

Licensing Act 2003 – Record of premises visit

Premises details	
Premises Name:	Your Restaurants Ltd
Licence Ref:	Prem2066
Premises Address:	69-71 Westow Hill London SE19 1TX

Visit details	
Visiting Officer:	Pamela Riley Email: @lambeth.gov.uk Tel: 020 7926 6164
Visit Date:	09/10/18 Time of visit: 17.18 left 17.45
Person spoken to:	Yasmin Garrett Duty manager

Premises History		Checks to be made before premises is visited
Is account up to date Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Amount outstanding	The licence lapsed before the anniversary of the licence being granted - 20/3/18
Has the premises changed hands Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Licensee	Your Restaurants Ltd
Licence first issued 7/7/17	Member of BCRP	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

Licence availability	
Licence on Site Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Location
Summary Displayed Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Location
DPS available Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	DPS Name Mr Geoffrey Ridgeon

CCTV installed/operating? Yes <input type="checkbox"/> No <input type="checkbox"/>	Staff training records available Yes <input type="checkbox"/> No <input type="checkbox"/>
Recording to: Digital <input type="checkbox"/> Video <input type="checkbox"/> Kept for _____ days	Not checked Not checked
Refusals book available? Yes <input type="checkbox"/> No <input type="checkbox"/>	Is challenge 25 info available? Yes <input type="checkbox"/> No <input type="checkbox"/>
Not checked	Not checked

All alcohol was removed From display

Letter Hand delivered:- @

10/10/18 @ 18:17
MR Bulino

Signed by- [Signature]

Annex 2 – Conditions consistent with the Operating Schedule

1 The prevention of crime and disorder

1. No customers carrying open bottles shall be admitted to the premises. No customers shall be allowed to leave the premises whilst carrying open drinking vessels. (Open shall be taken to mean an opening of the original manufacturers sealing of the vessel).
2. The premises shall prominently display signage informing customers: -
3. To leave quietly and to respect your neighbours.
4. Stating that CCTV is in operation and police have instant access to the footage.
5. A CCTV system covering areas inside and outside of the premises should be updated and maintained according to police recommendations with properly maintained log arrangements and recordings/tapes to be kept for a minimum of 30 days.
6. The CCTV system is to comply with the Data Protection Act 1998 and must be working and recording correctly when the venue is open to the public.
7. A staff member from the venue who is conversant with the operation of the CCTV system must be on the premises at all times that the venue is open to the public. This staff member must immediately be able to show police or local authority officer's contemporaneous and recent data or footage on request.
8. The Premises are to use all reasonable efforts to provide police and local authority officers with recordings from the CCTV system on request (e.g. by supplying recordings on DVD, CD or tape). All recordings must be readily playable on local police computers.
9. Any information regarding crimes committed within the premises, including suspected drug dealing and violence, should be reported to the police immediately or as soon as is reasonably practicable.
10. The Premises are to keep a record of all excluded persons. This record is to be made available to police officers and local authority officers on request.
11. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard age restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol. Induction training must be completed and refresher training at intermittent intervals thereafter.

2 Public Safety

12. Fire exits are to be clearly signposted within the premises.
13. Furniture in the premises are to be laid out in a manner facilitating ease of evacuation of patrons in the event of emergency.
14. Dispersal Policy must be in place.

