailing list for items not relating to transaction. (ii) The upcoming MyLambeth replacement mailing list will be held separately from any promotional software or mailing lists, and the registration process will make this clear, while also providing an optional 'opt-in' on council news			
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To request a further update on recommendation 17 (workplace assessments for new staff), specifically in relation to the new intake of councillors following the May 2018 local elections	Accepted		June 2019	Wayne Chandai	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	Reinforcing recommendation 16, to urge officers to work with voluntary sector organisations and interest groups in the borough to monitor progress and provide feedback on digital development in Lambeth, via 'mystery shopping' and other means as appropriate	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	Early 2020	Matt Cooper	A
Accessibility of Council Digital Services Scrutiny Commission Action Plan Update	To ensure the forthcoming Digital Strategy is accompanied by a comprehensive performance monitoring regime including appropriate KPIs in order that progress and achievement can be properly assessed	Accepted	Will form a part of the upcoming digital strategy, further detail to be provided when that programme is fully defined	Early 2020	Matt Cooper	A

14 March 2019: Employment & Skills

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Labour Market Review	That the committee welcomes and endorses the work being done by organisations such as Mosaic Clubhouse, First Step Trust and Tree Shepherd, as well as the	Accepted	A directory of local employment support provision and training is held by the Economic Inclusion	July 2019	John Bennett /	G

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	support offered by Job Centre Plus (JCP), to support Lambeth residents who are furthest from the jobs market, but believes that greater communication and engagement are required to further improve outcomes. To this end the committee recommends that JCP consider remapping their outreach activity to ensure connections between employers and support organisations are maximised		team and updated on a regular basis. This is shared with relevant colleagues internally and external partners when requested. The information will also be made publicly available on the Opportunity Lambeth website.		Job Centre Plus	
Lambeth Labour Market Review	That the committee acknowledges the potential for self-employment as a route into work, especially for those residents for whom flexibility is a key requirement, and would like to see greater efforts devoted to encouraging self-employment	Accepted	Self-employment is always considered as an option for a route into work for local unemployed residents. Some local employment support providers are able to provide this support directly, others refer to specialist self-employment support such as Glows (delivered by Tree Shepherd) and the School for Social Entrepreneurs. (SSE). The council and SSE have recently launched a project called Ignite, which aims to support 20 local residents to set up social enterprises. The project will be completed in August and a celebration event will be held at 198 Contemporary Arts and Learning on 21st August.	Completed	John Bennett	G
Lambeth Labour Market Review	That the committee requests further information and data regarding how contracts are currently monitored to ensure the delivery of employment-related social value benefits	Accepted	The new Responsible Procurement Policy, approved by Cabinet in May 2019, sets out a new set of employment-related social value benefits that will be sought from appropriate contracts. http://modern.gov.lambeth.gov.uk/jelListDocuments.aspx?CId=225&MId=10512	May 2019	Rachel Willsher	G
Lambeth Labour Market Review	To request an evaluation of the Work and Health programme, including details of the numbers of people enrolled and outcomes secured by participants	Accepted	An independent evaluation of the Work and Health Programme has been commissioned by Central London Forward. Interim findings from this evaluation are not expected until at least March 2020 but can be shared with the	March 2020	John Bennett	A

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			Committee when available. In the meantime, officers continue to monitor the performance data from the programme to ensure targets are being met. Otherwise there are no resources currently available to gather more in-depth evidence on this topic at a borough level, and the council will need to draw on information available from regional and national sources.			
Lambeth Labour Market Review	To request that JCP share details of the smaller, more localised support programmes referred to which are aimed at those groups who are over-represented in the borough's unemployment figures (including disabled, BME and over-50s)	Accepted	Information about the localised programmes commissioned by JCP has been circulated to members	Nov 2019	John Bennett / Job Centre Plus	G
Lambeth Labour Market Review	That the Council considers introducing discounted advertising rates (for example, in Lambeth Talk and/or billboards around the borough) as an incentive to encourage businesses to become London Living Wage accredited	Accepted	The Council has just introduced a Business Rate discount for local employers who become accredited with the Living Wage Foundation. JCD billboards have been used to communicate this to local businesses, as well as the council website. More communications are planned during Living Wage Week in early November.	September 2019	John Bennett / Lawrence Conway	G
Lambeth Labour Market Review	That consideration be given to introducing a mechanism by which employment support organisations can be systematically alerted to new planning or licensing applications which are likely to provide employment opportunities	Accepted	This information is publicly available on the Council website. All recent applications made to the licensing authority under the Licensing Act 2003, for new Premises Licences or Club Premises Certificates, or variations or reviews of existing licences and certificates can be found at https://www.lambeth.gov.uk/business-services-rates-and-licensing/licence-comments/current-licence-applications	Completed	John Bennett	G

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			This link has been publicised among relevant organisations via the regular e-newsletter.			
Lambeth Labour Market Review	To request further detail regarding how the Council plans to forecast the way in which the borough's employment market will evolve over time, and how this data can be used to ensure employment opportunities are maximised for Lambeth residents	Accepted	<p>Forecasts about how the borough's labour market will evolve and how the Council will respond are included in the Sustainable Growth and Inclusive Opportunity Strategy which is being considered by the Committee on 13th November.</p> <p>Growth in the jobs available in Lambeth is forecasted through a number of methods. One is to look at approved and expected planning applications, and to convert the floorspace expected from these new developments into jobs. Secondly there are forecasts made by the GLA on expected jobs growth in London boroughs. This is a trend-based projection working on the basis of a similar level of jobs growth to that seen over the last 5-10 years. Thirdly there is replacement demand, i.e. vacancies created when someone in a job leaves and the vacant post is recruited to. All of these sources provide the opportunity to break down the figures into either broad industrial sectors or occupations.</p>	November 2019	John Bennett	G
Lambeth Labour Market Review	To request further analysis of self-employment data to ascertain what proportion relates to the "gig economy" and what can be done to ensure those working in this sector are not being exploited	Accepted	Data on self-employment, and particularly the "gig economy" is limited, especially at a borough level. Current estimates show there are around 24,000 people in Lambeth who are self-employed, representing 8.9% of the working age population. The Committee may want to consider holding a	Completed	John Bennett	G

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			specific session or commission to look at this topic in more detail and gain some qualitative research into the experiences of self-employed residents.			
Jobs For All Scrutiny Commission	To commend the positive work that has been done in response to the commission's recommendations but to request that more data be included in the next update report in order to enable the committee to measure the success of the measures being taken	Accepted	A further update will be provided to the Committee at the meeting in March 2020. Officers note the request for further data in the next update.	March 2020	John Bennett	A
Jobs For All Scrutiny Commission	To request that the Council revisits the decision not to implement Local Multiplier 3 (cf recommendation 12) as a means of systematically measuring social value. At a minimum this should include an appropriate officer undertaking the training course referred to and conducting an evaluation of the benefits and drawbacks of introducing LM3		This request was discussed with the Cabinet Member and agreed initial step to adopt the Responsible Procurement policy as soon as possible and then monitor. The 13/5/19 Responsible Procurement Cabinet report was specifically updated to state: <i>"2.7 Progress against the priorities will be monitored and reviewed regularly to ensure progress. The Council will also continue to monitor developments around responsible procurement Including alternative approaches to defining and measuring social value and will develop Lambeth's Responsible Procurement Policy and approach in line with the Council's Borough Plan and with best practice."</i>	April 2020	Rachel Willsher	A
Jobs For All Scrutiny Commission	To welcome the work being done to improve the Opportunity Lambeth website and request further details of this	Accepted	The Opportunity Lambeth website is currently being updated to bring it into line with the design of other council websites and to improve its usability. This will be completed by the end of June. The website will provide resources for local job seekers including information about local support providers and listings of local job vacancies.	July 2019	John Bennett	G
Jobs For All Scrutiny Commission	To request more information on the successful South London Innovation Corridor bid (cf recommendation 15)	Accepted	A report on the South London Innovation Corridor was approved by the Cabinet Member for	Completed	John Bennett	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	including timescales and benchmarks, and how this might help people from priority groups		Planning, Investment and New Homes in March 2019. This provides the information requested by the Committee. http://modern.gov.lambeth.gov.uk/eDecisionDetails.aspx?ID=4327			G
Jobs For All Scrutiny Commission	To acknowledge the important role played by Business Improvement Districts and to urge the council to work to ensure that the whole borough is covered by business networks (whether a BID or a more informal network/forum) in order that no part of the borough misses out on the benefits these can bring to residents in terms of employment and skills	Accepted	Business Improvement Districts are business-led organisations. Lambeth currently has 7 BIDs, the second highest number of BIDs per borough in the country. Residents living in other parts of the borough can still benefit from the services provided by the BIDs. For example, Waterloo Job Shop's services are accessible to any local resident (who meet the criteria for their programmes) and have access to their job vacancies from the South Bank area. Other business networks are available to businesses outside of BID areas including South London Procurement Network, Southside Chamber of Commerce, BNI or the GLA's Business Growth Hub. There are currently no plans for a borough-wide business network organised by the council.	May 2019	John Bennett / Matt Blades	G
OSC Work Programme	To agree the following outline focus for forthcoming Overview & Scrutiny Committee meetings: May 2019: Homes for Lambeth / Borough Plan refresh July 2019: Health & Adult Social Care Sept/Oct 2019: Contracts/procurement	Accepted	Completed	Completed	Gary O'Key	G