3 Prevention of Public Nuisance

15. A noise limiter must be fitted to the musical amplification system set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service, Premises Management so as to ensure that no noise nuisance is caused to local residents or businesses. The operational panel of the noise limiter shall then be secured by key or password to the satisfaction of officers from the Environmental Health Service and access shall only be by persons authorised by the Premises Licence holder. The limiter shall not be altered without prior agreement with the Environmental Health Service. No alteration or modification to any existing sound system(s) should be effected without prior knowledge of an authorised Officer of the Environmental Health Service. No additional sound generating equipment shall be used on the premises without being routed through the sound limiter device.
16. Management/staff shall robustly monitor alcohol consumption and promote responsible drinking at all times. The sale of alcohol shall be prohibited/restricted where deemed necessary to ensure customers do not become inebriated. The premises shall at all times maintain and operate a sales refusals log and be kept on the premises. The logbook shall be reviewed and signed by the Designated Premises Supervisor at intervals of no more than four (4) weeks. Feedback shall be given to staff to ensure these are used on each occasion that a refusal or incident occurs at the premises. These records shall be made immediately available upon request to the Local Authority Licensing Officers and Lambeth Police Licensing Officers.
17. In the event of a private function dance will be permitted to take place as long as there is no access by the general public.
18. No alcohol is to be served to persons who are drunk or misbehave in the premises
19. The Premises are to keep a record of all excluded persons. This record is to be made available to police officers and local authority officers on request.
20. Any information regarding crimes committed within the premises, including suspected drug dealing and violence, should be reported to the police immediately or as soon as is reasonably practicable.
21. An underage refusals book is provided to record every instance where age restricted goods is refused (e.g. alcohol and tobacco). The refused sale book will be available for inspection by an authorised officer of the licensing authority, Trading standards officer or police.
22. No customers carrying open bottles shall be admitted to the premises. No customers shall be allowed to leave the premises whilst carrying open drinking vessels. (Open shall be taken to mean an opening of the original manufacturers sealing of the vessel).

23. Implement a dispersal policy at the terminal hour to ensure all patrons leave the premises and vicinity as quietly and speedily as possible. Ensure that patrons are verbally advised by management/staff upon leaving to be mindful of the neighbouring residents so as not to disturb the peace.

4 Protection of Children from Harm

24. A policy shall be employed at the premises requiring the production of 'Proof of Age' for any sale that takes place where there is suspicion that the customer may be under 21 (Challenge 25 Scheme). The following are the only forms of identification that will be accepted by the shop staff:-
- A photo driving licence.
 - A valid passport
 - A Portman proof of age card.
- If any doubt exists about whether a person has attained the age of 18 the sale will be refused.
25. All staff members engaged, or to be engaged, in selling alcohol on the premises shall receive full training pertinent to the Licensing Act, specifically in regard age-restricted sales, and the refusal of sales to persons believed to be under the influence of alcohol. Refresher training shall be undertaken at least twice a year by staff involved in the sale of alcohol and be fully documented and signed by the employee and the PLH/DPS. All training records shall be made immediately available upon request to all Local Authority Officers with delegated authority in respect of enforcing the Licensing Act 2003.
26. Children are only to be admitted to the premises if accompanied by a parent or appropriate guardian.
27. No children under the age of 16, are allowed to be in the restaurant after 9p.m.
28. In cases of private parties and weddings, where no outside public are allowed rights to the premises. The children under 18 years old, must be kept under supervision from parents or guardians throughout their stay

Annex 3 – Conditions attached after a hearing by the licensing authority

None

Do premises conditions meet requirements? Yes No

Observations

69-71 Westow Hill
SE19 1TX
Previously known as Exhibition Rooms.

Companies House says licence lapsed 20th March 2018 - company dissolved.
Ola tried calling Geoffrey Ridgeon.
Emails sent by Ola to info@theexhibitionrooms.com on 18th September
A second was sent on 4th October.

Tasking visit:
Complaint from resident with video footage of music from premises.
Licence lapsed 20.03.2018

Visit any time before 1am
Check for sale of alcohol and music

Friday – Nik and Keith - Open at 00:23, people outside chatting and smoking, we entered premises, three males in the top bar, low level music coming from basement bar, there was a Fiftieth birthday party in the basement bar, the bar was open and the till was operating, people had drinks on their tables but we didn't see a sale.