6 June 2019: Homes for Lambeth / Borough Plan

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Homes for Lambeth Review	That the need for robust ongoing scrutiny and oversight of Homes for Lambeth as it continues to evolve be highlighted. This should include future reports back to OSC (as and when requested by the committee) and regular reports to Corporate Committee regarding audit, risk management approach and risk monitoring	Accepted	<p>There are a number of agreed controls: From next year (2020), there will be a 10-year delivery plan prepared by the Council, setting out the requirements for new homes and all added value deliverables from HfL. An updated Plan will be subject to council approval each year. The HfL Business Plan sets out how HfL will support the council delivery plan. The Business Plan is reviewed by the Ownership and Stewardship Panel and approved annually by cabinet. Oversight of the programme delivered by HfL will also be part of the quarterly reports to the Cabinet.</p>	March 2020	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That HfL conduct regular audits of how other comparable boroughs' wholly owned companies are performing and use this to inform future decisions on HfL's structure and ways of working. It is suggested that this happens annually	Accepted	<p>This could be dealt with in two ways – 1. By the council asking HfL to benchmark progress with other WOS or 2. the information on other WOS mentioned in the O & S report in June be provided once a year with commentary from HfL.</p> <p>Homes for Lambeth is currently building informal links with similar companies to share best practise and learn from the experiences of other companies.</p>	HfL Business Plan (March 2020)	Sandra Roebuck	A
Homes for Lambeth Review	That robust project management arrangements are essential for HfL to perform to an acceptable standard. This should include regular meetings of project management teams (which should involve managers of each strand of the project) as well as a steering group for the whole HfL programme to monitor divergence from plans and approve corrective action. This should be reported on annually		An officer level Joint Approval Board is being created which meets monthly to oversee the programme delivery at an operational level. This is supported by a set of processes that cover projects through the lifecycle from inception to			A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
		Accepted	handover. The joint approval board will make recommendations on programme changes and oversee corrective action should there be programme slippage. HfL has put in place appropriate management and oversight arrangements via both the Board and team structure. HfL also provide performance and information reports into the council structures such as; Ownership and Stewardship Panel, relevant Cabinet Member Briefings, Management Board and ad-hoc meetings with the senior council officers.	Ongoing	Eleanor Purser / Sara Waller	
Homes for Lambeth Review	That the committee has concerns regarding the independence of the Ownership and Stewardship Panel as it currently operates, and recommends either that this be changed to ensure residents and opposition councillors are represented, or that a separate body be established which satisfies this requirement, within six months	Accepted	There is a place for a resident representative on the Ownership and Stewardship Panel, although currently no structure exists for selecting that representative. However, the Council and HfL are looking at options for strengthening the engagement of residents and ward councillors (including opposition councillors); to include arrangements for selecting a resident representative to the Ownership and Stewardship Panel. These arrangements will be implemented by the end of the year. The Ownership and Stewardship Panel is a sub-group of Cabinet and it would not be appropriate for a sub-group of Cabinet to include opposition members.	Dec 2019	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That there should be more resident representation (including both tenants and leaseholders) on the HfL Board and that the rationale for council officers sitting on the Board should be independently reviewed, with a view		HFL's board structure has been agreed with the council who is the sole shareholder. Residents and the public are also represented			R