Spoke with Mr Geoffrey Ridgeon, said he was the DPS and company director, he confirmed that there was a private party downstairs and that the premises had been operating as normal including as a restaurant during the day times carrying out licensable activities, he claims that the license is still in place as the company has not been dissolved but has been refreshed, unfortunately he could not provide any evidence to support these claims and did not even have a copy of the original license on the premises as he claimed it was all with his solicitor, he then went on to say that Ola was aware of this and had emailed on Thursday? If we decide to take action regarding this incident we will need to invite Mr Ridgeon in for a PACE interview.

Spoke to Jasmin at length regarding the licence. explained that there should be no alcohol sales taking place from now as there is no valid licence in place. Yasmin said they have 3 events booked over the weekend and could they get a tens licence in the meantime. I explained that the events for this weekend could not go ahead as it was too short notice for late Tens. She asked several times if this weekend could be done and they would sort out the licence in the meantime. I explained yet again that it could not.

Breaches identified / Matters requiring rectification

alcohol on display and Premises open for business without a valid Premises Licence. Told to stop serving alcohol immediately and the licensee should contact Licensing immediately to discuss his options.

Tasking monitoring needs to be done this week and a few more weekends to ensure no alcohol is sold until either new licenses are obtained or the current licence is revised at Companies House.

NB:- 10/10/18 - I spoke to Mr Rigdon having been given a message to call him. During the conversation we discussed the fact that there isn't a Premises Licence in place due to the company being dissolved at Companies House. Mr Rigdon informed me ~~the~~ ^{company} was in the process of reactivating the ~~Premises~~ ^{Premises}. He has also stated he will be applying for a new Premises Licence.

Action taken:							
No action <input type="checkbox"/>	Verbal advice <input checked="" type="checkbox"/>	Written advice <input checked="" type="checkbox"/>	Revisit required <input type="checkbox"/>	Further monitoring <input checked="" type="checkbox"/>	Written warning <input checked="" type="checkbox"/>	Refer to RA <input type="checkbox"/>	Refer for legal action <input type="checkbox"/>

FOR OFFICE USE

Date logged to Uniform:		Logged by:		Follow-up required? <input type="checkbox"/>	Follow-up by: (date)	
-------------------------	--	------------	--	-------------------------------------------------	----------------------	--

Riley, Pamela

From: Owojori, Ola
Sent: 09 October 2018 15:53
To: Riley, Pamela
Subject: Exhibition Room

69-71 Westow Hill
SE19 1TX
Previously known as Exhibition Rooms.

Complaint from resident with video footage of music from premises.
Licence lapsed 20.03.2018

Visit any time before 1am
Check for sale of alcohol and music

Friday – Nik and Keith - Open at 00:23, people outside chatting and smoking, we entered premises, three males in the top bar, low level music coming from basement bar, there was a Fiftieth birthday party in the basement bar, the bar was open and the till was operating, people had drinks on their tables but we didn't see a sale.

Spoke with Mr Geoffrey Ridgeon, said he was the DPS and company director, he confirmed that there was a private party downstairs and that the premises had been operating as normal including as a restaurant during the day times carrying out licensable activities, he claims that the license is still in place as the company has not been dissolved but has been refreshed, unfortunately he could not provide any evidence to support these claims and did not even have a copy of the original license on the premises as he claimed it was all with his solicitor, he then went on to say that Ola was aware of this and had emailed on Thursday?

If we decide to take action regarding this incident we will need to invite Mr Ridgeon in for a PACE interview.

Ola Owojori
Interim Licensing Manager
London Borough of Lambeth
Community Safety Services
London SW2 1EG
Phone: 020 7926 1649
Mobile: 077 1240 2152
Email: OOwojori@lambeth.gov.uk
<http://www.lambeth.gov.uk/licensing/>

Items by post should be sent to:
London Borough of Lambeth, Community Safety, PO Box 734, Winchester SO23 5DG

Items for courier or hand delivery should be delivered to:
London Borough of Lambeth, Community Safety, Civic Centre, 6 Brixton Hill, LONDON, SW2 1EG

Supporting local crowdfunding community projects #CrowdfundLambeth
<https://www.lambeth.gov.uk/crowdfund>