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	to appointing independent advisors in their place if necessary	Rejected	via elected member of the board of HfL Group. There is also a space for a resident member of the councils Ownership and Stewardship panel. The Council and HfL are looking at options for strengthening the engagement of residents and ward councillors. This will include how HfL Homes residents can engage with the board. Progress will be reported upon in the HfL Business Plan.	HfL Business Plan (March 2020)	Paul Simpson	
Homes for Lambeth Review	That HfL should aim to support Looked After Children by contributing to the supply of housing options including semi-independent living accommodation, as well as looking to provide suitable accommodation for foster families where appropriate	Accepted	The early programme of council rent homes will be utilised for decants from the 6 regeneration estates. As part of the council's commissioning role into the future there will be an opportunity to consider how to address other housing needs within the borough. A specific Social inclusion workstream is being developed as part of the HfL Business Plan. It is currently being scoped and will come forward for approval in March 2020.	Ongoing	Eleanor Purser / Sara Waller	A
Homes for Lambeth Review	That the committee notes the intention of HfL to "reduce inequality through the creation of 50 apprenticeships/job opportunities for local people through the lifecycle of the programme" (para. 2.58) and requests that a particular focus be placed on care leavers	Accepted	HfL will look at how this goal will be met by working in partnership with its contractors and suppliers. This will form part of the Social Inclusion workstream.	Ongoing	Paul Simpson	A
Homes for Lambeth Review	That environmental impact assessments should be carried out for each project including the anticipated impact on carbon emissions or demolition and construction, in relation to the Borough's policy of becoming carbon neutral by 2030. These should be kept up to date and published, and reported on in the HfL annual report	Accepted	As required by planning policy, we will carry out EIA on the six estates to be rebuilt. HfL issue Design Standards to all their consultants as the	Ongoing	Paul Simpson	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			<p>minimum standards and expectations. They require the consultant and build teams to comply with the following: -</p> <ul style="list-style-type: none"> - All homes must satisfy the London Plan Policy on Sustainable Design - Developments should be designed in accordance with the London Plan Energy Hierarchy, achieving the largest proportion of carbon reductions through design efficiencies (including Fabric First) rather than carbon offset to achieve zero carbon -Take a Fabric First approach on all new developments. -Before choosing a heating system consider future proofing in terms of fuel choice and fuel selection -Determine the most suitable low or zero carbon technology - Achieve “Full Fabric Energy Efficiency Standards (FEES) on average, 39 KWh/m2/yr for apartments 			
Homes for Lambeth Review	That HfL ensures comprehensive measures are put in place to ensure the impacts on those living on estates undergoing regeneration (particularly the most vulnerable residents) are minimised, especially with regards to physical and mental health. This should be regularly monitored by the Equalities Impact Assessment (EIA)	Accepted	Health and well-being is a specific work stream in the HfL Business Plan – this is being scoped during the Autumn and will come forward for approval in March 2020.	HFL Business Plan (March 2020)	Paul Simpson	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
	process (noting that Lambeth includes Health as a specific characteristic in its EIA template), and reported on in the HfL annual report					
Homes for Lambeth Review	That the committee requests a further update on Homes for Lambeth in the coming months, provisionally in December 2019. This should include details of how the company structure has evolved, how projects are progressing and how HfL is performing against its KPIs (including on social value initiatives such as apprenticeships – see also rec 7)	Accepted	This could be done effectively as part of the approval process for the 10-year Delivery Plan and the HfL Business Plan. December is a good provisional date for this.	HfL Business Plan (March 2020)	Eleanor Purser / Sara Waller	A
Lambeth Borough Plan Review	That a greater focus is needed on supporting small businesses in the borough to grow, especially in areas not covered by Business Improvement Districts (BIDs), in order to support the aspiration that prosperity be spread throughout the borough. The committee notes that Cllr Irfan Mohammed, in his role as the Council's Business Champion, is undertaking work in this area and requests details of this, including how OSC Members may contribute	Accepted	The Borough Plan includes goals relating to sustainable economic growth in neighbourhoods throughout the borough, not just our town centres. The Plan recognises the importance of spreading prosperity and opportunity across the borough. The growth strategy will set out in more detail the approach we will take to increasing sustainable economic growth, including support for businesses.	TBC	Hannah Jameson	A
Lambeth Borough Plan Review	That, in light of the current national political uncertainty, the committee notes its concern regarding the potential effects on the borough of a No Deal Brexit, particularly with regards to employment, jobs and wages, and requests further details on the work going on in the organisation to prepare for such an eventuality		Chair agreed that no formal report be requested due to the pace of events but that relevant information be circulated to Members	Completed	Gary O'Key	G
Lambeth Borough Plan Review	That the Borough Plan should include meaningful and measurable KPIs for every outcome, presented in a hierarchical way using a dashboard system. In circumstances where a particular outcome is not deemed easily measurable there should nevertheless be some form of qualitative evaluation/commentary to evaluate progress	Accepted	Officers note the feedback of the committee on the approach to measurement for the Borough Plan goals. This will be incorporated in the work to develop the KPIs and reporting for the Plan.	TBC	Tim Weetman	A
Lambeth Borough Plan Review	That greater clarity is needed in the refreshed Borough Plan regarding which strategies are reported on where, as well as signposting to lower level KPIs. It is suggested a format similar to that used for the Risk Management reports received by Corporate Committee may be appropriate for this	Accepted	Officers note the feedback of the committee on the approach to measurement for the Borough Plan goals. This will be incorporated in the work to develop the KPIs and reporting for the Plan	TBC	Tim Weetman	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Borough Plan Review	That the committee notes Council's motion of 23 January 2019 (as amended) regarding declaring a climate change emergency and believes that KPIs to support these aspirations should be developed and tracked for those departments involved in delivering outcomes (including contractors)	Accepted	Officers note the feedback of the committee on the approach to measurement for the Borough Plan goals. This will be incorporated in the work to develop the KPIs and reporting for the Plan.	TBC	Tim Weetman	A
Lambeth Borough Plan Review	That an update be requested from the Deputy Leader of the Council (Environment and Clean Air) on potential plans for a Citizens' Assembly to support the Council motion referred to in (V) above, including timescales	Accepted	The requested information is contained within the report Lambeth's Response to the Climate Crisis	Completed	Nick McCoy	G
OSC Work Programme	That the decision made by the previous committee on 14 March regarding the 3 October meeting provisionally being themed around contracts (specifically on Housing and Environment) be confirmed	Accepted	Meeting moved to 17 September. Agenda focused on contracts and procurement (housing/environment)	Completed	Gary O'Key	G
OSC Work Programme	That an item on preparedness for a No Deal Brexit be considered to come to the committee on 3 October, depending on national developments in the intervening period		Chair agreed that no formal report be requested due to the pace of events but that relevant information be circulated to Members	Completed	Gary O'Key	G
OSC Work Programme	That the committee considers requesting an update report on Homes for Lambeth at the December meeting (see also item 4, rec 10)	Accepted	Discussions ongoing with officers as to timing of HfL follow up report – provisionally Jan 2020	Jan 2020	Gary O'Key	A
OSC Work Programme	That enabling growth and development in the borough (including the Commercial/Growth Strategies) be considered as potential future meeting theme	Accepted	Draft Growth Strategy on this agenda	Nov 2019	Gary O'Key	G

10 July 2019: Health & Adult Social Care

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Procurement of Pathology Services	That the concerns raised about the procurement of Pathology Services in South East London be referred to the Our Healthier South East London Joint Health Overview and Scrutiny Committee.	Accepted	This item was considered as a specific item at the JOSCS. The Vice Chair with responsibility for health made representations in line with those made at OSC.	22 July 2019	Sam Bailey	G
Lambeth Together Update	That the objectives and principles of Lambeth Together, including the neighbourhood based approach to care and its commitment to reduce health inequalities and improve the outcomes for residents at every stage of need, are endorsed.	Accepted	N/A	N/A	N/A	N/A
Lambeth Together Update	That members are kept informed of the models to be used in the development of the neighbourhood based care approach; with a focus on how residents and councillors can use local knowledge to inform developments including the different health and social care models to be used.	Accepted	In the remainder of 2019-20 a number of neighbourhood-based test and learns will be developed and relevant ward members will be engaged in those developments. The Lambeth Health and Wellbeing Collaborative has been established to lead on that work.	N/A	Fiona Connolly	G
Lambeth Together Update	That long term quality data, including performance indicators with appropriate baselines, is gathered on outcomes for service users to evidence interventions that work.	Accepted	An Outcomes Development Group has been tasked with ensuring that short, medium and long-term measures against which the programme and its constituent parts can be measured are put in place.	TBC	Fiona Connolly	A
Lambeth Together Update	That Lambeth Together keep the effectiveness of the oversight of patient care under review.	Accepted	Improved experience of care for patients is one of the quadruple aims of Lambeth Together. Healthwatch Lambeth ensures local people's voices count when it comes to shaping and improving local health and care services and they are a key part of the governance of Lambeth Together	N/A	Fiona Connolly	G
Lambeth Together Update	That Budget performance for Lambeth Together be reported to Scrutiny on a regular basis.	Accepted	<i>Note: The annual OSC budget meeting is due to take place on 13 November</i>	Nov 2019	Fiona Connolly	A
Lambeth Together Update	That Lambeth Together continue to identify, and seek to remove, the barriers that black and other communities face in accessing appropriate healthcare and support.	Accepted	An equalities impact assessment for Lambeth Together is under development. The objective of Lambeth Together is to improve health and wellbeing and reduce inequality for people in Lambeth	Nov 2019 (EIA)	Fiona Connolly	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			and the programme will continue to work with its partners, including Black Thrive, to address the health inequalities of Lambeth's black communities.			
Lambeth Together Update	That ways of ensuring service users have greater control over their own care are implemented and monitored through user feedback in order to avoid budget shunts in the integrated health and care system.	Accepted	Careful financial planning and monitoring will be undertaken to ensure that budget shunts do not take place. The purpose of an integrated care system, and Lambeth's alliancing approach, are designed to reduce the risk of budget shunts as all elements of the health and care system will be working towards a collective set of outcomes.	Ongoing	Fiona Connolly	A
Lambeth Adult Social Care Assurance Report	That more information is gathered on informal carers, their needs and the risks they face to ensure that they are better supported in their role.	Accepted	We have developed a Carers passport. Carers Passport schemes offer a means to identify a far greater number of carers, and most crucially connect them to the information and support that can improve their quality of life. Info circulated to Members 02/09/19.	Complete	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That an update be provided to members on Deprivation of Liberty Safeguards Legal Challenges.	Accepted	This will form part of the Risk report that will go to Corporate committee in December. Audit report action log circulated to Members 02/09/19.	Dec 2019	Richard Outram	A
Lambeth Adult Social Care Assurance Report	That the Adult Social Care team work with the Housing Team to seek ways to reduce delays in Occupational Therapy assessments, processing Disabled Facilities Grant applications and implementing the works required as a result of a successful application.	Accepted	A Joint Disabled Facilities Board has been established between ASC, Housing and CSC, and Finance to work on the pathway. First meeting in Aug 2019.	Completed	Richard Outram	G
Lambeth Adult Social Care Assurance Report	That the Adult Social Care team work with the Housing Team to incentivise landlords in the Private Rented Sector to give permission for adaptations to their properties.	Accepted in part	This is not possible under current DFG rules. This will be considered in more detail by the Joint Disabled Facilities Grant Board to see if there is any scope in the future as above.	Ongoing	Richard Outram	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Lambeth Adult Social Care Assurance Report	That the Adult Social Care work team ensure that safeguarding is a Lambeth priority, and provide members with an update on safeguarding initiatives and what is being done to ensure safe care, including for Council partners.	Accepted	The Annual Safeguarding Report is due to be published. This will be presented by the independent Chair to Corporate Committee in December and will be made available to the Overview and Scrutiny Committee at the earliest opportunity	Dec 2019	Richard Outram	A
Lambeth Adult Social Care Assurance Report	That an update is provided to members on home care provider contracts, including their value for money and service user satisfaction levels.	Accepted	Info circulated to Members 02/09/19.	Completed	Liz Clegg	G
Lambeth Adult Social Care Assurance Report	That detailed information is shared with the Committee regarding the Lambeth Together Outcomes.	Accepted	This is currently being worked on and is a complex and evolving piece of work across multiple partners. We will share this work with the committee at the earliest opportunity. Suggested update in January 2020.	Jan 2020	Richard Outram	A
Lambeth Annual Public Health Report	That the neighbourhood based care approach is endorsed.	Accepted	N/A	N/A	N/A	N/A
Lambeth Annual Public Health Report	The importance of collecting neighbourhood level data is recognised. Further information should be circulated by the Public Health team to members on how they can help develop the model.	Accepted	Where feasible the Public Health team will work with commissioners and providers to co-produce neighbourhood level data for specific areas of work (e.g. when undertraining a needs assessment or area profile). Timescales will depend on specific work areas and these can be shared with members.	Will depend on specific areas of work	Ruth Hutt	A
Lambeth Annual Public Health Report	That the Public Health team seek to work with donors in order to identify funding opportunities for future projects to identify and reduce health inequalities within Lambeth's population.	Accepted	As part of the Health in all Policies approach the Public Health team has started to engage a range of partners around the social determinants of health. The process of engaging with Housing Associations commenced with the invitation to participate in a Homelessness and Health stakeholder workshop in July 2019. Effective mechanisms for further engagement of Housing Associations, and the Private	TBC	Ruth Hutt	A

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
			Rented Sector will continue to be identified with colleagues from across the local authority and health.			
Lambeth Annual Public Health Report	That the Public Health team carry out engagement work with Housing Associations, and the Private Rented Sector, in the Borough in order to involve them in future public health initiatives.				Ruth Hutt	

17 September 2019: Contracts and Procurement

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Design of Housing Services After 2020	That the committee endorses the broad approach to the new housing contracts as set out in the papers, subject to the introduction of robust mechanisms to drive value for money and quality. This includes break clauses, financial penalties (e.g. for missed appointments) and linking profit to performance				Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That the clarity and simplicity of communications needs to be improved, especially in relation to Section 20 notices. This should include going above and beyond legislative requirements				Darren Levy / Neil Euesden	
Design of Housing Services After 2020	Communications to residents about processes to improve services need to be outcome focussed and include details of the process, resident involvement, time frame, contract types (to achieve flexibility and high quality) and communication				Darren Levy / Neil Euesden	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Design of Housing Services After 2020	That the committee requests a report on lessons learned from the current contract term, particularly in relation to responsive repairs, including how it is proposed these lessons will be addressed in the new contract design			Dec 2019	Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That efforts should be redoubled to broaden engagement and increase the diversity of residents involved, particularly on the Resident Procurement Panel (RPP) in order to widen perspectives and reduce the burden on existing RPP members. This should include proactive follow up with those residents who have expressed an interest but have not yet attended a meeting			Dec 2019	Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That information be requested regarding the diversity of current engagement mechanisms (including demographics and tenure) and how this compares to the borough's population			Nov 2019	Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That the committee believes a strong contract management function is essential to deliver improved outcomes and drive value over time, and suggests that consideration be given to establishing a centralised team of specialists to carry this out				Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That further information be requested regarding how the new service design will support the Council's climate change ambitions and contribute to the Council's carbon neutrality target, particularly in relation to repairs and maintenance			Nov 2019	Darren Levy / Neil Euesden	
Design of Housing Services After 2020	That information be requested on the housing service restructure and how this will support and complement the new contractual arrangements while ensuring staff morale is not adversely affected			Nov 2019	Darren Levy / Neil Euesden	
Contract Management: Waste & Street Cleansing	That the committee seeks assurance that flexibility and responsiveness in relation to estate cleansing will be maintained once such services are rolled into the broader waste contract				Doug Perry / Cormac Stokes	
Contract Management: Waste & Street Cleansing	That action be taken to improve recycling rates on estates. This should include increased publicity which should focus on clarity and simplicity and should target landlords as well as residents. The committee requests a report back on estate recycling performance within 12 months			Sept 2020	Doug Perry / Cormac Stokes	
Contract Management: Waste & Street Cleansing	That the information provided directly to residents and on the Council's website regarding reuse and recycling options (including bulky waste) be significantly enhanced as soon as practicable			Nov 2019	Doug Perry / Cormac Stokes	

Item	Recommendation / Action	Accepted/ Rejected	Response	Deadline	Owner	RAG rating
Contract Management: Waste & Street Cleansing	That the committee supports efforts to leverage maximum social value from the new waste contract and requests further details of agreed social value measures once the contract is awarded				Doug Perry / Cormac Stokes	